

Suzy PASLEAU & Isabelle SCHOPP (eds.)  
with Raffaella SARTI

**The Modelization  
of Domestic Service**

**La modélisation  
du service domestique**

Proceedings of the Servant Project, vol. V  
Actes du Servant Project, vol. V



Les Editions de l'Université de Liège

**The Modelization of  
Domestic Service**

**La modélisation du  
service domestique**

Published with support of the European Union  
(Contract n° : HPSE-CT 2001-50012), and  
the help of the Laboresi, Université de Liège,  
Belgique.

---

**Les Éditions de l'Université de Liège**

boulevard Frère-Orban, 31

4000 Liège (Belgique)

Tél. : + 32 (0)4 254 25 20

Fax : + 32 (0)4 254 24 40

Courriel : [editulg.cefal@skynet.be](mailto:editulg.cefal@skynet.be)

<http://www.editulg.ulg.ac.be>

---

© 2005



---

All rights reserved.

All parts of the publication are protected by copyright.  
Any utilisation outside the strict limits of the copyright  
law, without the permission of the publisher, is  
forbidden and liable to prosecution.

This applies in particular to reproductions, translations,  
microfilms and storage and processing in electronic  
retrieval systems.

---

Imprimé en Belgique

Mise en page : Quadrato Communication

---

D/2005/8886/24

ISBN 2-87456-020-0 (T5)

ISBN 2-87456-021-9 (pour les 5 volumes)

---

Suzy PASLEAU & Isabelle SCHOPP (eds.)  
with Raffaella SARTI

**The Modelization  
of Domestic Service**

**La modélisation  
du service domestique**

Proceedings of the Servant Project, vol. V  
Actes du Servant Project, vol. V



Les Editions de l'Université de Liège



# Table of Contents - Table des matières

About the Authors ..... IX

Preface of the Proceedings Editors -  
Préface des éditrices des Proceedings ..... XI

## SECTION 1

### GENERAL CHARACTERISTICS OF DOMESTIC SERVICE IN THE PAST - CARACTÉRISTIQUES GÉNÉRALES DU SERVICE DOMESTIQUE DANS LE PASSÉ

Domestic Service in Pre-colonial India: Bondage, Caste and Market ..... 3  
*Shireen Moosvi*

La servante en ville. Une analyse des parcours à Schwäbisch Hall  
au XVII<sup>e</sup> siècle ..... 27  
*Renate Dürr*

Agricultural Work, Social Structure and Labour Markets  
of the Rural Domestic Service in Galicia in the mid-18<sup>th</sup> Century ..... 39  
*Isidro Dubert*

The Declining Number of Servants in England, 1650-1900 ..... 53  
*Leonard Schwarz*

Demand and Supply of Live-in Farm Servants in Groningen,  
1760-1920 ..... 65  
*Richard Paping*

Comparative Aspects on Servants' Routes and Residence.  
Differences and Similarities in the Spatial Mobility of Young Women  
and Men Migrating to Nineteenth-Century Sundsvall, Sweden ..... 69  
*Marie-Christine (Lotta) Vikström*

The Welfare of Female Servants .....	91
<i>Peter Ward</i>	
Were Domestic Servants Paid according to their Productivity? .....	107
<i>Carmen Sarasúa</i>	
Age at Menarche and Social Status of Servants' Families .....	109
<i>Otto Eiben</i>	

## **SECTION 2**

### **GENERAL CHARACTERISTICS OF DOMESTIC SERVICE**

#### **IN THE PRESENT -**

#### **CARACTÉRISTIQUES GÉNÉRALES DU SERVICE DOMESTIQUE DANS LE PRÉSENT**

Was Bridget's Experience Unique? A Comparative View of America Domestic Service over Time and Space .....	113
<i>Margaret Lynch-Brennan</i>	
Domestic Service: Past and Present in Southern and Northern Europe.....	137
<i>Raffaella Sarti</i>	
The Informal Economy of Paid Domestic Labour in Amsterdam .....	141
<i>Sjoukje Botman</i>	
Calling the Tune: Impact of Domestic Worker's Earnings on Intra-Household Gender Relations.....	153
<i>Gül Özyegin</i>	
Reconciling Live-in Domestic Work and Family Life: Domestic Workers' Children in Italy .....	157
<i>Jacqueline Andall</i>	

**SECTION 3****IMPACT OF EXTERNAL ECONOMIC AND POLITICAL  
FACTORS ON THE DOMESTIC WORK SECTOR -  
IMPACT DES FACTEURS ÉCONOMIQUES ET POLITIQUES  
EXTERNES SUR LE SECTEUR DU TRAVAIL DOMESTIQUE**

Political Reforms in the Domestic Service Sector – Aims and Impact ..... 161  
*Karen Jaehrling*

Foreign Labour, Unemployment and Xenophobia –  
An Empirical Analysis of Elections Results in Hamburg, 1993-2004..... 173  
*Ralph Rotte & Martin Steininger*

Conclusion. Domestic Service and European Identity..... 195  
*Raffaella Sarti*

Bibliography - Bibliographie..... 285



# About the Authors

**Jacqueline Andall** is lecturer in Italian Studies at the Department of European Studies, University of Bath - England. She is Expert of the Servant Project.

**Sjoukje Botman** is Doctoral candidate at the Department of Sociology and Anthropology, University of Amsterdam - The Netherlands. She is Expert of the Servant Project.

**Isidro Dubert** is Professor at the Department of History II, University of Santiago de Compostela - Spain. He is Member of the Servant Project.

**Renate Dürr** is Assistant in Modern History at the Department of History, University of Frankfurt - Germany and soon Professor in Modern History, at the Department of History, University of Kassel - Germany. She is Expert of the Servant Project.

**Otto Eiben** is Professor of Human Biology (retired) at the Eötvös Loránd University, Budapest - Hungary. He is Expert of the Servant Project.

**Karen Jaerhling** is Researcher at the Institute for Work and Technology, Gelsenkirchen - Germany. She is Expert of the Servant Project.

**Margaret Lynch-Brennan** works for the Department of Education, State of New York - United States. She is Expert of the Servant Project.

**Shireen Moosvi** is Professor at the Department of History, Aligarh Muslim University - India. She is Expert of the Servant Project.

**Gül Özyegin** is Associate Professor in Sociology and Women's Studies at the College of William and Mary, Williamsburg - United States. She is Expert of the Servant Project.

**Richard Paping** is Associate Professor of Economic and Social History, University of Groningen - The Netherlands. He is Expert of the Servant Project.

**Ralph Rotte** is Professor of Political Sciences and International Relations at the University of Technology, Aachen - Germany. He is Expert of the Servant Project.

**Carmen Sarasúa** is Professor of Economic History at the Department of Economics and Economic History, Autonomous University of Barcelona - Spain. She is Member of the Servant Project.

**Raffaella Sarti** is Researcher in Early Modern History at the Istituto Storico-Politico, University of Urbino - Italy. She is also membre associé at the Centre de Recherches Historiques, École des Hautes Études en Sciences Sociales of Paris - France. She is Member of the Servant Project.

**Leonard Schwarz** is Senior Lecturer at the Department of Modern History, University of Birmingham - England. He is Expert of the Servant Project.

**Martin Steininger** is Research Associate at the Department of Economics, Technical University of Munich - Germany. He is Expert of the Servant Project.

**Marie-Christine (Lotta) Vikström** is Research Assistant at the Centre for Population Studies, Umeå University - Sweden. She is Member of the Servant Project.

**Peter Ward** is Professor of History at the Department of History, University of British Columbia, Vancouver - Canada. He is Expert of the Servant Project.

# Preface of the Proceedings Editors

The present publication, the fifth volume of our collection “Proceedings of the Servant Project”, includes a series of texts presented at the fifth seminar of the Servant Project<sup>1</sup> on the theme “The Modelization of Domestic Service” organized by the Professor John KOMLOS, with the assistance of Liliane KOMLOS, Economic History Institute, Ludwig-Maximilians University of Munich - Germany, from 11-13 September 2003. The seminar was carried out by the Servant Project Network, a Thematic Network approved by the European Commission in the summer of 2001<sup>2</sup>.

The group of scholars present in Munich were interested in the evolution of the models of domestic service in different periods (from the 16<sup>th</sup> century up to the 21<sup>st</sup> century) in several European countries (England, France, Germany, Hungary, Italy, the Netherlands, Spain, Sweden and Turkey), in North America (United States) and in Asia (India). They represented a wide spectrum of expertise, ranging from history, sociology, political sciences, economics, studies on labour market and employment policies, women’s studies, European studies. Three major themes were developed. The first issue concerned the general characteristics of domestic service and/or its impact on cycle-life/marriage/social mobility in the past European societies. Each geographical zone is in itself able of explaining the unequal concentration of domestic service in the space. An explanation, based on the existence of different work structures (agriculture, industry) within each of these regional areas, is insufficient. The results of several recent investigations show that the economic, demographic and social framework in the different territorial spheres played leading roles. The presence of certain people (young and unmarried individuals), the existence of certain activities and thus the presence of certain employers and the contribution of certain social strata generated important labour opportunities for potential servants in certain regions and not in others.

The second issue focused on the recent problems/characteristics of domestic service and especially on the different themes of migration, informal economy, remuneration, motherhood. In the European post-industrial and technological societies, an important informal labour market has developed and many domestic workers are part of this. The demand for personal/household services is increasing. But who are the (new) domestic workers? How is the labour market

1 *Servant Project* is the acronym for “The Socio-economic Role of Domestic Service as a Factor of European Identity” (Contract n°HPSE-CT2001-50012).

2 Project financed within the Key Action *Improving the Socio-economic Knowledge Base*, 2001-2004.

for this sector organised? The new domestic workers are generally migrants and constitute an “invisible community”, especially in European countries where legal entry as a domestic worker is not possible. The market of domestic work is becoming more and more a market for illegal immigrants.

The third issue concentrated on the impact of external economic and political factors on the domestic work sector. Since the beginning of the 1990s, recent political reforms in several European countries aim to promote employment in this sector and to reduce (female) unemployment but also to improve working conditions, to provide reasonably priced domestic help for families and elderly, and to combat informal economy. The most important ways to achieve these objectives have been financial incentives used to stimulate demand/supply of domestic services. France, Belgium, Denmark or the Netherlands tried to introduce different solutions, but their success must be appreciated.

This volume also includes the General Conclusion on the central issue of the Servant Project, Domestic Service and European Identity.

Suzy Pasleau & Isabelle Schopp  
University of Liège, Belgium  
September, 2005

## Préface des éditrices des Proceedings

La présente publication, le cinquième volume de notre collection “Actes du Servant Project”, inclut une série de textes présentés lors du cinquième et dernier séminaire du Servant Project<sup>3</sup> sur le thème “La modélisation du service domestique” organisé par le Professeur John KOMLOS, avec l’assistance de Liliane KOMLOS, Institut d’Histoire économique, Université Ludwig-Maximilians de Munich - Allemagne, du 11 au 13 septembre 2003. Ce séminaire s’est déroulé dans le cadre du “Servant Project”, un réseau thématique approuvé par la Commission Européenne durant l’été 2001<sup>4</sup>.

Le groupe de chercheurs et de spécialistes présents à Munich s’est intéressé à l’évolution des modèles du service domestique au cours de différentes périodes (du XVI<sup>e</sup> jusqu’au XXI<sup>e</sup> siècle) au sein de plusieurs pays européens (Angleterre, France, Allemagne, Hongrie, Italie, Pays-Bas, Espagne, Suède et Turquie), en Amérique du Nord (Etats-Unis) et en Asie (Inde). Il a regroupé plusieurs spécialistes en histoire, sociologie, sciences politiques, économie, études sur le marché de l’emploi et les politiques de l’emploi, études des femmes, études européennes. Trois thèmes principaux ont été développés. Le premier a concerné les caractéristiques générales du service domestique et/ou ses impacts sur le cycle de vie, le mariage et la mobilité sociale au sein des sociétés européennes du passé. À chaque zone géographique, correspond une inégale répartition des domestiques. Une explication basée sur l’existence de diverses structures d’emploi (agriculture, industrie) au sein de chaque région, est cependant insuffisante pour justifier celle-ci. Les résultats de plusieurs recherches récentes montrent que le cadre économique, démographique et social au sein de différents territoires a joué un rôle primordial. La présence de certaines catégories de personnes (jeunes individus célibataires), l’existence de certaines activités et donc la présence de certains types d’employeurs ainsi que l’apport de certaines classes sociales ont généré d’importantes opportunités d’emploi pour des domestiques potentiels dans certaines régions, mais pas dans toutes.

Le second thème a envisagé les problèmes/caractéristiques récents du service domestique et plus particulièrement les diverses questions relatives à la migration, l’économie informelle, les rémunérations, la maternité. Dans les sociétés post-industrielles et technologiques, un vaste marché du travail informel

3 *Servant Project* est l’acronyme pour “The Socio-economic Role of Domestic Service as a Factor of European Identity” (Contrat n°HPSE-CT2001-50012).

4 Projet financé dans le cadre de l’Action-Clé *Improving the Socio-economic Knowledge Base*, 2001-2004.

s'est développé ; beaucoup de travailleurs domestiques en font partie. La demande pour les services aux ménages/à la personne augmente. Mais qui sont les (nouveaux) travailleurs domestiques ? Comment le marché du travail pour ce secteur est-il organisé ? Les nouveaux travailleurs domestiques sont généralement des migrants et constituent une "communauté invisible", spécialement dans les pays européens où l'entrée légale en tant que travailleur domestique n'est pas possible. Le marché pour le travail domestique devient de plus en plus un marché pour des immigrants illégaux.

Le troisième thème a abordé l'impact des facteurs économiques et politiques externes sur le secteur du travail domestique. Depuis le début des années 1990, des réformes politiques au sein de plusieurs pays européens ont eu pour but de promouvoir l'emploi dans ce secteur et de réduire le chômage (féminin) mais aussi d'améliorer les conditions de travail, de fournir une aide domestique à un prix raisonnable aux familles et aux personnes âgées, et de lutter contre l'économie informelle. Les moyens les plus significatifs en vue d'atteindre ces objectifs ont été des incitants financiers utilisés pour stimuler la demande et l'offre des services domestiques. La France, la Belgique, le Danemark ou les Pays-Bas ont essayé de mettre en oeuvre différentes solutions, mais leur impact doit encore être apprécié.

Ce volume contient aussi la Conclusion Générale sur le thème principal abordé par le Servant Project, le service domestique et l'identité européenne.

Suzy Pasleau & Isabelle Schopp  
Université de Liège, Belgique  
Septembre 2005

# Conclusion

## Domestic Service and European Identity<sup>1</sup>

**SARTI, Raffaella**

*University of Urbino - Italy &*

*Centre de Recherches Historiques, École des Hautes Études  
en Sciences Sociales/CNRS, Paris - France*

The main purpose of the *Servant Project* has been to create an arena where specialists from different disciplines – historians, demographers, sociologists, anthropologists, jurists, etc. – could meet and exchange information on domestic service both in the past and nowadays, in order to pinpoint the long-term history of this activity that is today at the crossroads of important themes for the

- 1 I am very grateful to Suzy Pasleau and Isabelle Schopp for asking me to write the Introduction and Conclusion of these *Proceedings*. I am also grateful to Isabelle Schopp for her help, support and suggestions. While writing the Conclusion of these *Proceedings* I troubled many of the members of the network and invited experts with questions on their research: I am grateful to everyone for his/her patience in answering my questions. I am also grateful to Jacqueline Andall, Asher Colombo, Patrizia Delpiano and Helma Lutz for suggestions on this text. I will thank people who gave me suggestions on specific points in the next notes. In this concluding text I also deal with some of the themes I have analysed in my papers published in previous volumes of these *Proceedings*. Because of this there may be some overlapping I hope the readers will excuse. Since a previous version of this Conclusion has been submitted to the European Commission as Conclusion of the Final Report of the Servant Project, this Conclusion follows different criteria as for notes and references in comparison with my previous chapters in these *Proceedings*. I have reduced bibliographical references to the minimum, mainly referring, where possible, to the papers presented at the seminars organised within the Servant Project. For further references see, in addition to the final bibliography of this volume, the websites <http://www.uniurb.it/Servantproject/> and <http://www.uni-muenster.de/FGEI/Welcome-e/data%20base/database.html>.

English revision by Clelia Boscolo, University of Birmingham, and Stephen Harrison, whom I thank for their precise and efficient work.

European Union such as migration, citizenship, gender inequalities, undeclared work, unemployment, the relationship between the family and the state, etc., as shown in the Introduction of these *Proceedings* (Sarti 2005a). A major hypothesis to be tested was that domestic service played and still plays an important role in the formation of the European identity. Moreover, we were convinced that focusing on domestic service and its history would allow us to understand some crucial features of the ongoing processes and provide policy makers with vital information for implementing policies aimed at greater social justice and welfare.

In this Conclusion, I will try to summarise and discuss the main results relating to European identity as well as to private and public services, welfare and employment that have emerged from the work we have done within the *Servant Project*, placing them in the wider framework of current research on domestic service.

I will focus on the role of domestic service in the formation of European customs, values and features, both past and present<sup>2</sup>; moreover, I will supply the reader with some quantitative data on the long term evolution of domestic service and its role in contemporary Europe, concentrating in particular on the relationships between public services and private modes of housework and care as well as on informal labour and unemployment.

Domestic service is quite a difficult research theme, both for scholars focusing on the past and for researchers analysing the present. This is mainly due to the ambiguity of the concept of the domestic servant or domestic worker (Sarti 2005a-b). This ambiguity has, in turn, a lot to do with the wide range of reasons that might have convinced, and still may convince, someone to hire, or become, a domestic servant or a domestic worker.

Defining European identity is even more difficult and I will not try to do this here. However, I do not consider European identity as a static set of elements but rather as a cultural construction that changes over time. Conflicts among different actors (individuals, groups, nations, etc.) are particularly relevant to explain and understand the reasons for, and “direction” of, this change. From this perspective, it is crucial to discover the *specific* role and contribution of different actors. In the next pages, I will focus on the domestic workers’ role and their (direct or indirect) contribution to the formation of European-ness as well as on values and features recognised as European, both in the past and nowadays.

2 In some pages of this Conclusion I will contrast past and present societies in a rather schematic way.

I will mainly focus on culture, values, power and social change, but I will not completely ignore other themes, first of all the social and economic role of domestic workers and their importance in relation to demographic trends.

## 1. Domestic Service and Circulation of Cultures

### 1.1. Introduction

Some reasons for hiring a domestic worker are common to past and present societies, such as the need for work, help or care and the desire (or the social “necessity”) to display status and wealth, while others – if we limit our analysis to Western societies – are peculiar to past centuries, such as the wish, or the social obligation, to become the master and patron of people from inferior social groups (McCracken 1983), and the willingness or the interest in welcoming a poor relative, a destitute child, an orphan, a widow, etc. (for instance Prochaska 1981; Da Molin 1990, 2002; Miscali 2005; Hantzaroula 2004, 2005a).

People entered, and enter, into domestic service not only to find a job, but also for many other different reasons. In early modern and even in 19<sup>th</sup> century Europe some people were simply forced to enter service, as servants or even as slaves<sup>3</sup>. Unfortunately, even today there are “modern slaves” who are forced to serve. Yet there are several differences between past and present slavery. Obviously, a major difference is that in the past masters had legal rights over their slaves, while today legal slavery has been abolished all over the world. Moreover, generally, modern domestic servants do not turn themselves into so-called modern slaves because they are forced to *start* service, as was the case in the past, but because they are not free to *quit* service<sup>4</sup>.

3 In Europe there were people legally enslaved until the 19<sup>th</sup> century. On slavery in Europe see Bono 1999; Martín Casares 2000, 2004, 2005; Fiume 2001; Stella 2000; Sarti 2001b, 2005b; Peabody 1996; Steedman 2002. Within the Servant Project also papers on enslaved or pawned labour in non-European countries were also presented, see Moosvi 2004, 2005 and Nagata 2004, 2005b.

4 “The Parliamentary Assembly is dismayed that slavery continues to exist in Europe in the twenty-first century. Although, officially, slavery was abolished over 150 years ago, thousands of people are still held as slaves in Europe, treated as objects, humiliated and abused. Modern slaves, like their counterparts of old, are forced to work (through mental or physical threat) with no or little financial reward. They are physically constrained or have other limits placed on their freedom of movement and are treated in a degrading and inhumane manner” (Gaburro 2004). Anderson 1993; Torrès 1996; Bales 1999; Arlacchi 1999; Connor 2001; Zarembka 2003; Carchedi, Mottura & Pugliese 2003; Ghijs 2004; <http://www.antislavery.org>; [www.esclavagemoderne.org](http://www.esclavagemoderne.org).

In past centuries European children might (and their non-Western counterparts still may) be sent out into service by their families to reduce the number of mouths to feed (Wall 2004, 2005; Hantzaroula 2004, 2005a; Anderson 2005; etc.). Sending out someone as a servant could also be a way to remove from the family an undesirable person, a stepchild perhaps. At the same time, finding a job as a servant could be a good solution for orphans (Mayew 1991), to the extent that orphanages, foundling hospitals and parish or urban authorities providing for the poor placed children in service<sup>5</sup>. Other people without a family, such as widows, might consider working as a servant a suitable way to find a house and a living. In this sense domestic service could be a kind of “refuge” for people without a (supporting) family (Arru 1990; Da Molin 1990, 2002; etc.).

Among these people we may also list (some kind of) migrants. Actually, this reason may still be valid today because for migrants, particularly for international migrants without a visa, employment as a live-in domestic worker may guarantee not only a wage but also a roof and a workplace in a space (i.e. the private household) where there is little or no control by the police and other authorities, with all the advantages and the risks of exploitation that this implies (Lutz 2003, 2004; Lutz & Schwalgin 2004, 2005). In some cases domestic service may even represent (almost) the only channel to legally enter a country or to legalise one’s position<sup>6</sup>.

A consequence of the variety of people who went into service – and the differing reasons for hiring a servant and entering service – was that remuneration for service could vary greatly: members of the top ranks of the servant hierarchy often earned high wages (and were highly respectable people), while other domestics only got board and lodging (Sarasúa 1994, 2004). We must not forget that even today domestic labour may be performed (almost) without a salary in return for room and board. In many European countries there is an increasing number of “au pairs” who work in exchange for accommodation, food and pocket money<sup>7</sup>. Au pairs are “not constructed as a worker, and legally can work only a certain number of hours per week”. They are “not covered by regular social security”. Therefore, they are often “hidden” and exploited domestic servants

5 Prochaska 1981; Lombardi & Reggiani 1990; Krausman Ben-Amos 1991, 1994; Sharpe 1991; Steinfeld 1991; Rahikainen 2002; Hantzaroula 2005b; etc.

6 This has been the case of Italy in the early 1990s, see Andall 2003a; Alemani 2004; Sarti 2004a-b. On Britain see Cox 1999. During the Second World War, for instance, many Jewish women who migrated to Britain to escape the Nazi persecution found jobs as refugee domestic workers (domestic service visas were the primary avenue of entry, Kushner 1988, 1989).

7 Blackett 2000, 2004, 2005; Lutz & Schwalgin 2004, 2005; Widding Isaksen 2004, 2005; Botman 2005.

who primarily do housework and babysitting, while they should enter a foreign country above all to visit it and study its language (Anderson 2000, p. 24)<sup>8</sup>.

## *1.2. Serving and Learning*

Actually, learning a foreign language could be an important reason for entering domestic service even in the past. In Switzerland, for instance, as shown by Anne-Lise Head-König in the paper she presented at the Oslo seminar (2002), the so-called “volontariat-system”, which was still very common in the first decades of the 20<sup>th</sup> century, was rooted in a tradition of educational exchanges between the Swiss-German speaking and the French-speaking parts of the country. This tradition developed from the 17<sup>th</sup> century and implied a stay in the other part of the country mainly to learn the language. Similar exchanges were also common between groups speaking different languages within the Hapsburg Empire<sup>9</sup>. In other words, servant mobility contributed to the creation of Europeans who spoke more than one European language. Foreign languages were, however, only one of the many things that a youngster could learn through service.

Indeed, before the spreading of the school system, domestic service represented a major channel for the transmission of knowledge and expertise from one generation to the other. In this sense it really represented an important

- 8 Significantly, recently the Parliamentary Assembly of the European Council has adopted a recommendation on *Domestic slavery: servitude, au pairs and “mail-order brides”* (1663/2004) recommending that the Committee of Ministers: “a. issue guidelines in the form of a Committee of Ministers’ recommendation to member states, which would ensure that the distinctive status of au pairs (neither students nor workers) is recognised and safeguarded, their working conditions and social cover are fixed and that the au pair industry is appropriately regulated at national and international level; b. recommend government regulation of the au pair placement industry, through the creation of a system of accreditation, by virtue of which agencies that commit themselves to certain minimum standards – such as charging reasonable fees, ensuring au pairs enter into a legally binding contract with their employers which clearly states rights, responsibilities and duties and providing emergency help in cases of difficulty – would see visa applications put forward on their behalf validated automatically. Accredited agencies should also be committed to doing background checks on both the prospective au pair and the prospective host family to ensure that they do not have criminal convictions, for example for sexual or child abuse; c. ensure regular monitoring by appropriate authorities of the agencies accredited under the “accreditation” system referred to in sub-paragraph b above” [<http://assembly.coe.int/Documents/AdoptedText/TA04/EREC1663.htm>].
- 9 I am grateful for this information to Ludmila Fialová and Tamás Faragó. See also GATTERER Cl., *Schöne Welt, böse Leut. Kindheit in Südtirol*, Wien, Europa Verlag, 1982 (Ital. transl. *Bel paese, brutta gente. Romanzo autobiografico dentro le tensioni di una regione europea di confine*, Bolzano, Praxis, 1989), for servant exchanges between the German speaking and the Italian speaking parts of the Empire.

factor of European identity. In fact, from a formal point of view, service and apprenticeship were different. Servants were paid for their work, while apprentices generally were not. Instead, in several contexts apprentices or their parents paid the master (or more rarely the mistress) for his/her teaching. For instance, this was the case in medieval Paris and in seventeenth-century England, while sources on several late medieval and early modern Italian cities do not mention any payment for the teaching (Sarti 2005b, with further references). Moreover, in seventeenth-century England “apprenticeship contracts were signed for a long period of seven or eight years, compared with the annual contracts in farm service” (Krausman Ben-Amos 1988, p. 45). Yet, both servants and apprentices generally lived in their master’s house, were subject to his authority and had to obey and serve him. Furthermore, as mentioned, some servants only worked for board and lodging, while apprentices might perform menial duties in their master’s house. As a consequence, in practice it could be very difficult, or even impossible, to clearly distinguish between apprentices and servants, and in any case the terms used to define them as servants were often the same and both domestic service and apprenticeship were considered as a type of service<sup>10</sup>. Apprenticeship was not limited to manual crafts, but also involved mercantile and/or prestigious trades. In other words, young people who aspired to become merchants, shopkeepers, etc., too, often lived with the people in charge of teaching them the necessary skills for their future employment, even being sometimes sent out to tutors to learn particular skills (such as arithmetic, geometry, foreign languages, etc. Krausman-Ben Amos 1988, p. 47).

However, the educational function of service was not limited to formal apprenticeship and teaching. From a moral and legal point of view, for instance, each master and mistress had to correct their servants and apprentices if and when they did not behave properly. Moreover, both Catholics and Protestants agreed that the head of the household should instruct the servants in religious matters (Müller-Staats 1987; Sarti 1991). Finally, even more recently, domestic service was thought of as a fitting occupation for unmarried girls to learn housewifery (for instance Walter 2004, 2005)<sup>11</sup>.

Nor was the educational function of domestic service restricted to the lower or middle classes: in the Middle Ages, in early modern times and occasionally even in the 19<sup>th</sup> century, a young nobleman could serve as a pageboy in an aristocratic family of a higher rank in order to learn good manners, to get patronage

10 Hajnal 1983; Laslett 1983, 1988; Krausman Ben-Amos 1988, 1991, 1994; Steinfeld 1991; Marcello 1993; Fauve-Chamoux & Fialová 1997; Meldrum 2000, pp. 25-33; etc.

11 Interestingly, in Bristol “by the 1600 and onwards (...) domestic service (...) replaced what was earlier described as ‘housewifery’, and it became the major training occupation for women” (Krausman Ben-Amos 1991, p. 233).

from the master or to be introduced to a network of important relationships (Gutton 1981; McCracken 1983; Sarti 1991; etc.). Consequently, many young people stopped working as servants when they finished their education, training or apprenticeship. This was the case not only in Europe (McIsaac-Cooper 2004, 2005c), but also in other parts of the world, such as in Japan (Nagata 2004, 2005b): the educational function of domestic service was not peculiar to the Old Continent. Nevertheless, the master/servant relationship was crucial for teaching and learning many of those skills and much of the knowledge that were peculiar to the European culture. As a consequence, European identity owes a lot to domestic service, and while studying how this culture circulated and, whilst circulating, was transformed, we cannot forget the role played by all those millions of anonymous masters who – more or less patiently – taught their skills and secrets to an army of curious or bored apprentices and servants, though we cannot forget that life-cycle service did not play overall the same role.

With the development of the school as the main channel for the transmission of knowledge and skills from one generation to the other, domestic service lost most of its educational function (Ariès 1960, 1980), and increasingly became an alternative to education, i.e. to the more theoretical type of education which was by then becoming ever more necessary for adult life, though it was still considered useful to learn housewifery. Significantly, some of the authors who, about a century ago, analysed the reasons for the so-called “servant question”, i.e. the difficulty of finding (good) servants, often also mentioned the development of compulsory education as a factor that reduced the offer of domestics (Reggiani 1992; Sarti 2001c, 2005d; etc.).

Today domestic workers may find it very difficult, because of the lack of time, to attend school to accomplish or develop their education, which could improve their chances of finding better jobs. This difficulty may be particularly serious for migrant domestic workers trying to improve their knowledge of the host country’s language. Significantly, for domestic workers, attending training courses on domestic chores may also be problematic (Andall 2000, pp. 174-186)<sup>12</sup>. Therefore, for many domestic workers their job represents a hindrance to education. Differences between past and present are now so wide that today highly educated middle-class people from the Philippines, Eastern Europe, etc. are employed as domestic workers in Europe, the USA, etc., i.e. in a sector where their skills are often simply wasted<sup>13</sup>. This represents not only a loss of

12 I am grateful to Jacqueline Andall for her stimulating comments on this.

13 Parreñas 2001, 2004, 2005; Magat 2004, 2005; Shinozaki 2004; Andall & Sarti 2004; etc. In the past, upper servants were often highly educated, but they used their skills in their employment. Kuklo & Kamecka (2005a) state that Polish male servants often had books and pens for writing.

skills for the sending countries, but also bad business for Europe as it is unable to make the most of the skills and education of the migrants. Moreover, in this way Europe shows a particularly exploitative and imperialistic attitude towards migrants that is in sharp contrasts to “the indivisible, universal values of human dignity, freedom, equality and solidarity” on which the European Union is based (*European Constitution*, Part II, Preamble).

### ***1.3. Age, Gender, Class and Nationality***

In formal apprenticeship it was implicit that a successful apprentice would become a master himself. Indeed, apprentices were often of the same social class as their masters. This was also frequently the case with domestic or agricultural life-cycle servants who left service when they married, as previously mentioned (McIsaac-Cooper 2004, 2005c). Domestic servants of the same social class as their masters were thus less common in those areas where life-cycle service was practically unknown, such as Southern Italy (Da Molin 1990), Central and Southern Spain (Reher 1998; García Gonzales 1998) as well as Galicia (Dubert 1992, pp. 73-83). However, the development of the school as the main channel for the transmission of knowledge and skills contributed to making servants who came from (almost) the same social background as their masters increasingly uncommon. Indeed, over time, middle and upper class servants almost disappeared, as did lower class families employing a servant (Ariès 1980; Barbagli 1984; McIsaac-Cooper 2004, 2005c; Wall 2004, 2005; etc.). In other words, domestic service typically became a job for lower class people, often migrants from rural areas, in middle and upper class (mainly urban) households (Davidoff & Hall 1987, p. 389; Sarti 1997b, 2004; Dubert 1999, 2001, pp. 273-319; etc.).

This proletarianisation went hand in hand with feminisation and ruralisation of domestic staff. This complex transformation was due to many different reasons – one was the aforementioned development of the school – that affected (not necessarily at the same time) different kinds of domestic workers. Some of these factors led to the reduction or even the disappearance of some male members of domestic staff. The externalisation of several administrative and managerial functions once carried out in middle and upper class households and the development of bureaucracy, led, for instance, to the reduction or the disappearance of some kinds of upper servants such as book-keepers, secretaries, etc. whose role was taken up by professionals, civil servants, bureaucrats, etc. Other male servants such as lackeys or sedan carriers disappeared because of the crisis in the aristocratic way of life, and the introduction of taxes on servant keeping (see below) that mainly affected *male* servant keeping, while the development of new means of transportation made coachmen, stable grooms,

etc. increasingly superfluous. On the other hand, the increasing stigmatisation of the servant condition (see below) reduced the number of people willing to be employed as servants, particularly among men. Moreover, with industrialisation and the development, in several rural areas, of a more capitalistic agriculture, many households lost part of their traditional economic functions, and this also reduced the need for “productive” servants, many of whom were male. At the same time, the new emphasis on the house as the “kingdom” of women, on domesticity and child rearing increased the demand for female servants, to which also contributed the growth of the middle classes that shared this view of the house and the family. Demographic growth, particularly of the rural population, in several contexts implied the “expulsion” of surplus people, among which there was, in several contexts, a high proportion, or even a majority of, women. These women migrated towards the cities where they easily found jobs as live-in domestic workers, at a time when urban girls were increasingly unwilling to do this kind of job<sup>14</sup>.

In most European countries the long-term proletarianisation of domestic workers was finally reached in the 19<sup>th</sup>, or at the beginning of the 20<sup>th</sup>, centuries. Even though in past centuries long-distance and trans-national domestic workers were not unknown (for instance Sogner 2003, Moring 2004, 2005 for the early modern age), over centuries they became increasingly common as local and native people were no longer willing to work in a backward sector such as domestic service, where working conditions did not improve at the same pace as in other sectors, or did not improve at all<sup>15</sup>. In other words, the supply of domestic workers in the European cities was made up of people coming from increasingly distant and less favoured areas. Yet this supply was generally considered inadequate, in both quality and quantity, particularly from the late 19<sup>th</sup> century, as we shall see.

Increasing inequalities on a global scale have recently implied a reversal of this long-term pattern. Indeed, while the enlargement of the recruitment areas has continued and they commonly have, today, a trans-national and trans-continental dimension, a (partial) reversal of the aforementioned pattern of class and gender of domestic workers has occurred more recently. Indeed, today domestic workers are not all proletarians: among them we also find highly educated and middle class people. Though a small minority, men are not uncommon (see below).

14 It is impossible to give bibliographical references on these points, because I am summarizing (in a necessarily simplified way) the findings from several hundred articles and books.

15 On trans-national migrants in the first half of the 20<sup>th</sup> century see for instance Perco 1984; Henkes 1998, 1995<sup>1</sup>; Gubin 2001; Goetzinger 2001; Piette 2001; Head-König 2001, 2002; Morelli 2001.

Nowadays, the shocking income differences on a global scale make a job as domestic worker in Europe “attractive” (clearly because of the lack of better chances) even to middle class people from poor/impoverished countries, despite the fact that working conditions in domestic service generally remain harsh<sup>16</sup>.

In contrast to the past, today foreign people willing to work as domestic workers in Europe are so numerous and salaries may be so low that even lower-class European people are likely to employ some kind of domestic help. As a consequence, we may find domestic workers who are much better educated than their employers, and who – in their home countries – were in a comparatively better social position. There are also migrant domestic workers who, in their home country, employ(ed) domestic workers<sup>17</sup>. These educated and middle class domestic workers experience a decline in their social status and an increase in their financial status in comparison with their position in their home country (“contradictory class mobility”, Parreñas 2001, pp. 150-198; Shinozaki 2004). Many of them accept being downwardly mobile abroad in order to keep or improve their living standards (or those of their family) in the home country.

Their existence represents a clear break with the well-established pattern according to which domestic workers employed in Europe were, with few exceptions, such as the highly qualified British butlers and nannies (Cox 1999), lower class people (I have mentioned in previous pages the development of this pattern). However, in a broader perspective, they do not represent a completely new phenomenon (we have seen that in early modern times there were middle and even upper class domestics as well, and that they were likely to employ domestic staff). This clashes with our expectations and our representations of the “typical domestic workers”, possibly making their lives in Europe even more difficult.

To conclude on this point with an oversimplification, we can say that in early modern times, in many European areas<sup>18</sup> domestic service was largely (though not exclusively) a matter of age. In the 19<sup>th</sup>-20<sup>th</sup> centuries it evolved into a matter of (age), class and gender and, in the last few decades, into one of (class, gender and) nationality.

16 Gottschall 2000; Parreñas 2001, 2004, 2005; Magat 2004, 2005; Shinozaki 2004; etc.

17 For instance Friese 1995; Russell Hochschild 2000a; Parreñas 2001; Alemani 2004, 2005a; Sarti 2004; etc.

18 On differences among European regions see for instance Mitterauer 1990; Reher 1998; Sarti forthcoming a with further references.

### *1.4. Domestic Workers as Cultural Mediators*

Before the school completely replaced domestic service's "educational" function, that function might go too far, so to speak, and produce results undesired by the ruling elites, as is demonstrated by the fact that moralists often denounced servants for aping their masters, thus confusing social ranks<sup>19</sup>. Yet in part a certain degree of "aping" was implicit in all those forms of domestic service in which the master was also the servant's teacher, i.e. in practice in each form of domestic service as long as all masters were supposed to give moral, religious, and practical advice and instruction to their servants as if they were their children.

Scholars were quick to recognise the consequences of this asymmetric relationship between masters and servants. As early as 1899 Thorstein Veblen considered "the class of domestic servants" "as one channel, and an important one, through which this transfusion of aristocratic views of life, and consequently more or less archaic traits of character goes on": in his view servants "have their notions of what is good and beautiful shaped by contact with the master class and carry the preconceptions so acquired back among their low-born equals"<sup>20</sup>. Half a century later Joseph J. Hecht (who quoted Veblen, among other authors) spoke of the 18<sup>th</sup> century English "servant class as a cultural nexus" that "linked the *élite* and the lower levels". Yet in contrast to Veblen he did not regard the servant class as an agent of social conservation but rather as "an important agent in the process of cultural change" (Hecht 1980, 1956<sup>1</sup>, pp. 220-228). More recently, Daniel Roche has shown, thanks to a thorough analysis of probate inventories, that 18<sup>th</sup> century servants possessed more books, elegant clothes and refined furniture than other members of the *peuple de Paris*, and has suggested that they were cultural mediators (*intermédiaires culturels*) between the upper and lower social strata (Roche 1978, 1981). In her influential essay on servant and wife in Victorian and Edwardian England, Leonore Davidoff wrote that some women "found their horizons widened by their experience of service" and possibly passed some of the new ideas they had learned "to their children along with ambitions for social advancement": "it is even possible that they may be one of the sources of working-class conservatism". Yet at the same time she also suggested that domestic servants could be agents of innovation: "servants as 'culture carriers' is an intriguing idea. It is particularly important in

19 For instance CORDIER J., *La Famille Sainte*, Paris, Bechet, 1666 (1644<sup>1</sup>, Ital. transl., 1674-1686, 3 vols., vol. II), p. 86 and the anonymous text *La Madre Cristiana Instruita*, Mess.[ina], nella Reg. e camerale Stamp. di Chiamonte, e Provenzano, 1732, p. 40. On the literature that, among other things, urged domestics to be happy with their social position see Müller-Staats 1987; Sarti 1991; Casalini 1997, in part. pp. 127-142.

20 Veblen 1899, chapter 9, "The Conservation of Archaic Traits" (also available online, see <http://xroads.virginia.edu/~HYPER/VEBLEN/chap09.html>).

the areas of private life, e.g. the adoption of ideal family size” (Davidoff 1974, p. 421, 428). A few years later Theresa McBride (1978, p. 55) wrote that “many servants at least found their personal horizons widened by the exposure to the very different style of life of the middle class”. Several former domestic workers interviewed some years ago by a group of Italian oral historians confirmed that they had learned more refined manners and new ideas from the masters and their environment. Furthermore, they maintained that domestic workers brought novelties from the cities to their villages, thus stimulating other girls to leave in order to enter domestic service (Leoni *et alii* 1980-1981; Sarti 2004, pp. 39-40). The opportunity to learn new habits and skills (for instance in cooking) was also stressed by many women from the German-speaking minority of South-Tyrol, Italy, who went into service in Italian cities between the 1930s and the 1960s and were recently interviewed by three South-Tyrolean historians (Verdorfer, Wallnöfer & Lüfter forthcoming). Similarly, as reported by Margaret Lynch-Brennan (2004, p. 497; 2005), “modern scholars of Irish immigration agree that domestic service provided an acculturating experience for Irish domestics” employed in the USA. And this acculturation, by the way, “facilitated the rise of the Irish into the American middle class”.

As previously mentioned, consumption patterns of 18<sup>th</sup> century Parisian servants were more fashionable than those of other members of the *peuple de Paris*, while according to the Italian women we referred to above, domestic workers were much more elegant than the girls who had not moved from their villages. Today, according to Margaret Magat (2004, pp. 360-361; 2005), “Filipino domestics in Italy bring their consumption habits to a new level”. They dress in haute couture clothes, send home regular *balikbayan* (literally “coming home”) boxes filled with every kind of commodity and when they return to the Philippines, take presents and organise parties, showing off their new wealth. This prompts further migration, because other Filipinos, besides wishing to help their families, aspire “to keep up with the new levels of consumption”. Migrants employed in other sectors may behave similarly. Yet both in the past and nowadays domestic workers were/are particularly well-placed to observe and possibly learn the everyday-life customs and class habits of their employers and/or of the country where they work(ed). As we shall see, this does not mean, however, that they were/are necessarily interested in “aping” their masters, nor that they passively adopt(ed) their employers’ values, habits and fashions.

In short, domestic service for centuries has represented a major channel not only for the transmission of knowledge and expertise from one generation to the other, but also for the circulation of cultures between social classes and, because of servant migration, between different geographical areas. The last feature still seems true today. Thus, the development of European culture owes a lot to domestic service. Whether domestic service also generally represented a

channel for upward social mobility is instead more controversial, as we shall see. In any case, those interested in the conservation of traditional social hierarchies had to strike a difficult balance between the need to make servants familiar with the customs, habits and manners of their masters in order to serve them well and the fear of an “excessive” acculturation of domestic staff that would lead to the closing of the social gap between master and servant, as was the case in the film *The Servant* by Joseph Losey analysed by Andreas Marklund (2001), Karen Diehl (2002) and Esther Fischer (2005). Several ways were found to reach the goal of keeping domestic servants “in their place”, involving dress (liveries, apron), food<sup>21</sup>, spatial segregation, language (use of family name, imposition of a new name, asymmetric use of pronouns and allocutive forms, jokes, etc.)<sup>22</sup>, as well as explicit moral teaching through sermons, manuals and novels<sup>23</sup>.

### ***1.5. The Domestic Worker’s Cultural Power***

Obviously the role of domestic servants in cultural circulation cannot be analysed only by looking at the transmission of ideas, customs, etc. from the top to the bottom of the social ladder, from the city to the countryside or from the “centres” to the “peripheries” of the world, but has also to be considered in the opposite direction, i.e. in relation to the transmission from the servants to the masters. This theme, though not completely neglected, has until now received less attention<sup>24</sup>. Yet it is crucial, especially today, when a high percentage of domestic workers is made up of international migrants who inevitably bring something of their culture into the country and into the households where they work. This seems important in general and in the culture of care in particular, if we bear in mind that children and aged people in Western countries are presently often cared for by migrant domestic workers. Indeed, Western countries are today importing “love” and care, while “global care chains” are developing<sup>25</sup>.

21 In Italy, bread and wine *da famiglia* (i.e. for the family) indicated low quality bread and wine for domestic servants (Sarti 2002a, p. 170; for the meaning of *famiglia* as servants see pp. 31-33 and this Conclusion, below, note 74). In early 19<sup>th</sup> century France, the bread *de domestique* was a kind of brown bread (while masters ate white bread), see Martin-Huan 1997, p. 25.

22 Guiral & Thuillier 1978; Schulte 1978; Wierling 1987; Martin-Huan 1997; Meldrum 2000; Sarti 2002a; Hantzaroula 2004, 2005a-b; Steedman 2003; Lynch-Brennan 2004, 2005; etc.

23 Müller-Staats 1987; Sarti 1991, 1994, 2001a, 2001c, 2004; Casalini 1997; Notari 1998; Dubert 2005a; etc.

24 Engelsing 1978; Fairchilds 1984, pp. 111-119; Grendi 1986; Corrà 1984; Hardach-Pinke 1993; Stoler 1997, 2002; Petzen 2001, 2002; Magat 2004, 2005; Delpiano & Sarti forthcoming; etc.

25 Russell Hochschild 2000a-b; Ehrenreich & Russell Hochschild 2003; Parreñas 2001, 2004, 2005; Magat 2004, 2005; Widding Isaksen 2004, 2005; etc.

Past writers, indeed, were highly conscious of the influence that domestics could have, particularly on children, and often saw this influence as a threat to the social prominence of the elites and as a source of contamination (Davidoff & Hall 1987, p. 394; Delpiano & Sarti forthcoming)<sup>26</sup>. For centuries heads of families were urged to choose their servants carefully and to supervise them (and it would be interesting, for early modern times, to see whether these worries were more common in the Mediterranean area, where servants of the same social stratum as their masters were – it seems – less common than in Northern and Central Europe). Yet in this case, too, striking a good balance could be difficult as long as the upper classes left their children alone with wet-nurses, nannies, governesses, tutors, and so on for hours on end (for instance Gathorne-Hardy 1972; McBride 1978; Delpiano & Sarti forthcoming; etc.).

Significantly, the Catholic Church (particularly from the 1930s), elaborated a strategy to take advantage of the presence of maids in families, trying to convert them into “missionaries” of the gospel in its fight against the spreading of laicisation: “Women servants can bring Christ and his spirit into environments from which Christ has been expelled”, wrote an Italian bishop in 1935, expressing an idea that was spreading among Catholics (Sarti 2004). However this approach had ancient roots. In early modern times, and even in the 19<sup>th</sup> century, for instance, there were Catholic women in service with Jewish families, even though in theory they should not have been (according to the 1555 Encyclical *Cum nimis absurdum*, which represented an important negative turning point in the “ghettoisation” of Jews, Jews were not allowed to have Christian employees). Sometimes these women (often encouraged by priests) exploited their privileged position to christen Jewish children by simply throwing some water on their bodies and saying the words “I baptize you in the name of the Father, the Son and the Holy Spirit”. When this was the case, the Catholic authorities generally took the baptized child away from his/her family in order to bring him/her up in a Catholic environment, as in the famous case of Edgardo Mortara, who was kidnapped by the Pope in 1858 at the age of six and never went back to his family (Kertzer 1997; Galasso 2002; Caffiero 2004).

Among certain Catholics the idea that domestic workers could and should spread the Catholic religion was destined to survive for a long time. In 1959, a century after the kidnapping of Edgardo Mortara, Father Erminio Crippa, a conservative activist within Italian Catholic domestic-worker associations, wrote in his book *La tua morale professionale (Your professional morality)*, addressed

26 I am focusing here on cultural contamination, yet people were also afraid because of the transmission of diseases, such as tuberculosis and syphilis, particularly, it seems, in the 19<sup>th</sup> century (McBride 1976, p. 26), though in earlier times, too, doctors were concerned that servants could infect their master’s children (Pech, forthcoming).

to domestic workers, that they should let their faith be known, if they worked in a non-Catholic household, and should baptize newborn babies in danger of dying (Crippa 1959, p. 88). He repeated exactly the same words in the second edition of his book, published in 1968, where he stressed even more clearly that “Christian domestic workers” had the “mission of ambassadors of the Church” and had the duty to “spread the faith” in the environment where they worked (Crippa 1968, pp. 35-45).

Even today some priests, according to Magat (2004, pp. 362-363; 2005), “see Filipinos in Italy as ‘evangelizers’ for Jesus. This is because Filipinas have access to the private sphere of Italian families and they wield influence over the child, and consequently over their employers. Several women have said that when they take the children to church, sometimes the parents follow”. Magat and Parreñas maintain that some Filipino women really consider themselves as the “new apostles of Christ”. We need more information on the actual role played by migrant domestic workers in the spreading of the Catholic faith and religious values. It is an interesting issue, particularly now that discussion on the so-called “Christian roots of Europe” is so lively, since the Catholic religion was introduced into the Philippines by Spanish colonisers, and it is now possibly being re-exported to Europe – though with a different power – by people from former colonised countries. However, while in the past the Catholic Church considered the masters on the one hand and the colonisers on the other as the “evangelisers” (of the servants, natives), in more recent times domestics and Extra-European people were/are seen as potential missionaries into the families of their de-Christianised employers (Magat 2004, 2005; Sarti 1994, 2001a)<sup>27</sup>. Significantly, Catholic groups are very active in recruiting foreign domestic workers to be employed in Europe from Catholic areas such as the Philippines or South-America (Andall 2000a, 2003a, pp. 52-53 and 2004; Andall & Sarti 2004; Lutz & Erel 2002; Scrinzi 2004a-b).

Traditionally Catholics have been particularly concerned with domestic workers in several European and non-European countries (Italy, Spain, France, Belgium, The Philippines, South-American countries, etc.<sup>28</sup>). Significantly, the *European Parliament resolution on regulating domestic help in the informal sector* (2000/2021(INI)), too, was adopted after the report by the Catholic Euro MP Miet Smet (Smet 2000). The Catholic doctrine has thus a certain influence on this sector. Yet Catholics do not have a common shared view on domestic

27 Yet still in 1979 the aforementioned Father Crippa, possibly expressing a shared view, saw foreign domestics workers employed in Italy as people to be evangelised rather than as evangelisers (Crippa 1979, p. 48).

28 See Sarti 1994, 2001a-c, 2004; Andall 2000a, 2004; Muñoz Ruiz 2005; Martin-Huan 1997; Vanderpelen 2001; Gill 1994; etc.

service. Today many refuse the conservative approach that considers it as a means of “sanctification” through obedience, service and sacrifice particularly suited for (lower class and/or migrant) women, because it is performed within a family<sup>29</sup>. This approach has probably contributed to making it difficult to consider domestic service as a real job, though Catholics have also promoted, quite contradictorily, the professionalisation of domestic workers. However, the Catholic influence should not be over-emphasised. Today there is a wide concern about this sector in many different ideological areas, and many migrant domestic workers are not at all Catholic.

Besides religion, and even more than religion, language is another legacy of colonialism. Pei-Chia Lan (2003b, p. 138) maintained, referring not to the Spanish, but to the Americans who colonised the Philippines for half a century, that “the cultural and linguistic heritage of their colonizers ironically becomes the most valuable human resource for Filipino/a workers to escape their stagnant economy and poverty in the post-independence era”<sup>30</sup>. Indeed, due to American colonial rule, English is still today the dominant language in official documents and curriculum material. This often gives today’s Filipino/domestic workers an advantage in the labour market: “in East Asia, an English-speaking *amah* or domestic servant is an asset to help with the education of the children, which clearly favours the Filipina as the servant of choice” (Skeldon 1997). There is some evidence that English fluency is also appreciated by some European families (Andall 1999, 2000a, p. 169; Chell-Robinson 2000; Magat 2004, 2005). In other words, “thanks” to the fact that they have been colonised by the Americans and consequently know English, Filipina/o domestic workers are particularly appreciated and, through their work, may contribute to English linguistic imperialism, a double-faced phenomenon, that on the one hand is creating a worldwide common language, thus making communication easier, but, on the other, is impoverishing the English language itself and marginalising people who do not speak it. In this way, as in a circular dance, quite paradoxically, Filipina/os, who had been colonised by the Americans (who had been in turn colonised by the British) may contribute to the spreading of English in Europe.

Fluency in English though, can put Filipino domestic workers in a quite ambiguous position. In Taiwan, for instance, “as English has become a vital tool for the Taiwanese middle class to pursue upward mobility in the global economy”, hiring a well-educated English-speaking Filipina maid has the side benefit that she can teach the employer’s children English (and validate the

29 The Papal Encyclical *Rerum Novarum* (1891) maintained that women had been destined by nature to housework, and later on several other papal documents have stressed this point.

30 I am grateful to Pei-Chia Lan for her bibliographical suggestions on this point.

employer's status). "However, the mix-up of 'maid' and 'tutor' contains an intrinsic contradiction. Highly educated workers may even manoeuvre their linguistic capacity to challenge the supremacy of those Taiwanese employers who have no college degree or cannot speak fluent English" and this may have led, in more recent years, to a certain preference – especially by employers who feel particularly insecure with their English – for Indonesian domestic workers who speak little English and are considered more docile (Lan 2003b, p. 139, 152, 156). Fluency in English does not always represent an advantage in the labour market and an economic asset (Lorente & Tupas 2002).

The position of 19<sup>th</sup> and early 20<sup>th</sup> century European governesses who were in the service of native families in the colonies or in other non-European countries was similar, or perhaps even more complex. They did not only frequently suffer from a status incongruence due to the fact that they were often members of impoverished middle class families forced into service to find a means of subsistence, as was often the case with governesses in their home countries (Peterson 1973). They also found themselves in the complex position of being subject members of the households while representing the dominant Western imperialistic nations whose culture they were supposed to teach to the master's children (Petzen 2001, 2002). In other words, they were agents of the diffusion of Western European languages, values and attitudes in the colonised countries or in countries under Western European influence. Anna Leonowens, for six years governess at the Court of the King of Siam, is probably the best known of these "civilising" women, though her books on her Siamese experience are highly controversial<sup>31</sup>. Significantly, however, with the development of nationalistic movements and of a nationalistic public opinion in some cases (as in the Ottoman Empire) European governesses became the target of criticism (Petzen 2001, 2002)<sup>32</sup>.

On the other hand, in the colonies native domestic servants were seen as a threat to the European identity of the colonisers they served, particularly that of the colonisers' children who grew up in the colonies. In the Dutch Indies, for instance, "Javanese nursemaids could affect the very formation of a child's racial and national character. (...) such contact could undermine their acquisition of what it took to operate in a proper European milieu and therefore their eligibility to be considered European at all" (Stoler 1997, p. 78; 2002).

31 Anna Leonowens published two books based on her experience at the court, *The English Governess at the Siamese Court* (1870) and *The Romance of the Harem* (1872). Her books inspired the novel *Anna and the King of Siam* by Margaret Landon (1944), on which the musical and the film *The King and I* are based.

32 On domestic service in Turkey at present see Özyegin 2001, 2003, 2004, with further references.

Domestic service, therefore, was at the very core of European colonialism and imperialism. European governesses were involved in the “export” of European values and attitudes to non-European countries and in the alleged civilising mission of the Europeans. At the same time the colonisers were required to defend themselves from the contaminating influence of their native domestic servants that was likely to sneakily undermine their identity as true “civilised” Europeans. At the same time servants (and slaves) were brought to Europe from the colonies, often also as status symbols (Hecht 1954; Peabody 1996; Steedman 2002; Sarti 2005c; etc.).

Within Europe, at least from the 17<sup>th</sup> century onwards, there were governesses who found a job abroad and were in charge of teaching their own language to the children they were in charge of. In an age when French was becoming the common international language, the first governesses employed abroad were probably the French, who thus contributed to creating a common European culture. Yet, significantly, even within Europe nationalistic criticism addressed the role of governesses: as early as 1698 the Pietist German author August Hermann Francke accused the French governesses of encouraging vanity in the young, teaching them to *plaire au monde* and transmitting to them only a superficial culture. Criticism against them grew as long as German nationalism developed and complaints multiplied that children educated by French governesses were not able to write or even speak German correctly, that they lost their “original” German character and so on (Hardach-Pinke 1993, pp. 106-115).

In conclusion, members of domestic staff could play a crucial role in the formation of the identity of the children they care(d) for as far as their sense of belonging not only to a certain class, as we shall see, but also to a certain nation, culture and religion was concerned. On the one hand domestic workers contribute(d) to the circulation of cultures but, on the other, they might/may be seen (though often in a quite contradictory way) as contaminating agents. They were/are thus likely to provoke defensive reactions from employers and to become the target of criticism.

## ***1.6. Agency***

Fears of the bad influence of governesses show that in the past domestic workers were not seen as passive individuals. Recent research into the past and the present correctly emphasises the active role of domestics (Arrizabalaga 2005; Ewan 2004, 2005; Moring 2004, 2005; Vikström 2004, 2005a-b; Magat 2004, 2005; Parreñas 2004, 2005; etc.): “migrant domestic workers should not be seen as mere victims or marionettes driven by the circumstances of globalisation but rather as self-consciously acting subjects”, maintain for instance Lutz and Schwalgin (2004, p. 299; 2005). Indeed, they cannot be seen as people simply

“aping” their masters, as static bearers of an “original” national or “ethnic” culture or as passive instruments operated by such powerful groups as the clergy and the imperialist elites either. In this sense, they played, and play, an important role in the circulation of culture by way of appropriating and actively manipulating it (for ex. Scrinzi 2004b). Take for instance the case of Filipina women who work in Italy analysed by Magat (2004, 2005). They are not simply aping the Italian attitude towards material culture and fashion: their consumerism, according to several observers, is generally stronger than that of the Italians. Indeed migrant Filipina/o domestic workers who live in Italy were often middle class people in the Philippines. So they use material goods to boost their self-esteem in a context where it is threatened and to transcend their present lower status (i.e. that of domestics). At the same time they distinguish themselves from other migrants, actively constructing a positive Filipino ethnic and national identity in the host country. Moreover, as members of trans-national families they try to compensate for absence by sending or taking home abundant material goods that are also a symbol of their success as migrants (see also Parreñas 2003, 2004, 2005). However, using consumerism as a “tool” to improve one’s self-esteem and one’s status is obviously not peculiar to middle class Filipina/o domestic workers.

In summary, even though some Italian products may materially arrive in the Philippines thanks to migrant domestic workers, it would be misleading to maintain that Filipina/o domestic workers simply “ape” the Italian way of life or that of their employer. First, in the age of globalisation many items and products are known (and possibly desired) all over the world because of advertisements, mass media, etc. In other words, Filipina women who work in Italy may have desired Armani or Versace clothes even before arriving in Italy and/or independently from the clothes worn by their employers. Second, while *adopting* attitudes, values, and fashions from someone else, individuals generally *adapt* them to their own particular position (Sarti 2002, pp. 107-109 with further references). Finally, the current relationship between employer and domestic worker as well as the old one between master and servant appear as an arena of conflict and exchange between two individuals with a different power but a similar interest in negotiating and manipulating the situation (Arru 1995, 1997; Burgess 2001; Diehl 2001, 2002; Marklund 2001; etc.).

Obviously, emphasising the servants’ agency does not mean overlooking the fact that in the past servants could be heavily exploited and humiliated (for instance Rahikainen 2002; Hantzaroula 2001, 2002, 2004, 2005a-b) or that today there are domestic workers who are mistreated and even experience a form of modern slavery<sup>33</sup>.

33 Anderson 1993; Torrès 1996; Bales 1999; Arlacchi 1999; Connor 2001; Vidalies 2001; Zarembka 2003; Carchedi, Mottura & Pugliese 2003; Gaburro 2004; Pasleau & Schopp 2005b; <http://www.antislavery.org>; <http://www.esclavagemoderne.org>; etc.

## 2. Borders and Conflicts

### 2.1. Conflicts in the “Open” House: Class and Status

Households are still often represented as (quite) closed environments and as an enclosed private sphere, particularly middle class households from the late 18<sup>th</sup> century onwards, even though scholars have increasingly criticised the public/private dichotomy, stressing that in everyday life it is impossible to distinguish neatly between the two (Sarti 2002, pp. 214-240, with further references). The history of domestic servants plays a central role in this debate, because – according to many historians – the privatisation of families (parents and children) primarily occurred against servants through growing spatial segregation and other mechanisms (for instance Stone & Fawtier Stone 1986; Sarti 2002, pp. 142-147 with further references). I am in agreement with this view.

Nevertheless, middle and upper class families – who wished to have servants – were/are forced to “open” themselves up and to give access to domestic workers who may/might be very different from them.

In fact over time these mechanisms were possibly *increasingly* different because of the reduction and then (in the 19<sup>th</sup>-20<sup>th</sup> centuries) the complete disappearance of the servants coming from a similar social class as the masters’, and the increasing percentage of migrants from relatively far away places among domestics<sup>34</sup>. While speaking of an “open” house in relation to the households that employ(ed) domestic staff, I do not want to represent them as an open space without walls, but rather as a house with an open door through which “foreign” people enter(ed), a fact that had, and has, further consequences.

Indeed, in this case the apparent unity of the households was/is thus cut by a borderline: frontiers were/are not only outside, but also inside the family. Domestic service represented and still represents a frontline where people of different origin, social class, religion and race were/are brought together. Yet this contact could and can be perceived as highly threatening. “If the servant has the primary task of caring for children up to adolescence, the ideal typical middle-class American character structure would be less likely to develop”, wrote David Chaplin in 1978 (p. 102).

Servants had/have therefore a very complicated function. They were/are useful because of their work. At the same time, employing domestic staff for centuries was often a requirement for being considered a member of the middle

34 For instance McBride 1976; Walser 1986; Piette 2000; Dubert 2001; Warg 2003; Vikström 2004, 2005a-b; Salinari 2004, 2005; Sarti 2004a-b, 2005c; etc.

and upper classes. In early modern times this could be a formal requirement: in 18<sup>th</sup> century Bologna, Italy, for instance, people who aspired to become members of the city nobility had to employ servants who wore their liveries (Sarti 1999). Interestingly, during the French Revolution, liveries were abolished together with hereditary nobility, aristocratic titles and coats of arms (19 June 1790) (Maza 1983, p. 311; Sarti 2002a, p. 212; Sarti 2005b-c). In other words, they were strictly associated with nobility, and were considered a crucial component of a hierarchical society that had to be suppressed in order to establish a new society based on equality among individuals, i.e. in order to establish a principle that still represents one of the fundamentals of the European Union<sup>35</sup>.

From this point of view, it is also interesting that in early modern Spain sumptuary measures were taken to limit the number of servants, “since the king feared competition from aristocrats, and the number of servants was a sign of opulence and power” (yet masters made their servants pass for relatives or *protégés*, and the Spanish aristocracy continued to have large staffs, Martín Casares 2004, p. 201; 2005). In England a tax was introduced in 1777 on male domestics, considered as luxury items. A tax on servant employment was also introduced during the French Revolution and then “exported” by the French to several European countries that, in some cases, taxed masters for servant-keeping during the whole of the 19<sup>th</sup> and many decades of the 20<sup>th</sup> centuries, e.g. Italy, where the tax was abolished as late as 1960<sup>36</sup>.

In summary, for centuries employing servants was often an important component of middle and upper class identity. In early modern Europe and still in the 19<sup>th</sup> century, when large numbers of servants carried out productive tasks and servants could be found in poor families too, what made the difference was not simply the fact of keeping domestic staff: not all kinds of servants were inevitably “paraphernalia of gentility” (Higgs 1979, 1982). From this point of view their gender, “quality” and number were extremely important (Sarti 1999). Romano (1991, p. 676 and 1996, pp. 27-239), for instance, argues that in Venice new ideas about the purposes of servant-keeping developed in the 16<sup>th</sup> century.

35 *European Constitution*, Preamble: “Drawing inspiration from the cultural, religious and humanist inheritance of Europe, from which have developed the universal values of the inviolable and inalienable rights of the human person, freedom, democracy, equality and the rule of law...”; Part II, Preamble: “Conscious of its spiritual and moral heritage, the Union is founded on the indivisible, universal values of human dignity, freedom, equality and solidarity; it is based on the principles of democracy and the rule of law. It places the individual at the heart of its activities, by establishing the citizenship of the Union and by creating an area of freedom, security and justice”.

36 Law 16 September 1960, no 1014, art. 15; the law became effective on the 1<sup>st</sup> January 1961. On servant taxes see Hecht 1980, pp. 33-34; Horn 1975, pp. 8-10; Sarti 1997, 2005b; Schwarz 1999; Steedman 2004; etc.

While in earlier times a mercantile kind of servant-keeping prevailed and masters mainly employed female servants to ensure efficiency in their households, from the 16<sup>th</sup> century onward they increasingly hired male domestics for display and as “the necessary accoutrements of a noble life-style” (Romano 1991, p. 676). This also increased antagonism and conflict between masters and servants. Significantly, the aforementioned taxes on servant-keeping generally taxed masters only (or more heavily) for keeping *men* servants.

On the contrary, in more recent times the simple fact of employing a servant became sufficient to distinguish social groups: in 19<sup>th</sup> century cities employing at least a maid of all work in several contexts became a sign of belonging to the middle class to the point that certain families made sacrifices in order to hire one and thus feel they belonged to a respectable social group (for instance Casalini 1997). “I must not do our housework, or carry my baby out, or I should lose cast” insisted the wife of an assistant surgeon in 1859 Britain, at a time, however, when servants were still present also in quite poor families (quoted in McBride 1978, p. 44). According to Claudia Alemanni (2004), still in the 1950s there was an important difference between those Italian families who could afford a live-in domestic worker and those who could only afford a charwoman. On the contrary, in several European contexts hiring a domestic worker is today increasingly presented as a necessity rather than a luxury. We will discuss this point further on. However, if we assume that it is correct, we have to conclude that the current situation, from certain points of view, is more similar to early modern times than to a more recent past (Sarti 2004), when servant-keeping allowed the existence of “idle” and “leisured” wives, mothers and daughters who were a crucial hallmark of belonging to the middle and upper-classes (for instance Walter 2004, 2005, on the English experience).

Employing servants could be used by the middle and upper classes to construct their social identity only as long as servants stayed in their (inferior) place; so they should be kept at the “right” distance from their employers, even though they lived in close contact with them. As previously mentioned, there could be different strategies to reach this goal. Possibly, as suggested by Tocqueville, they became harsher as long as the idea spread that all human beings are equal, because this led to the elimination of the reassuring idea that social hierarchies were due to intrinsic differences among individuals<sup>37</sup>. Spatial

37 “But what shall I say of those sad and troubled times at which equality is established in the midst of the tumult of revolution, when democracy, after having been introduced into the state of society, still struggles with difficulty against the prejudices and manners of the country? The laws, and partially public opinion, already declare that no natural or permanent inferiority exists between the servant and the master. But this new belief has not yet reached the innermost convictions of the latter, or rather his heart rejects it;

segregation was one of these strategies, while others had to do with dress, food, language, etc. Still another consisted in denying the very human nature of the domestic workers. For centuries moralists addressing masters warned them not to consider and treat their servants as horses or dogs, or even worse, for instance as worms, or as members of a different species, often complaining that this was frequently the case<sup>38</sup>. To be treated with respect was the more frequent request of the members of the Russian Professional Union of Female and Male Servants that in 1905 also organised a big servant strike (Spagnolo 2005a)<sup>39</sup>. “However benevolent or paternal some employers were, the servant was not considered by them to be a human being with rights and abilities”, according to the conclusions of a study by the Women’s Industrial Council of Great Britain in 1916. As Christina Butler reported for the Council, “a common complaint is not to be treated as a human being” (McBride 1976, p. 32). Forty years later the representatives of the “The Association of Domestic Personnel” at the first Pan-Hellenic Conference of Women held in May 1946 denounced: “There are houses in which they treat us as human beings, but these are exceptional” (Hantzaroula 2005b) and unfortunately this kind of problem is still on the agenda (for instance Anderson 2003). As we shall see, another mechanism, partially similar to that of treating servants as cattle, is racialisation.

in the secret persuasion of his mind the master thinks that he belongs to a peculiar and superior race; he dares not say so, but he shudders at allowing himself to be dragged to the same level. His authority over his servants becomes timid and at the same time harsh; he has already ceased to entertain for them the feelings of patronizing kindness which long uncontested power always produces, and he is surprised that, being changed himself his servant changes also”, DE TOCQUEVILLLE A., *Democracy in America*, (1835), III, 5 (Engl. transl. available on the website [http://xroads.virginia.edu/~HYPER/DETOC/ch3\\_05.htm](http://xroads.virginia.edu/~HYPER/DETOC/ch3_05.htm)).

38 For some Italian and French examples see CORDIER J., *op. cit.*, vol. I, p. 361, 376 (animals; servants treated worse than dogs); FENELON (F. de Salignac de la Mothe), *Traité de l'éducation des filles*, Paris, 1687 (It. transl., In Venezia, Stamperia Palese, 1788), pp. 106-108 (horses, animals of a different species); FONTANA F., *Il Padrone Istruito Overo Istruzione A Chiunque tiene Persone al suo Servizio, Per conoscere le obbligazioni, che hanno verso la propria Servitù*, Milano - Bologna, Pisarri, 1710, pp. 30-31, 39-40 (animals); DA BRESSANVIDO I., *Istruzioni morali sopra la Dottrina Cristiana*, Genova, Olzati, 1778, 3 vols. (Milano, Frigerio, 1771<sup>1</sup>), pp. 113-114 (worms); *Avvertimenti Morali, Civili e Politici ad una Sposa Novella*, Feltre, Stamperia del Seminario per Edoardo Foglietta, 1778 (different species); *Istruzioni sopra gli Obblighi sì Generali che Particolari d'ogni Cristiano che viva nel Secolo*, Venezia, Rossi, 1796 (1760<sup>1</sup>), p. 216 (animals); PEPOLI SAMPIERI A., *La donna saggia ed amabile*, Capolago, Tipografia e Libreria Elvetica, 1838, pp. 30-32 (animals), p. 128 (horses and dogs loved by masters more than servants); VERTUA GENTILE A., *Come devo comportarmi?*, Milano, Hoepli, 1915<sup>8</sup>, p. 286 (dogs); etc.

39 I am grateful to Rebecca Spagnolo for allowing me to read her forthcoming papers on pre- and post revolutionary Russia.

## 2.2. Conflicts in the “Open” House: Nationality and Race

*Quot servi tot hostes* (literally “as many enemies as servants”), an ancient Latin motto said. *Servi* in ancient Rome were often “real” enemies captured and enslaved, indeed, exactly as were Muslim slaves in early modern Europe (Sarti 2005c). Yet servants who had not been enslaved might also often be perceived as enemies. An 18<sup>th</sup> century Italian legal text, for instance, considered the human condition very unhappy because some people were born poor, and had to work very hard, while others were born wealthy and were thus in serious danger of death because of the servant’s lack of loyalty<sup>40</sup>.

Servants who did/do not have the same religion or nationality as their masters might/may be considered particularly threatening, especially as they were/are likely to belong to a hostile nation or religion. Even in recent times, for instance, the Dutch considered almost all the thousands of German maids who were employed in the Netherlands in the 1930s as spies for the Nazis, and this conviction, though not supported by any evidence, prevented new immigration of German maids after World War II (Henkes 1998). We know that Jewish families employing Catholic maids often anxiously perceived them as individuals who might seriously endanger their family unity (Kertzer 1997), and we have already seen that European governesses employed by the elites of the Ottoman Empire were increasingly seen as a threatening expression of an imperialistic and hostile power, to quote but some examples (Petzen 2001, 2002).

Other foreign governesses, the French *mademoiselles* employed in Germany in the 17<sup>th</sup> and 18<sup>th</sup> centuries, were simply called *Französinnen*, i.e. French women (Hardach-Pinke 1993). In other words, at that time being a French woman and being a governess was the same in the eyes of the Germans. In history, we find several similar cases. The English word *slave*, the Italian *schiaivo*, the French *esclave*, the Spanish *sclavo*, the German *Sklave*, etc., all directly or indirectly derive from the Latin *sclavus* that originally defined a nationality, i.e. the people from “Sclavonia”. Only in the Middle Ages did it also assume the meaning of *servus* (slave) because of the high number of slaves “imported” into Italy and other countries from the areas that, at that time, were considered Slavonic (Verlinden 1942, 1977, pp. 999-1010. In Britain, “by the mid-twentieth century Irish women had become recognised as archetypical servants” (Walter 2004, p. 488; 2005): a phenomenon that was also present in

40 *Bando Generale della Legazione di Bologna e suo Contado Fatto pubblicare li 12. Ottobre 1756. dall’Eminentiss., e Reverendiss. Sig. Cardinale Fabrizio Serbelloni Legato a Latere di detta Città, Clemente Maria Sassi per la Stamperia Camerale, Bologna, 1756, p. 89, quoted in Sarti 2005b. On the fear of servants and suspicions of them see for instance Petitfrère 1986, pp. 149-176; Romano 1991, 1996; Arru 1995; etc.*

the USA, and to an even wider extent. In America “the Irish Bridget or Biddy, the generic nickname given to all Irish domestics, was so closely associated with domestic service that (...) ‘after 1850 domestic servants and the Irish became virtually synonymous’” (Lynch-Brennan 2004, p. 489; 2005, quoting Blaine McKinley<sup>41</sup>). This kind of phenomenon has not stopped in more recent times: in the 1970s in Paris the common Spanish personal name *Conchita* became a synonymous for domestic worker (Colectivo IOÉ 2001, p. 155); in the last twenty years, in Italy the word *Filippina/o*, i.e. person from the Philippines, has also assumed the meaning of domestic worker. The same has happened with the Greek term *Filipineza*. Similarly, in Hong Kong, the term *banmui* means both “Filipina girl” and “servant” (Ebron 2002; Magat 2004, 2005), while today, in Poland, “the colloquial meaning of the word *Ukrainka*, the noun signifying a Ukrainian woman in Polish, is changing. It is becoming the equivalent of the word ‘domestic worker’” (Kindler 2005).

A case reported by Grace Ebron (2002), an American Filipina, is particularly revealing: “I arrive at the Rome Airport, thrilled at the notion of living in Italy. As I step out of the customs hall, I immediately see my boyfriend, waiting to meet me. His parents, whom I’ve never met, are with him and as I turn to them with my perfectly-rehearsed Italian greeting, they appear very confused. ‘No- no’ they stammer, a perplexed expression on their faces. They turn to Massimo: ‘But where is your girlfriend – the American? Why did she send the maid?’”. Ebron goes on to explain that her “first weeks in Italy were marred by recurrences of the airport scene”, to the point that she felt she was “losing what I thought of as my unquestionable ‘American’ identity”, and this “proved so difficult” that she “almost fled the country” (Ebron 2002).

Significantly, in pre-industrial Europe, words to define servants often also meant “young”, though with the important medieval exception of the aforementioned word, slave, and some others such as *Französinnen*. Words such as *maid* in English, *Magd* and *Knabe/Knecht* in German, *garçon* in French, *garzone* in Italian, *garzon* in Spanish, etc. reveal a strong association between domestic service and youth that reminds us of “life-cycle service” (Mitterauer 1990). The later, more frequent, association between national groups such as the Irish or the Filipinos and the concept of servant clearly reflects the increasing presence of long distance and/or trans-national domestic workers. Yet things may be going even further.

According to Brownen Walter (2004, 2005), in late 19<sup>th</sup> century Britain the Irish were “openly racialised”, while according to Lynch-Brennan, in the USA

41 MCKINLEY B. E., “*The Stranger in the Gates*”: *Employer Reactions toward Domestic Servants in America, 1825-1875*, Ph.D. diss., Michigan State University, 1969.

Irish domestics were seen “by white, native-born Americans more as a separate race than as an ethnic group”, even though they were white, too. Moreover, in the USA over the 20<sup>th</sup> century “Bridget, the stereotyped, full-time, live-in servant of the nineteenth century, left the scene, replaced by Beulah, the part-time black maid of the twentieth” (Lynch-Brennan 2004, p. 503; 2005, quoting Strasser 1982). In other words, the American labour market for domestic service is shown to be not only strongly influenced by the national origin of the domestic workers, but also highly racialised, and possibly increasingly “colorised”, i.e. a kind of ghetto for black and coloured women (Nakano Glenn 1992). Unfortunately, an increasing racialisation of the domestic labour market seems to be developing also in European countries such as Italy (Andall 2000a, 2004; Scrinzi 2004b, 2005a) which until very recently did not suffer from this problem, possibly simply because of the lack of migrant domestic workers, and more generally in Western Europe as a whole (Andall 2003a; on Britain Cox 1999). I will discuss this point in more detail below<sup>42</sup>.

People who see race difference and hierarchies as something determined by nature, rather than as a social and cultural construct, may develop such a fear of any possible contact between different races that they may consider hiring a domestic servant or serving an employer of a different race highly dangerous (for the “purity” of race and/or for the maintenance of race hierarchies). Significantly, in Nazi Germany the laws for the protection of German blood (1935) prevented Jewish families from employing German female servants younger than forty five to diminish the risks of sexual intercourse between Germans and Jews, while

42 A particularly relevant event as for the importance of skin colour is the 1777 French *Déclaration du Roi pour la Police des Noirs* that deals precisely with people employed in France mainly as domestic servants and apprentices. The development of the colonial economy and the involvement of the French in the slave trade in the 17<sup>th</sup> and 18<sup>th</sup> centuries put strain on the old “Freedom Principle” dating back to the 16<sup>th</sup> century, according to which any slave who set foot on French soil became free. In fact, slave-owners increasingly travelled from the colonies to France with their enslaved domestics and obviously did not want to free them when entering the motherland. Their pressures led the king to allow slaveholding under certain circumstances. Yet the Parisian court (*Parlement de Paris*) remained faithful to the old “Freedom Principle”. As a consequence, on the one hand, slaves were sold and bought, while on the other, from the 1750s onward, all the slaves that petitioned for their freedom before the Parisian court were freed. Paradoxically, to stop the slave trade, France started a racist and “colorist” policy: in 1777 a measure was introduced that prevented blacks and mulattos from entering France (*Déclaration du Roi pour la Police des Noirs*). However, this measure was also due to the fear that a multiracial society would develop as a consequence of the increasing arrival of blacks from the colonies, generally employed as domestic servants or apprentices. The French Revolution completely restored the “Freedom Principle” and also abolished slavery in the colonies (1794). Yet Napoleon reintroduced colonial slavery and the *Police des Noirs*; it was abolished again in 1818, but not for slaves: in France and its colonies, slavery was finally abolished in 1848 (Peabody 1996; Bellhouse 2002; Sarti 2005c).

Italian racial laws, introduced in 1938 by the Fascist regime, forbade Jews to have “Aryan” Italian servants (Sarti 2005f and Sarti forthcoming).

Apart from these (seemingly) extreme cases, racialisation often represents a way of keeping or constructing social hierarchies and asymmetric identities. It is a mechanism, partially similar to that of treating servants as cattle, that aims to create boundaries and distance. Emphasising distance, it can be reassuring, indeed, for those who need to feel superior to their “servants”: they need to be reassured that they have the “right” to give orders and even exploit their domestic worker(s). According to Brownen Walter (2004, pp. 488, 473-474; 2005), because of the central role played by the home in the constructions of British national identity, racialised Irish domestic servants with their almost invisible work “made a specific contribution to such national constructions” by way of allowing the “functioning of ‘respectable’ English homes” where “middle-class women performed the ‘labour of leisure’” that highlighted the “men’s ability to create wealth through work”. In other words, domestic servants did not only contribute to the construction of the social and gendered identity of the British middle and upper classes but also contributed to defining the British national identity. According to Lynch-Brennan, the Irish – who represented the first large-scale free immigration of non-Anglo-Saxon people into America (Lynch-Brennan 2004, p. 491; 2005, quoting Charles Fanning 1997<sup>43</sup>) – were racialised in the USA too. They “were *different*” because of their “generally peasant class origin and culture, as well as their ethnicity and Roman Catholic religion”. Since at that time “to be American was considered synonymous with being Protestant”, the Irish were perceived as *others*. Thus in this case too, middle and upper class households were crossed by a hidden frontier that at the same time divided and brought different people into contact with each other.

Nevertheless, domestic service represented for Irish migrants a channel for acculturation to the American lifestyle that facilitated social upward mobility, and it was also an acculturating occupation for German and Scandinavian immigrants, and for German-Americans. Yet this was rarely the case for the Black women who increasingly replaced the Irish and other European migrants as domestic workers during the 20<sup>th</sup> century. Racism and the legacy of slavery precluded from them job opportunities other than domestic service. Interestingly, the civil rights movement led to wider job opportunities for African-American women and so fewer entered domestic service. Significantly, today Latino women are identified with domestic workers in the USA and domestic service seems to be in some respects an acculturating occupation for them. Yet for undocumented

43 FANNING Ch. (ed.), *The Exiles of Erin: Nineteenth-century Irish-American Fiction*, 2<sup>nd</sup> ed., Chester Springs, Pa. Dufour Editions, 1997.

migrants it is very difficult to find another job, so for them household work is once again becoming an occupational ghetto (Lynch-Brennan 2004, 2005)<sup>44</sup>. We can speculate on what is happening in Europe.

### 2.3. *Bridge or Ghetto?*

More than forty years ago, two scholars, Broom and Smith (1963), classed domestic service as a so-called “bridging occupation”. In their original version, this category aimed to conceptualise what makes a particular occupation into a channel for horizontal mobility. However, later on some researchers – developing some points already present in Broom and Smith’s article – also interpreted domestic service as a bridge towards higher status, i.e. as a channel for upward vertical mobility. Yet there is no agreement among scholars on this, because domestic workers might/may also be downwardly mobile. Women servants, for instance, were/are likely to become prostitutes (on these interpretations, Sarti 1997a, 2005c).

While asking whether, today, domestic service represents a “bridge” or rather a ghetto, I am not wondering whether it *always* facilitates upward mobility nor do I use it with exactly the same meaning suggested by Broom and Smith, because the original formulation does not allow to encompass current phenomena such as the “contradictory class mobility” experienced by several domestic workers. Rather, I try to understand whether, for migrant people, it represents a first employment in the host country from which it is possible to move away towards other jobs. In other words: for the “new” migrant domestic workers, does domestic service represent (and will it represent) a bridge towards better living conditions or a discriminatory ghetto? Are we experiencing the “emergence of a new service caste in Europe” (Andall 2003a)?

In part the answer to these questions depends on the aims and projects of each person employed in the sector. In their research on East European migrant domestic workers in Germany, Lutz and Schwalgin (2004, p. 307; 2005), for instance, found that “in most cases migrant domestic workers do not attempt a lifelong emigration, but a mobility flexible in time and space to overcome immediate financial problems”. Polish and other East European women “leave home in order to stay at home”<sup>45</sup>, and this “results in pendular migration instead

44 On domestic service in the USA see also Salmon 1901; Stigler 1946; Katzman 1978; Sutherland 1981; Dudden 1983, 1986; Nakano Glenn 1992; Romero 1992; Hondagneu-Sotelo 2001; Parreñas 2001; Ehrenreich & Russel Hochschild 2003; etc.

45 MOROKVAŠIC M., “Pendeln statt Auswandern. Das Beispiel der Polen”, in MOROKVAŠIC M. and RUDOLPH H. (eds.), *Wanderungsraum Europa. Menschen und Grenzen in Bewegung*, Berlin, Ed. Sigma, 1994, quoted by Lutz & Schwalgin 2004, 2005.

of emigration” (Lutz & Schwalgin 2004, p. 307; 2005). People who are not experiencing this kind of “commuting migration”, too, however, are scarcely likely to be interested in establishing themselves permanently in the host country: another migrant domestic worker interviewed by Lutz and Schwalgin was “preparing for her return to Montevideo” and was “saving money to establish her own business there” (Lutz & Schwalgin 2004, p. 310; 2005). The Kerala Indians employed as domestic workers in the Italian town of Macerata see their migration as a limited phase in their lives to the point that when their children reach school age, they send them back to the home country, to attend school there (Bartolomei 2005). Giovanna Campani (2002), in her paper presented in Florence about different national groups of domestic workers employed in Italy in the last thirty years, schematising a more nuanced reality, distinguished different cases and attitudes toward domestic work: the Cape Verdeans and Eritreans who arrived from very poor countries, mainly in the 1970s, were generally not literate and often remained (and still remain) in domestic service all their lives (but some migrated to other countries where they found different jobs, as shown by Andall 2000a, pp. 171-174); the Somalis, who were part of a Diaspora where domestic work was perceived as a survival strategy for the whole group (though often abhorred, according to Andall 2000, p. 170); the Filipina/os, increasingly numerous from the 1980s, who tried/try to find other jobs or at least to turn themselves into live-out domestic workers but often found/find difficulties in realising this aspiration; the women from Maghreb, who generally have arrived in Italy thanks to family reunifications and in any case try to have their families in Italy; and, in more recent times, the Latinos and the East Europeans, who often would also like to find a different job. This schematisation, however, must not hide the fact that single individuals have personal plans and aspirations which are not necessarily shared by her/his compatriots, even though there is, it seems, a certain shared culture in the attitudes of certain nationalities that helps to explain why some are particularly represented among domestic workers, while others are (almost) absent (Moya, forthcoming). Some migrants, thus, hope to use domestic service as a way to become established in the host country while others simply want to use it to accumulate savings and to improve their life at home. Yet projects and aspirations may turn out to be unrealistic and/or change over time.

The fact that some migrant domestic workers do not aspire to become integrated in the host country does not mean that they are not interested in moving from the domestic work sector to other sectors where the working conditions are better.

A recent survey on 400 migrant domestic workers employed in Italy has shown, indeed, that 71 percent of them hoped to change employment: this desire was particularly strong among Filipino, Peruvian and Polish domestic workers

while it was less strong among the Africans, who are less educated and possibly more disillusioned (Cnel/Fondazione Silvano Andolfi 2003).

Other research shows a more resigned attitude among the Filipinas. In her comparative study on Filipina/o domestic workers in Rome and Los Angeles, Parreñas (2001, p. 196) concluded that, “in Rome, they are resigned to domestic work and have settled with the job. In Los Angeles, they do not underplay their dissatisfaction and abhor domestic work. Their resolution is probably influenced by the fact that they are all domestic workers in Rome. In contrast, domestic workers in Los Angeles have to cope with the added pressures of seeing more ‘successful’ Filipino migrants, such as the slew of health professionals migrating in the last three decades”. Magat (2004, p. 365; 2005), whose field consultants also believe that most Filipinos in Italy no longer aspire to take up other professions, is frightened by the possibility that “for generations to come, the Filipino community in Rome will be a community almost exclusively made up of members specializing as domestic workers”. The experience of Grace Ebron quoted above clearly shows that Filipino identity in Italy is strongly associated with domestic work, which makes it particularly difficult for people from the Philippines to find other jobs.

A male Filipino engineer employed as live-in domestic worker in Germany interviewed by Kyoko Shinozaki (2004) clearly expressed the concept that, being in Germany illegally, he had no chance of finding a job as an engineer. Yet he also believed that finding a better job would be difficult even with a residence permit. This seems to me a crucial point. Indeed, migration policies are likely to affect the number and type of undocumented migrants destined to work “in the twilight zone of the informal labour market” (Lutz & Schwalgin 2004, p. 297; 2005; see also Lutz 2003, 2004; Botman 2005). Since undocumented women often seek employment as domestic workers, state migration policies affect the supply of (undocumented) migrant domestic workers: very severe but ineffective restrictions can lead to the expansion of illegal work, and particularly in domestic service (Blackett 2004, 2005; Lynch-Brennan 2004, 2005). Indeed, as Lutz and Schwalgin (2004, pp. 297-298; 2005) point out, “private households seem to offer more protection against police controls of residence and work permits (...). Domestic work is still un-addressed by public discourse and households are still seen as a private sphere. Therefore, domestic work – as opposed to other segments of the informal labour market – is relatively safe from state control. Thus, at first glance domestic work seems to be a ‘space of protection’ for illegalised migrant women. Simultaneously this ‘space of protection’ may turn out to be a ‘dangerous space’ because denial of wage payment, injuries, sexual harassment and violence are not subjected to any control and legal regulation”.

State policies relating to migration and control of workplaces (including private households) are thus crucial for the “emergence of a new service caste

in Europe” (Andall 2003a) with almost no rights, in clear contrast to European values expressed in the European Constitution.

Yet state policies on migration may also contribute to creating “a new service caste” of legal migrants who have more rights than the undocumented but are “bound” to their employers and/or their job, which is also in contrast with the principle of free labour. Indeed several countries allowed/allow legal migration for domestic workers given the lack of native people willing to do this job (Henshall Momsen 1999, p. 1). In Britain, for instance, “by 1947, 65 percent of work permits issued were for domestic servants (...) The continuing need for workers in this low-paid sector led to special quotas being set aside for domestic-worker immigrants until 1979”<sup>46</sup>, while later on “the only non-European domestic workers who [were] able to enter Britain legally (other than those joining resident family members) [were] live-in domestics who arrive with their employers”. Until 1998, “they were not allowed to change jobs while in Britain”. Consequently, they might have to tolerate abusive employers, and, if their employment terminated, they had to leave Britain (Cox 1999, p. 136 for the quotations; see also Anderson 1993; Social Alert 2000, p. 41; Institute of Race Relations 2003)<sup>47</sup>. In Spain, the number of migrants in the sector of domestic service increased in the 1990s. From 1994 onwards this growth was stimulated by the immigration policy of the Spanish government (quotas for domestic workers, regularisations). As a consequence, between 1992 and 1998 the number of work permits in this sector increased very much (+140 percent) (Colectivo IOÉ 2001, p. 449). Also, in Italy there is traditionally special provision for domestic workers (Andall 2000) and a high share of work permits are issued for domestic work: 44-69 percent between 1992 and 1995, when the only non-European people who were allowed to legally enter and work in the country were those who had asked to work as domestic workers in Italy before emigrating. These people were obliged to work as domestics for two years; 69 percent in 2000 (see Sarti 2004a, p. 25). Moreover, Italian amnesties for illegal workers have often favoured domestics: the last one (2002), only allowed regularisation of dependents and domestic workers.

46 According to Chaplin 1978, p. 111, “so concerned was even the post-war Labour government with the plight of servantless housewives that special permits were issued for the importation of foreign girls in spite of a general policy of restricting immigration”.

47 “Five years ago, Kalayaan successfully campaigned for a change in the law to allow domestic migrant workers to leave their employer. Before 1998, their legal status in the UK was entirely dependent on the consent of their employers and so those who left – often fleeing from abuse – were classed as overstayers and could be deported. In 1998, the government also regularised the immigration status of a number of migrants who had been put in this position under the earlier legislation. But, the success of the 1998 reform has been undermined through the practice of employers holding on to passports” (Institute of Race Relations 2003).

These policies have therefore a double face: on the one hand, they make domestic service the sole, or one of the few channels for legal immigration: thus a “bridge” to move legally from the home to the host country. Yet as long as they only, or mostly, allow regular immigration for domestic workers and, even more, “bind” migrant domestic workers to their job and/or employers, they contribute to creating an occupational ghetto. As a consequence of the 2002 Italian amnesty, in 2003 almost 350,000 domestic workers were regularised in Italy, getting both residence and work permits (a country where, in previous years, there were only about 250,000 regular domestic workers). While before the amnesty foreigners represented 56 percent of regular domestic workers, now they are more than 80 percent (INPS/Caritas 2004) and it will be interesting to see whether they will stay in this sector in the coming years.

By now, research on migrant domestic workers in Italy has shown little mobility among them to the point that certain migrants move to other countries to find better working and living conditions (Andall 2000). Domestic workers are generally at best able to move from the live-in to the live-out sector. Significantly, the survey I have already mentioned has shown that 57 percent of undocumented migrants worked as live-ins, compared to only 38 percent of those with a residence permit. In other words being legally in Italy is crucial to moving out of the live-in sector, where working conditions are, from many points of view, harsher (Cnel/Fondazione Silvano Andolfi 2003, p. 38). However, in a country such as Italy where amnesties take place quite regularly (Barbagli, Colombo & Sciortino 2004), undocumented migrants have (at least) the opportunity to be regularised.

The recent Italian amnesty of illegal domestic workers (Barbagli, Colombo & Sciortino 2004; Ioli 2005; Sarti 2005d) shows, however, that regularising the workers' residence status as far as their residence permits are concerned does not necessarily imply a complete regularisation of their working conditions. Indeed, even though regularised domestic workers get both residence and work permits, this measure overcomes “illegalisation” deriving from irregular migration but does not lead to a corresponding result on illegal employment. This is firstly because (obviously) Italian law does not foresee any possible labour contract for 24 hours of work a day, as is often the case for international migrants, particularly for the carers of the elderly (De Filippo 1994; Mingozzi 2005). Thus, if they continue to work as they did before regularisation, they are inevitably employed illegally for part of their work. Secondly, many families (and some workers) are not willing to declare the maximum number of work hours allowed by Italian work-contracts, and only declare a small part of them (Mingozzi 2005). In other words this measure is insufficient to guarantee domestic workers the rights guaranteed by Italian law to “really” regular domestic workers. At the same time, it does not allow the implementation of the rights to “limitation of maximum

working hours, to daily and weekly rest periods and to an annual period of paid leave” established by the article II/91 of the European Constitution.

Yet the possibility, for migrant domestic workers, of moving into other sectors is not only affected by the type and content of state regulation, but, clearly, also by the existence of racialised or ethnicised niches – or ghettos – in the labour market whose existence is not simply due to direct state intervention. The existence of such niches is increasingly confirmed by current research on several different European countries<sup>48</sup>. The existence of prejudice on the “right” place for migrants, or for migrants of a certain nationality, is creating segmentations in the labour market and also within the domestic service sectors: as shown by Cox (1999, p. 141), in Britain nationality “is perceived to be the best guide to personality and skill-level of a domestic worker” and many other studies have also shown the existence of stereotypes based on nationalities for the best nannies, housekeepers or elderly carers that tend to be self-reinforcing. Domestic workers themselves, manipulating these stereotypes to their own advantage, are likely to contribute to perpetuating racialisation and ethnicisation. Filipina/o domestic workers, for instance, present themselves as the “Mercedes Benz” among domestic workers (Mozère 2001; Parreñas 2001; Lynch-Brennan 2004, 2005; etc.).

Significantly, the stereotypes are not the same everywhere (with the sole possible exception of the Filipino/as), partially because in different countries there are different nationalities, partially because they are mainly based on unfounded prejudice. Changing immigrations flows are thus likely to question the existing prejudice and stereotypes and also to create new ones.

Eleonore von Oertzen (2005) has noted that the increasing employment of Third World immigrants as domestic workers in Western Europe has introduced new aspects of ethnic and cultural differences into the relations between employers and employees which resemble those of “traditional” Latin American patterns. In Latin America, domestic servants are mostly women of ethnically discriminated groups, such as the Indios and the Afro-Americans. As a consequence, the ambiguous mixture of exploitation and paternalism towards domestics intermingles with racial/ethnic domination, deeply rooted in colonial and postcolonial history<sup>49</sup>. Europeans are thus possibly importing the worst pattern of relationship they have created in non-European countries through colonisation

48 Anderson 1993, 2000; Cox 1999; Odierna 2000; Lutz 2002a-c; Andall 2000, 2003; Andall & Sarti 2004; Parreñas 2001; Colectivo IOÉ 2001; Parella Rubio 2003b; Widding Isaksen 2004, 2005; Platzer forthcoming; etc.

49 On domestic service in South-America see Chaney & Castro 1989; Gill 1994; Pereira de Melo 1998 and w.d.; etc.

and imperialism, when they should be actively trying to create a fairer world both inside and outside Europe, and to “strive for peace, justice and solidarity throughout the world” as stated by the Preamble of the European Constitution. Luckily, there are also important differences between the Latin American and the European cases: firstly, “racialisation of paid housework in Europe is not connected to a history of paternalistic relations as it is in Latin America”. Furthermore, over time there was a loss of the traditional patterns of master-servant relationship. As a consequence, roles are thus much more negotiable. Finally many Latin American migrants in Europe are middle-class people who might have had (and were not) a maid themselves in their home country.

Several different factors show that, today, the emergence of a new service caste is a real risk. Unfortunately, there is a crucial lack of statistics on domestic work. Yet it seems that an enlargement of the number of live-in domestic servants is occurring, and not only in Southern Europe<sup>50</sup> but also in Northern Europe, where in the second half of the 20<sup>th</sup> century this kind of arrangement – for centuries more common in the North than in the South (Sarti 2005g)<sup>51</sup> – almost completely disappeared, as far as we know<sup>52</sup>. Because of the overlapping of workplace and home, the intermingling of employment relationships and family relationships, the lesser regulation of work hours, etc., live-in domestic service appears a less “modern” job than live-out service (despite the fact that in early modern times live-out domestics did exist<sup>53</sup>). The law may contribute to making the social identity of live-in domestic workers even more ambiguous. In Britain, according to a document by the Institute of Race Relations (2003) “workers who are considered to be ‘part of the family’ are exempt from minimum wage legislation, working time directives, race relations legislation and so on – in other words, all the legislation that defines a modern work relationship. Until now, migrant domestic workers have been considered ‘part of the family’ in legal terms, which means that they can be paid next to nothing, made to work all hours in the day or racially abused”<sup>54</sup>. Clearly this too contributes to making the risk of a new service caste real.

50 Anderson 2000; Andall 2000, 2003; Parreñas 2001; Parella Rubio 2003b; etc.

51 However, significantly, as late as 1978 Chaplin (p. 115) wrote in relation to Spain that “the incidence of live-in domestic servants in Spain is much lower than would be ‘normal’ for its level of economic development”.

52 For instance Wall 1983, Table 2; Odierna 2000, pp. 68-70; Giles 2001; Widding Isaksen 2004, 2005; Platzer forthcoming.

53 Roche 1981; Pelaja 1988; Sarti 1991, 1999, 2000; Schwarz 1999, 2005; Colectivo IOÉ 2001, p. 152; Steedman 2003, 2004; etc.

54 “However, at a recent industrial tribunal hearing, a migrant domestic worker won £ 40,000 for non-payment of the minimum wage, and a legal definition of working as ‘part of the family’ was provided” (Institute of Race Relations 2003).

The nationalities which have profited most from the aforementioned 2002 Italian amnesty are the East Europeans (Ukraine, Romania, Poland, Moldavia, Albania). As a consequence of the regularisation, East Europeans now represent 54 percent of regular domestic workers. Before, they were around 22 percent and the majority of foreign domestic workers came from Asia. Though precise data is lacking, East European domestic workers are also very common in other countries, such as Germany. The enlargement of the European Union is making it easier for East Europeans to migrate to the West. We can speculate whether this will contribute to a reversal of the (frightening) trend towards the possible emergence of a racialised and/or ethnicised service caste (thanks to the fact that many East Europeans are, or are becoming, EU citizens), or, on the contrary, will lead to a split Europe with the East supplying the West with domestic workers.

#### ***2.4. Conflicts in the “Open” House: Gender***

In Western countries men continue to do little, or no, home or care work and the labour market is still mainly organised, particularly in the more professionalised and specialised sectors, as if all workers were male breadwinners without any other particular burden apart from their profession. As a consequence, the growing numbers of women who enter the labour market are condemned either to remain in less professionalised sectors and/or to give up having a career, if they continue to spend much of their energy on housework and care. Otherwise, they have to find a way to reduce this double burden. As long as their men are not willing to help them and social services are limited, hiring a domestic worker may represent a “good” solution. And indeed, according to several scholars, international domestic workers are precisely freeing Western women from the drudgery of domestic chores, thus allowing them to concentrate on their careers. Evelyn Nakano Glenn (1992) identifies this as a “racial division of reproductive labour”. In other words, migrant domestic workers increasingly perform in Western countries the tasks traditionally done by wives. “In globalization, it is migrant women workers from the global south who are increasingly freeing women in the global north of this burden” (Parreñas 2004, p. 369; 2005), or – as we have seen – from Eastern Europe in relation to Western Europe.

To consider housework and care as a female problem that women have to face and solve “among themselves” is highly misleading. Every individual – male and female – likes to eat from a clean plate and to be cared for when she or he is ill, so it is extremely unfair to delegate the task of guaranteeing cleanliness and care for one’s family members only to women (as housewives or employers of another woman as a substitute). As a consequence, guaranteeing everyone’s welfare has to be a task for both women and men, private families and the state, particularly

when we consider that the increasing need for (paid) care is certainly not due mainly to selfish women who refuse to care for their poor children and husbands in order to have a brilliant career. Rather, it is due to the insufficient or absent re-organisation of the division of labour and care within and outside the family as women increasingly become involved in the labour market. Furthermore, we also have to consider that the ageing of the European population is greatly expanding the need for care, and this contributes to putting strain on the solutions traditionally adopted to care for the elderly (for instance Widding Isaksen 2004, 2005; Sarti forthcoming). Finally, in recent decades, the idea that only women are actually involved in domestic work, and that domestic work is, and has to be, a woman's concern has become increasingly false, at least in some European countries. Indeed, while native men generally continue to dislike housework and care, the widening gap between rich and impoverished countries has transformed domestic service into a (relatively) "appealing" job opportunity, not only for migrant women, but also for migrant men, particularly from Asia, even though, clearly, to a lesser extent. In Italy, for instance, men are probably less than 3-4 percent of native domestic workers, while they are around 20-25 percent of migrants (Sarti 2000, 2003, 2004; Andall 2003; INPS/Caritas 2004). In Spain almost 90 percent of foreign domestic workers are women, but "the percentage of men has increased in recent years" (Parella Rubio 2003a, p. 512). As for France, census data does not show any increase in the proportion of male domestics, while other sources do<sup>55</sup>. Ongoing research shows their presence also in Germany (Shinozaki 2004) and scholars show a growing interest in male domestic workers and male carers, both in Europe and outside<sup>56</sup>, i.e. in men that do a job that in Europe, in the last two centuries, has become strictly associated with femininity (but was not so everywhere, as shown by Karen Tranberg Hansen (1989) in her ground-breaking work on Zambia).

In other words, the hierarchy between natives and migrants is so strong that it affects the traditional gendered division of roles within households, with *native men and women* highly involved in the labour market and *migrant women and men* widely employed in the (traditionally female) domestic work sector, even though men still represent a small share of domestic workers. Today, greater gender equality for Western Europeans is obtained at the cost of continuing, or even widening, of the social gap between social classes and countries. The

55 According to original population census data, in 1982 and 1990 male domestics made up around 2 percent of domestic workers (2.7 percent, in 1982, according to the data corrected by Marchand & Thelot 1991, p. 187). According to the data published by Rayssac, Pouquet, Simon, Le Dantec & Legrand 1999, p. 265, in 1995 they were 6.3 percent.

56 Sarti 1991, 2000a-b, 2004; Ray 2000; Gollins 2001; Chopra 2003; Andall & Sarti 2004; INPS/Caritas 2004; Shinozaki 2004; Bartolomei 2005; Scrinzi 2005a; etc.

“traditional” Western model of the male breadwinner and the female housewife that was mainly developed in the 19<sup>th</sup> century and in the first five or six decades of the 20<sup>th</sup>, is almost completely disappearing – European women are today widely present in the labour market (Table 2) – but without leading to the fairer society dreamed of by the feminist movement thirty years ago. We have to work to realise that dream, for women and men, both native and migrant<sup>57</sup>, to create systems where both social and gender equality are granted, and where domestic workers are not “racialised”. As stated by the *European Constitution*, “equality between women and men must be ensured in all areas, including employment, work and pay” (art. II-83). We cannot allow the fact that Western Europeans – men and women – become able to combine work and family because other people (East Europeans and non-Europeans) sacrifice their own family life.

### **3. Life-Cycle Service, Family Life and European Identity**

#### ***3.1. The “Institution” of Service***

The aforementioned danger of the emergence of a racialised or ethnicised service caste would represent a real break in European history. As previously mentioned, for a high percentage of our ancestors domestic service was simply a phase in their life.

The study of life-cycle service owes a lot to two important scholars, John Hajnal and Peter Laslett. Some years ago, they suggested that domestic service played a central role in the so-called European household formation system that they considered not only a peculiar feature of the old continent in pre-industrial times, but also a crucial factor in its socio-economic development (Hajnal 1965, 1983; Laslett 1969, 1977a-b, 1983, 1988). In their view, domestic service was a real “institution”. Inevitably, therefore, the Servant Project has had to deal with this hypothesis, contributing new research to show its weak and strong points.

57 Clearly this change also has to do with the traditional division of labour in the domestic workers’ home country, and is therefore affected by changing migration flows. For instance, in some parts of Africa and Asia male domestic service was common until recently, as shown in a rich comparative survey by Jose Moya (forthcoming. I am grateful to the author for allowing me to read and mention this forthcoming paper). Yet it seems extremely interesting to analyze whether the high demand for domestic workers in Western Countries and the rules on migration policies are also convincing men from countries where male domestic service is uncommon to become domestic workers in Western Europe. This seems the case with some men from Eastern Europe currently employed in Italy as carers (Sarti 2004).

In a very influential article published in 1965, Hajnal wrote that Western Europe was characterised by a peculiar marriage pattern whose distinctive features were a high proportion of single people and late age at marriage. These two features reduced the birth rate, contributing to a slowdown in population growth. In his view this original solution to reduce population pressure was peculiar to Western Europe: East of an imaginary line between Trieste and St Petersburg, as well as in the rest of the world, marriage was early and almost universal. Consequently demographic pressure was much stronger than in Western Europe, where nuptiality, rather than mortality, played a central role in maintaining the balance between population growth and resources. According to Hajnal, Western Europeans married late because they had to acquire the ability and means to support a family before marrying. They often reached this aim by working as servants. Life-time single people were often servants too. Service was thus at the very core of Hajnal's theory.

In the following years Hajnal, Peter Laslett and the scholars of the Cambridge Group for the History of Population and Social Structure further developed this model, which has also been discussed by several authors within the seminars organised by the Servant Network<sup>58</sup>. The homeostatic mechanism initially suggested by Hajnal has been shown to be effective in North-Western and Central Europe, but not in other parts of the continent, both in the East and in the South (in particular in the Mediterranean region). So we cannot conclude that life-cycle service was a factor of identity in all of Europe, nor in all of Western Europe.

Yet the results of this kind of research help to understand why entering domestic service was so common in several European regions, since they confirm that in North-Western Europe (the British Isles except for Ireland, Iceland, Denmark, Norway, Northern France, Holland), but also in some parts of Germany and in Sardinia, both men and women married late (women after 23 and men after 26) and were expected to establish an independent household upon marriage, often after a period spent working as servants. In other European areas (part of Sweden, most of Germany, Austria, part of the Alpine area and of Northern Italy, Southern France, the North-Western part of the Iberian Peninsula) it was quite common in the rural areas (where most of the population lived) to hand over the farm or most of it to an heir. As a consequence, the heir's siblings were forced to find some kind of living: some of them migrated, others found jobs as artisans, journeymen, etc. Many worked as servants – sometimes even in the family of their lucky brother who had inherited the farm – until they were able

58 McIsaac-Cooper 2004, 2005b-c; Moring 2004, 2005; Wall 2004, 2005; Lundh 2004, 2005; Faragó 1998, 2005; Paping 2005; Dennison 2005; etc.

to find a better position and to marry, but sometimes they worked as unmarried servants all their lives. In the urban context, the young who were to become artisans spent several years as apprentices, whose condition, as previously mentioned, was very similar to that of servants. Moreover, some young women entered domestic service before marrying.

In short: in much of Europe domestic service was the main means by which many young people could get the money to marry and/or learn a job to feed a family. Consequently, domestic service really was a crucial element of the mechanism that adapted population growth to existing economic resources. In fact, in bad times it was more difficult to accumulate savings to marry, so a higher percentage of unmarried servants were forced to postpone marriage, sometimes until it was too late. Clearly, this slowed population growth, helping to balance population and resources (until the 18<sup>th</sup> century, illegitimate children were not very numerous). This mechanism in some cases was reinforced by laws precluding the marriage of servants (Sarti 2005c, Sarti forthcoming-b, all with further references). It probably really prevented an excessive impoverishment of the population, stimulating at the same time the accumulation of savings and wealth. However, it has to be stressed that, in addition to live-in servants, generally unmarried, there were also live-out servants and chars, though their numbers in different contexts is difficult to establish, who were likely to be married<sup>59</sup>.

### *3.2. Domestic Service and Marriage*

The mechanism I have just described was not specifically European. Firstly, in some parts of Europe, particularly in the South and in the East, things were different. Secondly, recent research has found a similar system in non-European countries such as part of Japan, as shown for instance by Mary Louise Nagata (2004, 2005a-b). She notes that even though Central Japan and North Eastern Japan were characterised by universal marriage, in the North East and later in Central Japan marriage was early. Villagers in Central Japan were generally unmarried when they entered service and would marry and establish an independent household after the service period ended, at the age of about 23 for women and 28 for men. In sum, “service in Central Japan had some similarities with life-cycle service in Europe”. On the other hand, because of early and universal marriage in North Eastern Japan, servants were often married. Yet in this case too, domestic service probably negatively affected the birth rate and population growth, by way of separating husband and wife during the time

59 Roche 1981; Pelaja 1988; Sarti 1991, 1999, 2000; Schwarz 1999, 2005; Colectivo IOÉ 2001, p. 152; Steedman 2003, 2004; etc.

spent in service. So the role of domestic service in keeping a balance between population and resources does not seem peculiar only to Western Europe in pre-industrial times, as had been (indirectly) suggested.

Moreover, even today domestic service may interfere negatively with marriage (Decimo 2005). According to Magat (2004, 2005), for instance, younger women from the Philippines who migrate abroad to work as domestic workers often delay marriage, while many live-in domestic workers studied by Andall (2003b) simply had to give up the chance of having a family. In other words, domestic service even today makes the family life of the employers easier while representing a serious hindrance to that of the domestic workers. This is particularly painful because today, in contrast to the past, many domestic workers actually have a family: they have often left a family back home. Since Western European countries are today extracting care from Eastern and non-European countries, migrant domestic workers are forced into trans-national parenting or, if they are live-ins and have their children with them in the host countries, have to place them with friends, relatives or residential homes<sup>60</sup>.

But let us go back to the past. Interestingly, Europeans who were born in contexts where life-cycle service was common, abandoned the traditional pattern when they migrated to contexts with lesser economic and cultural constraints. As shown by Richard Wall (Wall 2002), the age at first marriage of European migrants in America (at least in the Northern colonies) fell sharply, while the incidence of life cycle service declined<sup>61</sup>. Since land was abundant, it was not necessary to delay marriage to have the means to feed a family. Moreover, because of labour shortages and nearby frontiers, indentured servants did not generally remain in service after reimbursing their employers for the cost of crossing the Atlantic. Yet this change was also due to the ideological and legal changes that accompanied and followed the American Revolution, and particularly to the new emphasis on personal freedom (Wall 2002; Grégoire 1814; Salmon 1901; Katzman 1978; Steinfeld 1991).

60 Russell Hochschild 2000; Parreñas 2001, 2004, 2005; Andall 2001; Ehrenreich & Russell Hochschild 2003; etc.

61 The information provided by Wall on age at marriage and life cycle service in America is based on research by D. S. Smith.

## 4. Domestic Servants and Workers between Dependence and Personal Freedom<sup>62</sup>

### 4.1. A Hierarchic World

More than 2,300 years ago, Aristotle claimed that power was exerted within the home in ways that paralleled the world of politics: “the wife should be treated as a citizen of a free state” by the father, the undisputed head of the family; “the children should be under kingly power” and the servants were under tyrannical rule<sup>63</sup>. Thereafter, for centuries, hundreds of authors stressed that the household was the first component of society; that political government (partially) mirrored the domestic situation and vice versa; that domestic government had three parts (i.e. wife, children and servants) and that keeping domestic order was essential to get social order (Brunner 1950; Frigo 1985; Bianchini, Frigo & Mozzarelli 1985; Costa 1999; etc.). This representation was increasingly challenged by the idea that was spreading, particularly thanks to Hobbes and the other Jusnaturalists, that in the state of nature all human beings are equal. Nevertheless, an army of authors still repeated it for another couple of centuries or even longer. Indeed, even though the family head’s rules on wives, children and servants were clearly distinguished, wives, children and servants were often assimilated because of their

62 I am particularly grateful to Stefano Visentin for his comments on this section.

63 ARISTOTLE, *A Treatise on Government*, Book I, Chapter 12 (Engl. transl. available online: <http://www.gutenberg.org/etext/6762>): “There are then three parts of domestic government, the masters, of which we have already treated, the fathers, and the husbands; now the government of the wife and children should both be that of free persons, but not the same; for the wife should be treated as a citizen of a free state, the children should be under kingly power; for the male is by nature superior to the female, except when something happens contrary to the usual course of nature, as is the elder and perfect to the younger and imperfect. Now in the generality of free states, the governors and the governed alternately change place; for an equality without any preference is what nature chooses; however, when one governs and another is governed, she endeavours that there should be a distinction between them in forms, expressions, and honours; according to what Amasis said of his lover. This then should be the established rule between the man and the woman. The government of children should be kingly; for the power of the father over the child is founded in affection and seniority, which is a species of kingly government; for which reason Homer very properly calls Jupiter ‘the father of gods and men’, who was king of both these; for nature requires that a king should be of the same species with those whom he governs, though superior in some particulars, as is the case between the elder and the younger, the father and the son”; Book 3, Chapter 6: “the authority which a man has over his wife, and children, and his family, which we call domestic government, is either for the benefit of those who are under subjection, or else for the common benefit of the whole: but its particular object is the benefit of the governed”.

common subjection to the father, to whom they all owed obedience and respect. For instance, the Italian 17<sup>th</sup> century jurist Giambattista de Luca, analysing the different types of *servitù* (servitude), dealt also with the servitude of the children towards their father<sup>64</sup>, while about a century later, the author of the entry *domestique* in the French *Encyclopédie* maintained that the term *domestique* did not only define waged servants: it could also be used with reference to the wife and children<sup>65</sup> (Sarti 2005c). Similarly, the Hungarian word *cséled* had four different meanings from the medieval period until the 19<sup>th</sup> century: member of a household, a house and/or a family; child; woman; servant (Faragó 2005).

In other words, not only people whose occupation was that of servant could be defined as such, and, as mentioned, they were extremely diverse, ranging from farm servants to convent servants (Rey Castelao & Iglesias Estepa 2005), from little maids of all work to members of the complex and hierarchical staff of elite households, which also included highly educated people who performed specialised tasks, such as secretaries, book-keepers, tutors and governesses, as well as poor uneducated servants who carried out really menial duties. Indeed, all people dependant on a head or a master could be defined servants, both within the family relationships and in the (partially overlapping) sphere of labour relationships (Sarti 2005b). In this sense, every kind of subordinate worker could be considered a servant (Steinfeld 1991, pp. 17-22), to the point that even recently some British legal texts maintained that “as a matter of legal terminology there is no distinction between master and servant, and employer and employed” (Batt 1967, p. 7). Things could go even further, as the master and servant relationship represented a model for every kind of asymmetric relationship: proclaiming oneself to be the “most humble” or the “most obedient servant” (or an “umilissimo e devotissimo servitore”, a “très humble et très obéissant serviteur”, etc.) while signing a letter might be less metaphoric than we can imagine<sup>66</sup>.

In sum, in pre-industrial times the social identity of domestic servants was quite ambiguous. Domestic service, though also being a type of employment, was not a specific job, but rather a *type of relationship*: a servant was defined as such because he or she had a master, not because he or she carried out a specific task.

64 DE LUCA G. B., *Dottor Volgare ovvero il compendio di tutta la legge Civile, Canonica, Feudale, e Municipale, nelle cose più ricevute in pratica; Moralizzato in Lingua Italiana*, vol. I, In Colonia, A spese di Modesto Fenzo Stampatore in Venezia, 1755 (1673<sup>1</sup>), p. 471.

65 “Quelquefois le mot domestique s’étend jusqu’à la femme et aux enfants”, in *Encyclopédie, ou Dictionnaire raisonné des sciences, des arts et des métiers*, Paris, chez Briasson, David l’aîné, Le Breton, Durand, vol. V, 1755, p. 29, Article “Domestique”.

66 Significantly, in monarchic states these phrases of civility are still in use today see, for instance, <http://www.bottin-mondain.com/savoir-vivre/svco/correspondant.htm>.

The ministers of princes and kings, as well as farm servants, could be considered as servants. Being a servant was a condition rather than a profession requiring special skills and implying the performance of specific tasks (Fairchilds 1984, pp. 2-3; on these themes see also Dürr 1995, 2005). Moreover, it was not an absolute condition: servants could be in turn masters, just as sons can also be fathers (Sarti 1997, 2000b).

The notion of service was so extended, that even people in the highest social positions might present themselves as servants: the Pope as “servus servorum Dei”, while “the good Prince”, who was “entrusted with the well being of his people, must serve all of his subjects”<sup>67</sup>. This lack of precision in the concept of servant contributes to making the study of domestic service in pre-industrial times very difficult. It also created problems in past centuries, particularly when laws and rules about servants had to be enforced and it was thus necessary to clearly establish who was affected by them (some examples in Steedman 2002, 2004 and Sarti 1997, 2000a-b). At the same time, however, the pervading presence of (some kind of) master-servant relationship made this relationship a central component of pre-industrial European societies at cultural, political, social and economic levels. Some aspects of the European way of conceiving and regulating the master-servant relationship were also exported into non-European societies alongside colonial and imperialistic expansion, thus representing an aspect of Western domination (Hay & Craven 2004 on the British case).

#### ***4.2. The Difficult Journey toward Equality***

Democracy rather than aristocracy, equality among citizens rather than asymmetry are commonly identified today as central values of European and Western culture. Indeed, we could maintain, to put it in a simplified way, that while in early modern times the master-servant relationship was crucial for European identity, modern European and Western culture has been characterised – though with enormous contradictions – by a struggle *against* dependency and for equality among human beings that implies putting aside and overcoming the master-servant relationship.

Obviously, in pre-modern times there was also an important democratic tradition that went back to ancient Greece. Yet, within this tradition, democracy

67 ROSSI P., *Convito Morale per gli Etici, Economici, e Politici Ordinato et intrecciato si della Ragion di Stato, come delle principali materie militari*, Venetia, Gueriglij, 2 vols., 1639-1657, vol. I, pp. 433-437; vol. II, pp. 380-381 (quoted by Sarti 2005b. See also Sogner 2004, 2005). Pio Rossi provides us with an early representation of the king as a servant. This kind of representation is often considered an 18<sup>th</sup> century feature (Sarti 1991 with further references).

was not conceived as it is in contemporary thought. In addition to other differences we cannot analyse here, a major one was that in ancient *conceptions* of democracy the *demos* did not include the whole people of the *polis*, nor did it include all citizens: it only included the poor ones (Duso 2004, pp. 18-19). Democracy did *not* imply equality among individuals. However, the *practical functioning* of the Athenians *polis* implied that *all* citizens were involved in decision making: from this point of view the real functioning of Athens and other *poleis* was close to our idea of direct democracy. Yet it has to be stressed that not every dweller was a citizen. In Athens and more generally in ancient societies slaves and foreigners (and slaves were often foreigners) were excluded from citizenship, and children and women also suffered extensive limitations (Finley 1972; Canfora 1991). This point is crucial because this pattern affected the conception of citizenship in medieval and early modern times, also had an influence much later and still plays some role today (Costa 1999; Sarti 2000a, etc.)

Actually, this ancient tradition heavily affected the first phases of the development of new political systems between the late 18<sup>th</sup> and the early 19<sup>th</sup> centuries. In that period servants were excluded from citizenship in several countries and this exclusion in many cases lasted several decades. As is well known, women were generally barred from the franchise for even longer.

Yet the attitude toward servants was quite ambiguous: during the French Revolution, they were not considered citizens in any Constitution except for that of 1793. On the one hand, there was an increasing contempt for, and stigmatisation of, domestics, who accepted the humiliating condition of being dependent on a master; on the other hand the notion of servants was better defined and restricted, so that the exclusion affected a diminishing share of the population. In August 1790, in particular, it had been decided that “clerks or administrators, secretaries, carters or farm managers employed by owners, tenants or share croppers (...), librarians, tutors, craftsmen who have completed their apprenticeship, shop assistants and book-keepers” should not be considered as servants<sup>68</sup>. And a later measure (27 August 1792) had further reduced the number of people who could be classed as domestics, excluding from them farm workers, wage-earners and odd-job men (Sarti 2005b).

Thereafter, the idea spread that any form of dependence preventing an individual from following his own will was destined to disappear in a political regime based on freedom; in this kind of regime there would no longer be any form of personal subjection (Rosanvallon 1992, It. transl. 1994, p. 133). Significantly,

68 *Archives Parlementaires de 1787 à 1860: recueil complet des débats législatifs et politiques des Chambres françaises. Première série, 1787 à 1799*, Paris, P. Dupont, 1867, vol. XVIII, p. 41, 12 August 1790.

new playing cards published in 1793 replaced the *valet* (Jack) with equality (Grégoire 1814, p. 187). The declaration of rights of the Jacobin Constitution proclaimed that the law did “not recognise any domesticity; there can be only a bond of care and gratitude between the person who works and the person who employs him” (art. 19)<sup>69</sup>. Consistently, the Jacobin Constitution of 1793 did not exclude servants from the franchise. Yet it was never enforced: in France, discrimination against domestics was abolished in 1806 but thereafter was re-introduced. Male domestic servants were enfranchised in 1848 and suffered some discrimination until as late as 1930 (Maza 1983, p. 312; Rosanvallon 1992, It. transl. 1994, pp. 210, 426-427; Sarti 2005b-c). The conflicting attitude towards domestics that characterised 19<sup>th</sup> century France was further confirmed, for instance, by the simultaneous presence, in the French Civil Code (1804), of quite inconsistent rules. Indeed, on the one hand people could be employed only for a limited period or in a determined undertaking to avoid any possible confusion between free workers and slaves (Article 1780)<sup>70</sup>. On the other hand, article 1781 established a kind of moral superiority of masters compared to servants since it affirmed that “the master is believed on his word in matters of the share of wages, the payment of the year expired and the advances given for the current year”<sup>71</sup>. Moreover, before article 1781 – that was rooted in an *Ancien Régime* tradition – was cancelled in 1868, some social groups tried to extend its application to factory workers (Castaldo 1977; Sarti 2000a, with further references). Significantly, in 1870 (at a time when French women were still barred from the franchise) a journalist maintained that “la domesticité est le seul obstacle qui se dresse devant l’égalité complète en France”<sup>72</sup>. In Belgium the corresponding article was abolished in 1883, while in Spain – where until 1889 it was still possible to subscribe to a service contract for all one’s life – an analogous article establishing that the master was to be believed in case of conflict on the wage (art. 1584 of the Civil Code of 1889) was abolished more than a century later, in 1984 (Colectivo IOÉ 2001, p. 170).

Similarly to France, in Italy all the so-called “Jacobin” constitutions except the Bolognese one of 1796 (another one that was never applied) barred servants from the enjoyment of political rights (Sarti 2000a, 2005g). In Spain, the 1812 Constitution also excluded domestics (art. 25<sup>73</sup>). In Norway, as shown by

69 Art. 19 of the Declaration of Rights, 29 May 1793; art. 18 of the Constitution of 24 June 1793.

70 “On ne peut engager ses services qu’à temps et pour une entreprise déterminée”.

71 “Le maître est cru sur son affirmation, pour la quotité des gages; pour le paiement du salaire de l’année échue; et pour les à-comptes donnés pour l’année courante”.

72 COURTY P., *Opinion Nationale*, 2 April 1870, quoted by Guiral & Thuillier 1978, p. 248.

73 Art. 25: “El ejercicio de los mismos derechos se suspende (...) 3.º Por el estado de siviente doméstico”. I am grateful to Pier Maria Stabile for information on this point.

Sogner (2004, p. 180; 2005), “when in 1814, one – for its time – an extremely liberal constitution extended the vote to large contingents of the male population, it withheld the vote from ‘dependents’, that is persons in the service of others – universal suffrage for men only came in 1899”. In England – where during the English Revolution even the Levellers had excluded servants from the franchise, although they were against suffrage restricted to the rich – “servants were one of the last groups to gain citizenship either in the form of the franchise or citizen’s rights in the form of insurance” (Davidoff 1974, p. 417). The Third Reform Act (1884), which introduced a uniform franchise for the United Kingdom and enabled the majority of adult males to vote, excluded domestic servants resident with their employers. These were to be enfranchised with the Representation of the People Act (1918), which also enfranchised women over 30 if they or their husbands were householders (Blewett 1965, p. 33). This exclusion was rooted in the aforementioned ancient tradition that, from certain points of view, could be traced back to ancient Greece and Rome (according to Roman law *servus* and *civis* were antithetical concepts). However, the idea that only male independent individuals (mainly coinciding with the *pater familias*) should enjoy political rights and represent the dependent members of their households in the public sphere was extremely common over the centuries until quite recently.

Probably, in some countries this exclusion contributed to the feminisation of domestic staff in the 19<sup>th</sup> century (Sarti 1997b, 2000a-b), since it made employment as a servant less appealing for men aspiring to be respected citizens, particularly because it often intermingled with an increasing stigmatisation of domestic servants. As noted by Sogner (2004, p. 180; 2005), “the egalitarian ethos of society worked contrary to the ethos of service”.

### 4.3. Language

These conflicting attitudes were also mirrored in the language: during the French Revolution defining someone as *domestique* seemed offensive, so that new terms were introduced such as *familier* and *homme de peine* (Grégoire 1814, p. 187). Obviously, a simple change of name did not radically improve the servants’ condition. In Italy in the early decades of the 19<sup>th</sup> century learned people discussed whether to accept or refuse the new noun *domestico*, derived from the French term *domestique*. It had the disadvantage of being a Gallicism. Yet, paradoxically, according to Italians it had the advantage – when compared with Italian terms *servo*, *servente*, *servitore* that it generally replaced – of stressing that the servant belonged to the *domus* (i.e. the house) thus making his/her condition less humiliating (Sarti 2000b).

Things went even further in the USA, and started a profound change in the relationship between master and servant. Servants, indeed, no longer

accepted being defined as such and claimed to be defined as *helps*. By European standards, American domestics were extremely arrogant, but at the same time (according to some sources) they performed any menial duty, as did their European counterparts. Only indentured servants, blacks and slaves were still defined as servants. Interestingly, the term “servant” went back into common use in the second half of the century, when domestic servants were increasingly migrants rather than native Americans (Wall 2002; Grégoire 1814; Salmon 1901; Katzman 1978; Steinfeld 1991, pp. 123-128). In Soviet Russia (where domestic workers did not disappear) the word *servant* (*domashniaia prisluga*) was frowned upon after 1923-24 and was replaced by the word domestic worker (*domashniaia rabotnitsa*). This change took place in the framework of an ambitious project that aimed to improve the domestic workers’ working conditions: it was not only a nominalistic operation, but it is significant that it also implied a change of name (Alpern Engel 2004, p. 177; Spagnolo 2005b).

In much more recent times too, we find efforts to give domestic workers a new status thanks to the introduction of a new name: about forty years ago (1964), for instance, an Italian Catholic association of domestic workers, the Acli-Colf, introduced the term *collaboratrice familiare* (abbreviated to *colf*, i.e. family collaborator) to highlight the importance of domestic workers for the family’s welfare, and this term has widely entered the Italian language (Andall 2001, 2004). However, this kinds of change probably had important consequences only if and when they were accompanied by a significant transformation of domestic workers’ rights.

More spontaneous language transformations may be more revealing of concrete changes: the previously mentioned Hungarian term *cséled*, for instance, from the mid-19<sup>th</sup> century slowly lost the meaning of “woman”, while an old form of the term – *család* – was reintroduced and replaced *cséled* in the sense of child and member of a household. The term *cséled* held the sole meaning of “servant”, though it referred to different kinds of workers at different times, i.e. domestic servants, farmhands in small farms, farmhands in large estates. These language changes reflected important ongoing processes: the separation of the family and the servants; a declining patriarchy; the specialisation of service as an occupation (Faragó 2005). Other European languages underwent a similar change: the Italian word *famiglia* (= family), for example, during the 19<sup>th</sup> century lost the meaning of “group of servants”, “group of dependent people” that it had had for centuries together with other meanings (this was the original meaning of the Latin word *familia*, Sarti 2002a, pp. 31-33)<sup>74</sup>. The

74 Obviously the term *famiglia* also had other meanings. See also Sarasúa 2004 for the Spanish word *familia*.

labour performed by servants was increasingly seen as a “normal” job (work in exchange for a salary), while other possible reasons to enter into service (to learn a job, to have a patron, to have a surrogate family, etc.) lost their importance.

#### **4.4. Professionalisation?**

The 19<sup>th</sup> and 20<sup>th</sup> centuries’ professionalisation of domestic service, which increasingly became a job for poor women migrating from the countryside to the cities (generally from longer distances than previously) did not eliminate any ambiguity. First, professionalisation was not a linear process, because in this period several highly specialised members of domestic staff disappeared or “emancipated” themselves from the (by now) stigmatised servitude, becoming professionals (as was the case, for instance, of book-keepers) (Sarti 2005g). Moreover, the increasing casualisation of domestic work was likely to imply a loss of specialisation, while “a de-rationalisation of the domestic economy” possibly occurred as fewer servants were “asked to undertake a wider range of jobs” (Chaplin 1978, p. 104).

Moreover, professionalisation proceeded slowly. As shown by Lotta Vikström (2004, 2005a-b), in late 19<sup>th</sup> century Sweden, for example, the meaning of the term *piga* i.e. maidservant, was still highly ambiguous. In Norway, domestic service at the end of the 19<sup>th</sup> century was not considered work performed by a real worker but as a “service” carried out by a member of the family. Thus paternalism still dominated the relationship between master and servant: as late as 1900 some individuals in the nominative census were classified as servants in the column “household position” of the Norwegian census, but not in the column “occupation” (Thorvaldsen 2005). In other countries, such as England and Wales, ambiguity was even greater, as demonstrated by the fact that even late 19<sup>th</sup> early 20<sup>th</sup> century population censuses sometimes included servants and family members in the same category (Ebery & Preston 1976; Higgs 1986; Woollard 2005a). Yet, even where there was no confusion between servants and family members, the continuous changes in servant categories in the 19<sup>th</sup> and 20<sup>th</sup> century censuses of most European countries show that the concept of the domestic worker was far from clear.

Additionally, professionalisation was never completely accomplished: it was an issue on the agenda in the 19<sup>th</sup> early 20<sup>th</sup> centuries as it is at present, while complaints about the fact that domestic service was/is not considered “real” work were/are to be heard both a century ago and today (Sarti 2001c, 2005d, with further references). Significantly, on 22 June 2004, the Parliamentary Assembly of the European Council adopted a recommendation (1663) that urged the Committee of Ministers to “elaborate a charter of rights for domestic workers” that should guarantee, among other things, “the recognition of domestic work in

private households as ‘proper work’, i.e. to which full employment rights and social protection apply, including the minimum wage (where it exists), sickness and maternity pay and pension rights”.

In Franco’s Spain, the 1944 law (destined to come into effect 15 years later) that extended subsidies and national insurance to domestic servants, explained why domestic workers had been excluded from the former national system, supplying us with a particularly clear example of the domestic workers’ ambiguous position: “It has been traditional in the Spanish family, due to its deep Christian roots, to consider domestic servants as an extension of itself, and this is the reason for not permitting them to share the benefits of subsidies and the National Health Insurance” (Muñoz Ruiz 2005). Several studies show how much paternalism/maternalism, personal traits, “faith” in the pretended domestic female nature, etc. affect domestic service even today (Hondagneu-Sotelo 2001; Parreñas 2001; Shinozaki 2004; etc.). Often, for instance, both domestic workers and employers, when they decide to cease a working relationship, behave as *fiancées* who are bringing to an end a personal relationship (Hondagneu-Sotelo 2001; Alemani 2004). Yet, quite surprisingly, several domestic workers interviewed recently declared they appreciated being treated as “one of the family” rather than as a “stranger”, possibly because this is a way to reduce the unease of working as a domestic worker (particularly for live-ins) and also because it gives the employee a greater “power” in the relationship with the employer, though also exposing her/him to emotional and psychological blackmail (Parreñas 2001; Shinozaki 2004; on the different approach of Latino domestic workers in the USA, see Romero 1992).

Finally, servants’ rights in the 19<sup>th</sup> century and in the first half of the 20<sup>th</sup> century generally did not improve, or did not improve as did the rights of other workers, in particular factory workers, even though their strictly material life conditions (food, etc.) were possibly better, as shown by Peter Ward (2005). At the beginning of the 20<sup>th</sup> century complaints were widespread because domestic service had been excluded almost everywhere and almost completely from the first protection laws (Sarti 2005f).

Significantly, in 1951 the International Labour Organisation stressed the social importance of domestic service, and urged all countries to introduce a minimum regulation (Tillhet-Pretnar 1976). Indeed, in many European countries in the last fifty-sixty years, domestic workers have caught up at least in part in relation to other workers.

We have just seen that in Spain, subsidies and national insurance were extended to domestic workers in 1944 (though this law was not really enforced until 1959, when the *Montepío Nacional del Servicio Domestico* was created). Previously, in spite of the fact that, during the Second Republic, domestic

service had not been excluded from the *Ley de Contratos de Trabajo* (Law on Work Contracts) of 1931, it was not included in the rules regulating working time, insurance, etc., and in any case, the 1931 law was abolished by Franco. Significantly, domestic workers aged from 14 to 55 had to enrol into the Montepío but they were required to be unmarried or widows: in other words, married women were not supposed to work as domestics and if they did so, they had no right to social protection. In 1969, the so-called *Régimen especial de la Seguridad para el Servicio domestico* was created, which was enforced in 1970 and granted some more rights to the domestic workers. Yet, the end of the Franco regime did not imply an important improvement in the working conditions of Spanish domestic workers, because they were not included in the *Estatuto de los Trabajadores* of 1980. Domestic service was regulated in 1985 by the *Real Decreto* 1424, which assumes that the private sphere cannot be “invaded” by the law. Social security is granted only to people who work at least 72 hours monthly over at least 12 days<sup>75</sup>.

In Norway, the Norwegian Codex of 1687 was definitively replaced as late as 1948 (Aubert 1955; Schrupf 2002; Sogner 2004, 2005).

In Italy, for a long time domestic workers were not included in the law protecting work<sup>76</sup>. The only provisions from which domestic worker benefited in the first forty years of the 20<sup>th</sup> century were those of 1923 on compulsory insurance against invalidity and old age, extended, in 1927, to tuberculosis. The Italian Civil Code of 1942 had some articles on domestic service (art. 2240-2246). Yet these articles, like the law which in 1958 was to intervene to regulate this matter, starting off with the recognition of the specificity of domestic workers, did not extend to them many rights which were granted to other categories. For instance, the 1958 law merely regulated not the maximum working hours, as for other categories, but the minimum rest periods, fixed at eight consecutive hours per night and a “convenient” rest period during the day<sup>77</sup>. Since this law is still in force, only collective agreements have partially obviated legislative limits, establishing that live-ins cannot work more than ten hours a day and live-outs

75 Muñoz Ruiz 2005; Colectivo IOÉ 2001, pp. 154-157, 171-176; Pedregal 1951, pp. 21-22; on the debate on domestic service in Franco’s Spain, see also Martín De Nicolas 1943; Pérez González 1944; Galvarriato 1946; Unsaín 1948; Lozano Montero 1948; García Araujo 1958.

76 They were excluded from those on the work of minors and women and maternity protection; on the limitation of working hours to a maximum of eight per day and forty-eight, then forty, per week; on collective wage agreements; on the subjection of jurisdiction, in the case of dispute, to work tribunals established by the authorities; on protection in case of involuntary unemployment and so on.

77 Not without certain contradictions, it also established that in some cases, night service should be followed by a “suitable compensatory” rest period during the day.

cannot exceed eight hours, adding up to a weekly total of fifty-four for the former and forty-eight for the latter. Furthermore, the 1958 law did not make it compulsory for employers to hire domestic staff from the official list of the unemployed, flaunting the constitutional principle (now abolished) that employment is a public function. Moreover, as late as 1969, the Constitutional Court declared as illegitimate the article of the Civil Code which excluded collective agreements from the sector of domestic work. The first national contract finally saw the light in 1974. The law prohibiting the dismissal of a pregnant female worker dates back to 1929. Even today, the prohibition of dismissal during pregnancy and until the child has reached the age of one year is not fully valid in the case of domestic workers, despite the fact that Italy has signed international agreements extending prohibition of dismissal to all pregnant female workers (Alemani & Fasoli 1994; Alemani 2004, 2005b; Basenghi 2000; Sarti 1999a, 2000a).

In Belgium too, domestic servants were long excluded from most protection laws: that on work contracts (1900); on injuries and accidents at work (1903); on free Sundays (1905), on daily and weekly working hours (respectively 8 and 48); on paid holidays (1936); on social security (1944). Only in the 1960s were social protection, right to holidays, fixed working hours, maternity protection extended to domestic workers. A specific law on the domestic work contract was approved in the end in 1970 (Piette 2000, pp. 104-109; Pasleau & Schopp 2001, pp. 250-255; 2005b).

In France, according to Guiral and Thuillier (1978, p. 250), "l'ancien régime de la domesticité a duré jusqu'aux années 1950". In fact, in France things were not as bad as in other European countries. In France, too, domestics had been excluded from the first laws regulating labour, introduced in the 19<sup>th</sup> century. Yet at the beginning of the 20<sup>th</sup> century they had begun to enjoy some rights. In 1909 they were not excluded from the law which forbade dismissing a pregnant woman within four weeks from the birth and four weeks thereafter (Cusenier 1912, pp. 73-74, 322). Nor were they excluded when the pension for workers and peasants was introduced (1910). But only in 1923 was the protection in case of industrial injury, already introduced for workers in 1898, at last extended to servants as well. From the end of the 1920s their inclusion speeded up: they were explicitly mentioned among people having a right to social insurance (1928, 1930, 1945) and to paid holidays (1936) (Martin-Huan 1997, p. 135). But they were excluded from many others laws, in particular from the regulation of daily working time, weekly rest periods and collective bargaining (Lazard 1939). An important step toward a greater regulation was represented by the law of 1950 on collective bargaining, which expressly listed domestic service among the fields to which it was applicable. In 1951 a national contract was signed, but it could not come into force, because masters were not entitled to have unions. Only in 1957 were the employers of domestic personnel definitively authorised

to have unions, a fact that led to the drawing up of many collective agreements, normally on a departmental level, which allowed the numerous gaps existing in labour law with respect to domestics to be overcome. In 1980 the first national contract was at last effectively applied. Other important steps were the law of 1956 on paid leave and that which extended to domestics the jurisdiction of the so-called “prud’hommes” (with a delay of about 150 years compared to industrial workers) (Tillhet-Pretnar 1976; Martin-Huan 1997, pp. 140-142).

Such listing could continue, but this information seems to be sufficient to show how difficult and slow the progress toward modern work regulation has been for domestic service. In several cases, it still needs further improvements to become similar to that enjoyed by other workers.

The (male) servants’ exclusion from citizenship I have described above was mainly a consequence of the idea that they were not in a condition to choose and vote freely because of their dependence on their masters. In contrast, the more recent exclusion of domestic workers from several rules regulating and protecting work was primarily due to the ambiguous position of servants (by then almost exclusively female), who were paid for carrying out the “natural” unpaid (and “unproductive”, see Sarasúa 2005) duties of wives and mothers.

So in recent decades the gap between factory and domestic workers has generally narrowed, if we consider the rights enjoyed by the latter according to the law. Yet, ironically, the widening of the servants’ rights has often been (more or less) paralleled by a dramatic increase in the number of people – mainly migrants, but also natives – who work illegally (Sarti 2005c). So from certain points of view paid domestic work remains the icon of bad working conditions and marginality. Moreover, it still bears the signs of its original nature, i.e. personal dependency, as if it were an original sin. Significantly, when men slowly achieved independence, domestic service became feminised; now that European women have been enfranchised and have entered the labour market, domestic servants are increasingly migrants, as if only people who are not full citizens might be fittingly employed as domestic workers (Sarti 2000a).

So even today (short of a ban on domestic service) we are asking for “robust legal regulatory interventions, of the nature that can only be promoted if domestic work is treated both and at once as work like any other, and as work like no other”. Domestic work has in any case to be recognised as real employment, even though it is “performed in the private, non-productive female sphere, diminished when the worker is a member of a subordinated, racialized, and often immigrant community who performs the labour of love for a menial pay” (Blackett 2004, p. 252; 2005).

In sum, today domestic service is a factor of European identity, “that exposes deep contradictions while underscoring the extent to which the most basic

objectives outlined within the international framework, notably as far as forced labour, the elimination of discrimination, and the freedom of association/right to bargain collectively are concerned, are mere dreams for many who live and work on European soil". As a consequence, "taking domestic workers' concerns seriously would entail characterizing European identity in a manner that includes these 'other' women, rather than attempting to close international borders on them in an attempt to seal out social inequities" (Blackett 2004, pp. 257, 252; 2005).

#### ***4.5. Towards Independence***

For centuries domestic service has often implied mobility and migration. Leaving the parental home rather early and changing masters quite often, several domestic servants may have loosened their links with their families while becoming individualistic and independent individuals. As summarised by Krausman Ben-Amos (1988, p. 41), on the one hand "it has been argued that the wider dissemination of service and apprenticeship in the early modern period brought about the prolongation of the period of social infancy; that paternal power was exercised on servants and apprentices; and that on the whole generational relations were characterised by adult domination and the strict control on the young. On the other hand, it has been noted that the mobility of young men away from home had the potential of undermining the parental authority, and that the status of a servant as a hired worker placed him in a semi-independent position as well".

Significantly, according to David Reher (1998), family ties are today stronger and public welfare is less developed in those European regions, such as the Mediterranean, where in the past life-cycle service was uncommon, i.e. where young people did not commonly leave the parental home at an early age and long before marrying. Reher's hypothesis is not completely convincing<sup>78</sup>. Yet it prompts us to focus on another possible contribution made by domestic service in shaping, over time, the European identity.

Maintaining that domestic servants – the symbol of dependency – might develop an independent and individualistic personality might seem paradoxical and surprising. Yet several papers presented during the seminars within the *Servant Project* show us young people (male and female) migrating alone,

78 See Sarti forthcoming a.

sometimes over long distances both in the past and nowadays<sup>79</sup>. Others show that, in practice, domestic servants might enjoy more freedom and independence than expected (Ewan 2004, 2005; Dubert 2005a; Arrizabalaga 2005). Indeed, in domestic service we often found, and find, enterprising individuals who took, and take, the risk of moving to, and working in, a new environment, that might, and may, turn out to be highly dangerous, as confirmed by the frequent sexual abuse and exploitation of domestic workers (for instance Anderson 1993; Mantecón 2005; Casalini 2005; Blackett 2004, 2005), but also might, and may, offer some chances to improve one's life. Yet, while moving and taking this risk, they contributed, and contribute, to that circulation of individuals and cultures that is crucial in shaping and changing over time local, regional, national and continental identities, such as the European one. The EU owes it to domestic workers to *at least* make domestic work safe through regulation (actually enforced) that will drastically reduce any risks of exploitation and guarantee domestic workers full dignity and rights. Yet it should do much more to improve the domestic work sector (that is crucial for everyone's wellbeing) by way of developing new forms of public welfare and a higher integration between the public and private services.

## 5. Domestic Service, Welfare and Employment

So far, I have simply assumed that both in the past and present there were and are domestic workers. Is this obvious and inevitable?

### *5.1. The “Ineluctable” March of Progress and the Expected Disappearance of Domestic Service*

“When two middle-class ladies talk together, nine times out of ten they devote their chatter to the servants”, wrote the Italian scholar Riccardo Bachi in 1900, complaining about their faults, – and the complaints are the same in Italy, France, Spain, Britain, Holland, Belgium (Bachi 1900, p. 24; Piette 2000, pp. 329–332). In reality, complaints about servants were not new (for instance Müller-Staats 1987). Yet between the end of the 19<sup>th</sup> century and the beginning of the 20<sup>th</sup> all over Europe people shared the idea that there was a crisis in domestic

<sup>79</sup> Moring 2004, 2005; Lundh 2004, 2005; Salinari 2005; Vikström 2005b; Warg 2003; Walter 2004, 2005; Lynch-Brennan 2004, 2005; Sarti 2005d; Lutz & Schwalgin 2004, 2005; Widding Isaksen 2004, 2005; Magat 2004, 2005; Parreñas 2004, 2005; Blackett 2004, 2005. See also Fauve-Chamoux & Fialová (eds.) 1997; Fauve-Chamoux 1998; Borderias 1991; Sarti 2004a.

service and frequently discussed the so-called “servant problem”, “servant shortage”, “great question” or “crise de la domesticité” in French, “crisi delle domestiche” in Italian, “Dienstbotenfrage” in German, etc.<sup>80</sup>. And the problem did not “only” involve the old continent: according to Lucy Maynard Salmon, despite the differences between the European and American contexts, “employers on both sides of the Atlantic meet with the same serious difficulties in their efforts to secure competent household employees”<sup>81</sup>, while according to many other Americans in the USA the problem was even worse than in Europe (Salmon 1901, pp. 275-276). Yet let us focus mainly on Europe.

In the old continent, public opinion partly dreamed of an (idealised) good old servant, loyal and faithful to his or her masters, and hoped to revive this ideal through intensive propaganda that exalted the value of domestic service (often in contrast with factory work) and urged masters to adopt (or to keep) a paternalistic attitude toward servants. Since the problem was to find domestics who were morally impeccable and good at their jobs, the drive for obedient and respectful servants often intermingled with efforts to “professionalise” domestic personnel. The first sentence of a short text published in France at the beginning of the 20<sup>th</sup> century summarises this conservative attitude: the servant “is *in* the household and will be *part of* the household if she lives *for* the household”<sup>82</sup>: the good servant should be completely disposable; her purpose should be the welfare of her master’s family and to realise it she should give up her own desires and wishes.

Many others, particularly those who saw the shortage of servants as a consequence of backward working conditions within domestic service<sup>83</sup>, did not dream of the revival of a mythical past but rather of the realisation of a better future.

80 See for instance Bouniceau-Gesmon 1896; Cusenier 1912; Stillich 1902; Kesten-Conrad 1910; Bachi 1900; Giusti Pesci 1913; Rignano Sullam 1914; Salmon 1901; Rubinow 1906; etc. As for research on this period, see on Italy: Reggiani 1992; on France: Guiral & Thuillier 1978; Martin-Fugier 1979, pp. 33-38; on Belgium: Piette 2000, pp. 327-411; on Germany: Ottmüller 1978; Müller 1985; Zull 1984; Wierling 1987; Pierenkemper 1988; Janßen w.d.; on Austria: Tichy 1984, pp. 16-23; on England: Horn 1975, pp. 151-165; McBride 1976, p. 28 and *passim*; on Norway Schrupf 2002; Thorvaldsen 2005.

81 Salmon 1901 (1897<sup>1</sup>), p. 278; the chapter on Europe was added in the 2<sup>nd</sup> edition.

82 “La Domestique. En trois mots j’aurai dit toute ma pensée: Elle est *dans* la maison; Elle sera *de* la maison, Si elle est *pour* la maison”, *La domestique*, Paris, Impr. Ch. Basseville, [1906].

83 According to Lucy Maynard Salmon (1901, pp. 278-279), both in Europe and America women “prefer work in factories where the hours of work are definitely prescribed and evenings and Sundays are free; (...) in shops where their individual life is less under control (...); in hotels (...) since these give opportunity for specialized work, a life of variety and excitement, and larger wages in the form of fees; because they prefer short

In 1899, for instance, the French author Lucien Deslinières wrote in his book, *L'application du système collectiviste*, prefaced by the French socialist leader Jean Jaurès, that hiring domestic servants would become increasingly difficult as education and welfare spread. Yet in his opinion it was “inadmissible to keep people in misery and ignorance to facilitate the recruitment of servants”: the march of progress was unstoppable, and it had to be followed. However, the high development of social services (together with other improvements to be introduced) would, in the future, secure a way of life not less agreeable than that already experienced (Deslinières 1899, pp. 369-371). The Italian scholar Riccardo Bachi (1900, p. 40) thought that domestic servants would become salaried workers in cooperative or municipal restaurants or other institutions: in his view domestic service would, in sum, be domestic no longer. The British author Elizabeth Lewis called for the provision of a “culinary dépôt in every street from which meals could be sent out”. This would eliminate the problems and wastefulness of running a family and would imply a change of the whole domestic system<sup>84</sup>. In Germany, the socialist leader August Bebel had also suggested that private kitchens should be replaced by communal kitchens equipped with electricity for heating and lighting, and with every kind of modern (electric) appliance to make work easier, quicker, safer and less expensive. Communal solutions should be adopted for washing and laundry too<sup>85</sup>. This radical revolution of the household would lead to the disappearance of both servant and mistress<sup>86</sup>. Lily Braun, probably the most interested in domestic service among German socialists, also agreed on the need to introduce communal kitchens<sup>87</sup>.

While in Germany Marxist socialists thought that private households should be replaced by centralised services, reformist socialists aimed at bettering the servants' conditions by abolishing the so-called *Gesindeordnungen* (Servant Law) that implied the servant's personal dependence upon his or her master; introducing collective contracts and wage rates; defining work-time;

engagements with moderate wages in families; because the growing spirit of democracy rebels against the inferior social position accorded household employees, even to those whose work is rightly classed as skilled labor”. On the different ways of interpreting the crisis, its reasons and its possible solutions see among others Zull 1984, pp. 52-198; Wierling 1987, pp. 183-222, 283-296; Janßen w.d.; Reggiani 1992; Piette 2000, in particular pp. 362-367; Sarti 2005f, pp. 92-99.

84 LEWIS E., “A Reformation of Domestic Service”, *Nineteenth century*, January 1893, quoted by Horn 1975, p. 155.

85 BEBEL A., *Die Frau und der Sozialismus*, 50<sup>th</sup> ed., 1910 (1879<sup>1</sup>), chap. 27, section 3 (Kommunistische Küche), available online, see website <http://www.gutenberg.spiegel.de/bebel/frausoz/frau2741.htm>.

86 *Ibid.*, chap. 27, section 4 (Umwandlung des häuslichen Lebens).

87 Janßen w.d.; Müller 1985, p. 172 (on the forecast of the development of households without servants see. *ibid.*, pp. 172-178). On Lily Braun's role see also Walser 1986, pp. 104-109.

and bettering living conditions in the master's house – a programme with several points in common with that of many social reformers both in Germany and in other countries (Giusti Pesci 1913; Sullam 1914). However, many reformist socialists as well as many social reformers thought that these reforms should overcome the master-servant co-residence that made dependence of one upon the other particularly easy<sup>88</sup>, and the same point was in the programme of the Russian Professional Union of Female and Male Servants in 1918 (Spagnolo 2005b).

On the other side of the Atlantic, the “apostle of democracy” (Fargo Brown 1943), Lucy Maynard Salmon (1901, p. 267), also suggested, among other things, “the working out of ways and means for taking both work and worker out of the house of the employer”: this would result “in greater personal independence and in openings for specialized work”. A few years later Christine Frederick – the “apostle” of a new rationalised housekeeping based on the application of efficiency and Taylorism to housework and an author whose books and articles had enormous influence in Europe – maintained that “we shall never absolutely solve the question [i.e. the servant question] until the worker ceases to live with us (...) I can see no practical reason why we shall not have servants – skilled servants – work for us, who live their independent lives at their own homes, and come to us daily” (Frederick 1914, p. 178).

I could add many other examples (Sarti 2005f), but I think that these few cases are sufficient to show that a century ago the belief that traditional servants were going to disappear was quite widespread. It was probably shared by people who simply noticed, and often regretted, that hiring a (good) servant was becoming increasingly difficult. It was definitely shared by people who thought that servants would or should be replaced by a new kind of domestic worker, more independent and similar to a factory worker, and by people who aimed to establish a completely new society without any kind of servants. All these people would probably be surprised, if they knew that today, in the 21<sup>st</sup> century (the age of high technology, internet, space exploration), domestic workers – even live-ins – are still present and that their number is probably even expanding, though the lack of statistics does not allow pinpointing a precise trend. They probably would be astonished, if they could hear or read what today is quite frequently repeated, i.e. that nowadays employing domestic workers is not a luxury but a necessity (for instance Andall 2003a; Alemani 2004). And they probably would be shocked, if they could see that, today, there still are people willing to do this

88 Zull 1984, pp. 190-198. Marxist socialists also agreed on the need to abolish the *Gesindeordnungen*.

work. We can speculate on what happened, and on why their forecasts and hopes have been proved wrong.

### ***5.2. Expected Disappearance and Current Revival: Problems with Statistics***

First, we can speculate on how domestic service changed between the end of the 19<sup>th</sup> and the beginning of the 20<sup>th</sup> centuries. Were domestics really becoming as rare as we might imagine from reading some sources of the time? Since at that time European countries had statistical offices that collected data and carried out population censuses, answering this question seems quite easy. Yet it is not. Scholars who have worked with censuses have often complained that categories changed from one census to the other, making comparison over time very difficult<sup>89</sup>. These problems are magnified by the fact that sometimes changes in census categories reflected important changes in the social position of a certain group, as is the case, for instance, of Italian doorkeepers who during Fascism were allowed to have a trade union (a “corporation”) and a few years later were no longer classified among domestic servants, who were not allowed to unionise (Sarti 2001c, pp. 10-174, 180-181; 2004, p. 37).

On the contrary, in other cases, category changes simply seem to reflect the difficulty of clearly defining servants and possibly the presence of differing and competing opinions among the statistical officers responsible for working out the census categories. From 1901 onwards, for instance, Italian butlers (“maestri di casa”) were seemingly no longer classified among domestic personnel but among professionals. Yet in the 1930s the “maggioridomi” – a definition that could have the same meaning as “maestro di casa” – were again included among domestics (Sarti 2001c, pp. 160-170, 180-181).

The ambiguity that has always characterised the concept of domestic servants explains such changes as well as the mistaken inclusion among servants of people who should be classified in other categories. In England, for instance, the instructions to tabulators in 1861 explained that by a “Domestic Servant” is meant a servant (whether in or out of place) who is employed in *some other family* than her own. Children or other members of a family living at home, who are *called* servants, but who may be presumed to be only engaged in their

89 Martin-Fugier 1978, pp. 34-36; Ebery & Preston 1976; Higgs 1978, 1983, 1986, 1987, 1996; Sarti 1999a; Fialová 2004, 2005; Thorvaldsen 2005; Woollard 2005a; Dubert forthcoming; etc.

90 Quoted by Woollard 2005a. There were similar problems with the women defined as “ménagères” in Belgium, see Piette 2000, pp. 43-44 and Gubin 2001, pp. 33-59.

own household duties, must be treated as undescribed relatives, and referred to ‘Daughter, Niece’, etc. as the case may be”<sup>90</sup>.

In fact, in 1851 a large number of “housekeepers who were almost certainly working at home” had been abstracted as domestics in the published census, as revealed by Edward Higgs who carefully studied the case of Rochdale (Higgs 1987, p. 71). Some years later (1871), however, instructions to census clerks laid down that “when a sister, daughter, or other relative, is described as ‘Housekeeper’, ‘Servant’, ‘Governess’, etc. she must be referred to these occupations”<sup>91</sup>. As late as 1891, however, daughters and other female relatives of the head of a family, who were described as assisting in household duties, were classified among domestic servants (Ebery & Preston 1976, p. 13; Higgs 1987, pp. 59-81; Woollard 2005a).

Such a statement confirms, if confirmation were needed, how difficult it is to distinguish people who carried out the same tasks in households, to the point where, some years ago, it was suggested that “it is perhaps unwise (...) to look at domestic service as a distinct ‘occupation’. Rather it should be studied as a series of social relationships with a similar work content on a spectrum from close kinship to the cash nexus”<sup>92</sup>. However – even though domestic service is the occupation “which may be the most difficult to interpret” (Higgs 1987, p. 68) – the classification of every kind of female activity created big problems for census officials all over Europe, because almost all women did the job of a housewife to a lesser or greater extent, and so were likely to be included among housewives in spite of the fact that they also worked as peasants, shopkeepers, etc. (Sarti 1999a).

A further problem faced by the census officials (and due to the aforementioned ambiguity) was the classification of farm servants. As shown in the notes to the Table in the Appendix, in most countries there were rules stating that farm servants should not be classified with domestic servants. Yet in practice it was

91 Quoted by Higgs 1987, p. 71. On the problem of the classification of kin and relatives in the servant category see Higgs 1987, 1996; M. Anderson 1988, 1998; Drake 1999. Some people “really” worked as servants in the house of a relative, while others were included in this category even though they simply carried out, at home, their duties as wives, daughters, children.

92 Higgs 1987, p. 69. Interestingly, in the 1900 Spanish census the category called “Trabajo doméstico” (housework) had two sub-groups: a) “Miembros de la familia” (family members) and “Sirvientes domesticos” (domestic servants), see *Censo de la población de España según el empadronamiento hecho en la Península é Islas adyacentes en 31 de diciembre de 1900*, t. IV, Madrid, Imprenta de la Dirección general del Instituto geográfico y estadístico, 1907, p. 216.

often difficult, or even impossible, to neatly distinguish between farm and domestic servants, as sometimes the statistical authorities complained. In France, for example, before 1896 many farm servants were included among domestic personnel “even though the instructions always prescribed classification of farm servants with workers” (“bien que les instructions aient toujours prescrit de classer les domestiques de ferme avec les ouvriers”)<sup>93</sup>.

Luckily, in some cases census results are published in such a detailed way that it is possible for scholars to construct (more or less) comparable categories that allow the gathering of some information on long-term changes. Yet in other cases this is absolutely impossible, and not only because of changes in the category of servants but also because of modifications to the classification of the working population, the unemployed, possible secondary occupation(s) and so on. Considering how difficult it is to make comparisons over time on a national level, we can easily figure out the enormous problems that arise when one tries to compare different countries: not surprisingly, earlier proposals to use comparable categories did not succeed (Woollard 2005b).

However, one would expect all these problems to have been overcome in more recent times, and contemporary statistical data to be much more precise and reliable. Unfortunately, this is not the case. Today, there is a crucial lack of statistics, and the situation is worse than fifty or even hundred years ago, because domestic workers are often merged in the same category with different kinds of workers (possibly exactly because they were expected to disappear), and this often makes any analysis and comparison impossible (see also the Table in the Appendix, sources and notes).

### ***5.3. Expected Disappearance and Current Revival: Some Quantitative Data***

#### **1850-1900**

93 RÉPUBLIQUE FRANÇAISE, MINISTÈRE DU COMMERCE, DE L'INDUSTRIE, DES POSTES ET DES TÉLÉGRAPHES, DIRECTION DU TRAVAIL, SERVICE DU RECENSEMENT DES INDUSTRIES ET DES PROFESSIONS, *Dénombrement Général de la Population du 29 mars 1896*, t. IV, *Résultats Généraux*, Paris, Imprimerie Nationale, 1901, p. XVII. For a similar statement by Italian statistical authorities see MINISTERO DI AGRICOLTURA, INDUSTRIA E COMMERCIO, DIREZIONE GENERALE DELLA STATISTICA, *Censimento della popolazione del Regno d'Italia al 10 febbraio 1901*, vol. V., *Relazione sul metodo e sui risultati del censimento, raffrontati con quelli dei censimenti italiani precedenti e dei censimenti esteri*, Roma, Tipografia Nazionale G. Bertero e C., 1904, p. XCVII.

After listing this long series of faults in and limits to censuses, we would expect quite random data on the European level. Yet this is only partially true. Surprisingly, in fact, according to census data, in the 19<sup>th</sup> and early 20<sup>th</sup> centuries the trend is the same in several countries, with the percentage of servants in the active population reaching its peak in 1880-1881 and then decreasing<sup>94</sup> (Table in Appendix). It is so in England and Wales and Italy, two states for which I was able to create more or less similar categories, but also in France, a country for which I have used the data standardised by Marchand and Thelot (1991), and even in the Czech Republic, where the category of domestic staff was completely different and explicitly included people working in agriculture, industry and trade (Fialová 2004, 2005). Moreover, the trend was similar in Belgium, where, according to the original census data, the peak was reached a few years later, i.e. in 1890. In the case of Germany we do not have data for the whole country before 1882 (as is well known, Germany was unified in 1871). Yet, after this date, the incidence of servants also decreases. According to the original census data, it diminished in Spain too, but in this case there was no peak in the 1880s, and the negative trend had seemingly already started in 1860<sup>95</sup>. The picture was radically different only in Norway, where a positive trend (possibly similar to the positive trend that seemed to characterise England and Wales as well as Belgium in the second half of the century, France from 1866 and Italy from 1871) continued not only beyond the 1880s-1890s but also beyond 1900. So we may conclude that in most European countries census data, despite enormous faults, confirmed the contemporary impression that, in the late 19<sup>th</sup> early 20<sup>th</sup> centuries it was increasingly difficult to recruit domestic servants and that they were diminishing, at least relative to other workers.

As well as revealing a similar trend, the figures in the Table in the Appendix also show that the percentage of servants among the active population was seemingly particularly high in England, Norway and, to a lesser extent, Germany. Around 1880, for instance, it was 13.8 percent in England, about 12 percent in Norway and almost 10 percent in Germany, while in Belgium, France, Spain and Italy it was 4-6 percent. In the Czech Republic it was 8 percent, but in this case the category was completely different. In other cases, too, the difference among European countries may have been due to differing ways

94 On the 1880s in France and England see McBride 1976, p. 34; Marchand & Thelot 1991, p. 102.

95 Dubert (forthcoming) warns us that Spanish censuses of this period are totally unreliable.

96 As previously mentioned, I was able to “create” both for England and Italy a quite similar servant category and the classification used by Marchand and Thelot (1991) is also more or less the same. Therefore the big differences in the incidence of domestic servants in these countries cannot be due to the use of different servant categories.

of classifying domestic servants in population censuses. Yet it probably also reflected the different role historically played by domestic service in different European areas (as previously mentioned, domestic service was more common in Northern Europe)<sup>96</sup>. Things in the 19<sup>th</sup> and 20<sup>th</sup> centuries were rapidly changing, but differences in the incidence of domestic service that have been identified for pre-industrial times still seemed to play a certain role (see the Appendix).

This data also prompts us to consider the relationship between industrialisation and changes in domestic service. The fact that in 19<sup>th</sup> century England, the first industrialised country, there was an expansion of domestic service before the 1880s seems to confirm that the old thesis (long criticised), according to which the transition from pre-industrial to industrial societies implied a progressive diminution of domestic servants, is absolutely inadequate<sup>97</sup>. At the same time, it seems to confirm that Theresa McBride was right when she wrote that both in England and France “domestic service reached its peak during the early decades of industrialisation” (McBride 1976, p. 34). Since she concentrated on the period 1820-1920, in reaching this judgement she probably did not mean to compare the 19<sup>th</sup>-20<sup>th</sup> centuries with pre-industrial times, but simply to stress the growth of domestic service in the 19<sup>th</sup> century and support Ester Boserup’s thesis that, during the intermediate stage of economic development, the personal services sector is very large; urbanisation creates a demand for service personnel in bars and restaurants as well as in the homes of the newly-rich entrepreneurial class. Domestic labour becomes commercialised and absorbs a large segment of the unskilled labour, which migrates to the urban centres (Boserup 1970, pp. 102-104).

The Cambridge Group data on the percentage of servants in the population confirms that in 19<sup>th</sup> century England there was an expansion of domestic service<sup>98</sup>, even though it seems very likely that 17<sup>th</sup> 18<sup>th</sup> century levels were never again reached, as suggested by Richard Wall (1983, Table 2) and, more recently, by Leonard Schwarz (1999, 2005).

Yet the fact that the turning point was apparently the same – the 1880s – in Italy, too,<sup>99</sup> prompts us to be more cautious. Italy, in fact, was a “late comer”

97 In 1969, for instance, Rolf Engelsing suggested that between the feudal period and the industrial one there was an intermediate phase during which there was a (not industrial) economic expansion which had as a consequence an increasing demand for services. In his opinion in Germany this phase took place between 1770-1780 and 1840-1850, see Engelsing 1969, in part. p. 103.

98 According to this data the expansion took place between 1831 and 1871. If one considers the total population, the peak is in 1871, also using census data. See Schwarz 1999, pp. 236-256, Tables 4 and 7.

99 As shown in the notes to the Table in the Appendix, the 1880s are a turning point in Italy too, provided that one uses in 1901 a servant category more similar to that of 1881.

to industrialisation. In the 1880s, when the percentage of domestic servants in the active population began to decrease, Italian industrial development was still in its infancy. Consequently, for Italy the old theory according to which industrialisation would have as a consequence the disappearance of servants, may be more fitting. The Spanish example (or, more exactly, that of Galicia) prompts further caution. As shown by Isidro Dubert, in Galicia domestic service underwent a process of reduction, feminisation and ruralisation – i.e. phenomena often associated with urbanisation and industrialisation – at a time when there was no significant industrial development or urbanisation (Dubert 1999, 2001, forthcoming). So, if we consider the reduction of domestic servants as an aspect of “modernity”, we should conclude that some modernity might be present in contexts where the processes generally associated with modernisation, i.e. industrialisation and urbanisation, were almost absent. As will soon become evident, the transformation of domestic service was in fact influenced not only by industrialisation and urbanisation, but by a wider range of variables, some more general and some peculiar to specific contexts. Clearly this does not help us to understand why the turning point was seemingly the same in several different countries, a question that needs more comparative research (see the Table in the Appendix).

### 1900-1950

In the first decade of the 20<sup>th</sup> century, there was a reduction in the percentage of domestic servants in the economically active population of several European countries, and this trend continued in the decade after. Yet between the 1920s and the 1930s the trend reversed. In France this percentage grew only slightly, but in Italy it increased significantly: in 1936 it was even higher than in 1901 (see the Table in the Appendix)<sup>100</sup>. In other countries, such as Norway, England and Belgium, there was also a quite strong increase, as well as in

100 According to the original French census data, domestic servants represented 4.9 percent of the active population in 1901; 4.4 percent in 1911; 3.6 percent in 1921 and in 1926; and 3.7 percent both in 1931 and 1936. For the census data corrected by Marchand & Thelot 1991 (Table 6t, p. 187) see the Table in the Appendix. Unless otherwise indicated, in this paper the percentage of the economically active population is calculated as a proportion of people of working age. As is well known, the use of censuses is often problematic. For a wide discussion of the Italian census data on domestic servants and related problems, see Sarti 1999a, 2001c.

101 For Norway and England see the Table in the Appendix. In Belgium, according to Gubin 2001, pp. 41-42, domestic workers were 17 percent of active women in 1910, 15 percent in 1920 and 18 percent in 1930, while among men they were 0.7 percent both in 1910 and 1920, and 0.6 percent in 1930. For 1910 she does not use the same servant category as Piette (see the Table in the Appendix). On the USA see Stigler 1946; Chaplin 1978; etc.

the USA<sup>101</sup>. Surprisingly, there was a growth even in post-revolutionary Russia (Spagnolo 2005b). In their studies on England and France, Pamela Horn and Theresa McBride (1976, p. 112) maintain that the expansion was a consequence of the Great Depression, which forced more girls “to enter domestic service because other avenues of employment were closed to them” (Horn 1975, p. 170). There were also concrete attempts to transfer unemployed women into domestic service. Yet part of them, (for instance among unemployed factory workers), were reluctant to move into service (Pope 2000).

In other words, not only the Depression, but also precise political choices affected the transformation of domestic service in the 1930s. In Italy, in particular, the policies implemented by the Fascist regime contributed to the reversal of the trend. Fascist rhetoric extolled peasants and agriculture, but its actual policies favoured industry more than agriculture and the traditional agrarian elites more than the rural lower classes. As a consequence of both the economic crisis and these policies, many rural families faced a particularly difficult time. One of the resources they exploited to survive was precisely domestic service: as far as we can judge, at a time when massive international emigration was no longer possible, Italian rural women increasingly entered domestic service in the cities. Significantly, the *servette* (“female servants”) were never covered by fascist laws, which tried (not very successfully) to stop migration to the cities in order to prevent the unemployed from concentrating in urban areas, thus increasing the risk of social protests. Between 1921 and 1931 the proportion of female servants jumped from 7.2 percent to 11.4 percent of economically active women. However, this outcome was most likely due also to other reasons, first of all the “misogyny” of Fascism (in the same period the proportion of male servants decreased from 0.5 percent of economically active men in 1921 to 0.3 percent in 1931) (Sarti 2001c).

As is well known, Fascism emphasised the role of women as wives and mothers, despite the fact that mass mobilisation also involved the participation of women to public rallies. To realise its ideal of femininity, Fascism fought against female employment. Through discriminatory laws, it tried to expel women from the labour market, particularly from qualified and professional jobs. Furthermore, to achieve population growth (which was deemed necessary to support its aggressive political programme), Fascism encouraged fertility and protected maternity. This, too, eventually worsened the female position in the labour market. Not surprisingly, according to census data, between 1921 and

<sup>102</sup> According to the original census data, the female activity rate was 42.3 percent in 1921 and 34.4 percent in 1936 while according to the data corrected by Marchand & Thelot 1991 (Table 5f, p. 179) it went down from 43.4 percent to 38.4 percent.

1931 the proportion of economically active women shrank from 33.3 percent to 23.5 percent (Sarti 2001c with further references).

In France almost no discriminatory law against women's work was introduced (Bard 1999, pp. 169-192). In spite of this, in France, too, the proportion of economically active women fell<sup>102</sup>. However, the percentage of female servants among economically active women only increased very little in the 1920s-30s: according to the census data reworked by Marchand and Thelot (1991) they were 8.7 percent of economically active women in 1926, 8.9 percent in 1936<sup>103</sup>. At the same time there was almost no change in the proportion of male domestics among economically active men. This raises the problem of the influence of state policies on domestic service. For instance, it prompts us to inquire whether different "fascist" regimes such as Italian Fascism and German National Socialism were similar in this respect. We need more comparative research to answer this question. However, we can try to pick out some salient features.

As previously mentioned, in the 1930s the proportion of servants increased significantly both in Italy and England, whereas this was not the case in France. In Germany, according to census data the number of people employed in the domestic work sector (*Häusliche Dienste*) shrank from 1,393,896 in 1925 to 1,269,582 in 1933 (-8.9 percent), decreasing from 4.3 percent to 3.9 percent of the economically active population. The more specific sub-category of domestic workers (*Hausangestellte*) shrank from 1,325,587 to 1,218,587 (-8.1 percent). The percentage of female servants (*weibliche Hausangestellte*) among economically active women fell from 11.4 to 10.5<sup>104</sup>. Gretel Keller (1950, p. 76) put this decrease down to rising unemployment, yet the aforementioned census data also include the unemployed. If we exclude them, the fall is much more dramatic<sup>105</sup>. Keller also added that the Nazi regime conceived the expansion of domestic service as a particularly appropriate way to reduce the number of unemployed women<sup>106</sup>. Thus, as early as 1933-34 it lowered social security contributions and introduced tax benefits for employers to encourage German families to hire

103 Though statistically limited, the phenomenon was noticed by contemporaries: in 1936 the Jeunesse Ouvrière Chrétienne Française (JOCF) noticed that there were factory workers who were becoming maids of all work because of the economic crisis (Martin-Huan 1997, p. 92).

104 STATISTISCHES REICHSAMT, *Statistisches Jahrbuch für das Deutsche Reich. Fünfundfünfzigster Jahrgang 1936*, Berlin, Verlag für Sozialpolitik, Wirtschaft und Statistik G.m.b.H., 1936, pp. 17-19. See also Willms 1983, pp. 25-54 (Table 1, p. 35).

105 Women included in the domestic work sector (*Häusliche Dienste*) were 11.8 percent of economically active women in 1925, 10.9 percent in 1933. Excluding the unemployed, these percentages were respectively 13.2 and 10.5. It is not possible to do this calculation on the more specific category of the *Hausangestellte*.

106 As previously mentioned, the British authorities, too, tried to encourage unemployed women to enter domestic service, see Pope 2000.

more *Hausgehilfinnen*, even though this worsened the position of domestics on pensions and social insurance. In 1934 the so-called *Hauswirtschaftliche Jahr für Mädel* (Housekeeping Year for Girls) started. This was to protect from unemployment girls who had finished their school education and could not find either professional training or job opportunities; to teach them the rudiments of housekeeping; and to educate them in the values of German womanhood by placing them with proper families. In theory, hiring these girls should by no means have implied the dismissal of any domestic servant, nor should it have prevented any family from taking into service a “real” *Hausgehilfin*. But in practice it was almost impossible to secure the observance of this condition. Also in 1934 the biannual *Hauswirtschaftliche Lehre* (housekeeping teaching) was introduced. Girls both worked in proper families and attended professional school courses for two years; then, after an examination, they could become “certified *Hausgehilfin*” (Keller 1950, pp. 80-83).

Within a few years, the situation changed radically. As German economic conditions improved, on the one hand demand for domestic workers increased, but on the other the supply shrank, because women could find better job opportunities in other sectors. The laws that forbade rural workers from changing their employment increased this scarcity. To reduce it, some big cities such as Berlin, Hamburg and Bremen removed the rules (established in 1934) which restricted job opportunities for servants coming from elsewhere. Moreover, female organisations emphasised the moral value of working in a household to encourage girls to enter domestic service.

This strategy did not prove to be particularly successful. In 1938, therefore, a 4 year plan to increase female activity in agriculture and the domestic economy established that companies, both private and public, could hire unmarried women younger than 25 only if they had worked for at least a year in agriculture or domestic service. The immediate effect of this measure was to reduce the scarcity of domestic workers. Yet it soon prompted families, which before the plan could not afford any servant to apply for a cheap girl. Moreover, the compulsory year may have encouraged women to look for other jobs, as girls were often exploited. According to Willms (1983a, Table 1, p. 34) the percentage of domestic workers among economically active women was the same as in 1933 (10.5), while, according to Keller (1950, p. 88), in 1940 there were fewer domestic servants than in 1938.

Their scarcity was such that in 1939 domestic servants were excluded from compulsory work in the war-related industry. Moreover, when laws against the mobility of the labour force were introduced, families with at least one child under 14 were allowed to hire a *Hausgehilfin* without any authorisation. But later on the Nazis tried to impose stricter controls on families employing domestic staff in order to exploit the servant labour force as much as possible.

From 1941, in particular, people employing more than one *Hausgehilfin* had to inform the employment office, so that it could then assign the second, third, fourth *Hausgehilfin*, etc. to other households, particularly those with many children. At the same time a “dowry allowance” for girls working for at least five years in families with three or more children under 14 was introduced. From 1942 onwards women who were not willing to move into families where the work was particularly heavy could be forced to. Moreover, a domestic worker could be assigned to two different families. To single out servants who could work more, in 1943 all families employing some kind of domestic help were obliged to notify this to the authorities. *Hausgehilfinnen* were called back from the *Reichsarbeitsdienst* and the *Kriegshilfedienst*. German women employed as domestics abroad were called back to their homeland while workers from countries occupied by the Nazis were forced to work as servants in Germany: in 1944 about 100,000 women, mainly from Eastern Europe, served in German families. The Nazi effort to expand domestic service did not stop here. In 1942, to prevent domestic workers from finding better workplaces, they were forbidden to put advertisements in newspapers. And as salaries were rising because of servant scarcity, from 1940 they tried to fix maximum wages (Keller 1950, pp. 89-91; Henkes 1998; Winkler 2000, pp. 146-148).

In conclusion, the Nazis made an enormous effort to expand domestic service, but their policies were not particularly successful. In the 1930s the percentage of domestics among working women did not change and was lower than in 1925. This trend differentiated the German case from the Italian, in exactly the same way as the diverging policies of Nazi and Fascist authorities do. The Nazis intervened heavily in the domestic service labour market. Moreover, they established some guidelines (even if not binding) to regulate work time and the employer/employee relationship. Finally they intruded in domestic service to realise their racist policy. To avoid sexual intercourse between Germans and Jews, the laws for the protection of German blood (1935) prevented Jewish families from employing German female servants younger than forty-five (Bock 2001, p. 216).

Italian racial laws, introduced in 1938, also involved domestics, for instance preventing Jews from hiring “Arian” Italian servants (Sarti 2001c). Furthermore, seven articles (2240-2246) of the new Civil Code (1942) were devoted to domestic service. In spite of this, Fascism did not make any particular effort to regulate it. The articles of the Civil Code were introduced at a late stage. In addition, recognising the specific circumstances of domestic workers, they did

107 Significantly, Fascist Italy never had a “corporation” nor a “trade union” for domestics, even though it was a “corporative” state, Sarti 2001c, p. 191.

not extend to them many rights which were granted to other categories of workers. In other words, they did not radically change the previous “deregulation” of domestic service<sup>107</sup>. Finally, as far as I know, no measure was taken that *directly* and *explicitly* aimed at expanding it. The number of domestic workers increased as a consequence of Fascist policy in *other* sectors, even though this growth was consistent with Fascist ideology on a woman’s place.

But neither Fascism nor Nazism pursued their respective ideals of the woman *madre e sposa esemplare* (“exemplary mother and wife”) and of *Kinder, Küche und Kirche* (“children, kitchen and church”) without contradictions (on Italy Sarti 2001c, with further references; on Germany Bock 1992, 2001). Paradoxically, the number, percentage and gender ratio of domestic workers changed more in Fascist Italy, where authorities did not develop any interventionist policy for domestic service, than in Germany, where they strongly did. Moreover, in Italy the features of domestic personnel changed in accordance with the ideal of femininity praised by Fascism. Thus, if we look at these countries from the particular vantage point of domestic service, the contradictions seem bigger in Germany than in Italy. However, the result of these different trends led (it seems) to a similar situation in the two nations. In fact, according to available data, both in 1936 Italy and in 1939 Germany domestic workers represented about 10.5 percent of economically active women. Furthermore, thanks to the increasing number of women servants, in the second half of the 1930s the gender make-up of Italian domestic personnel grew more similar to that in Germany, which had experienced such a feminisation earlier<sup>108</sup>.

As for Spain, in 1930 domestic workers represented 30.9 percent of economically active women: a percentage much higher than that to be found in Italy (11.4 in 1931), in Germany (10.5 in 1933) or France (8.7 in 1931). This high percentage was due to the fact that in Spain female activity rates were particularly low (9 percent of women, see Nash 1983, p. 50; Sarti 2005f, p. 106). Indeed, the absolute number of domestic workers was not particularly high (around 340.000). In spite of these differences, in later years – i.e. during Franco’s regime – domestic service in Spain had, it seems, an evolution quite similar to that we have just described for Italy. In 1950 the percentage of domestic workers among economically active women had further increased

108 According to the data one can draw from Willms 1983, pp. 107-186 (Tables A2-A3, pp. 175-176), in 1925 women were 97.8 percent of German servants while both in 1933 and 1939 they were 98.8 percent. In Italy female servants were 85.4 percent in 1921, 90.6 percent in 1931 and 95.0 percent in 1936, see Sarti 2001c, Table 4, pp. 182-183. However, because of different female activity rates, the percentage of female servants of the *total* population of the country was different: in Italy it was about 1.1, while in Germany it was double (about 2.2).

(31.3), while their incidence among working men had decreased (from 0.6 percent in 1930 to 0.2 percent in 1950). As in Italy, feminisation progressed: women were 88.3 percent of domestic workers in 1930, 96.5 percent in 1950. In Italy they were 85.4 percent in 1921, 95 percent in 1936, while there was no further feminisation in France, or Britain (Sarti 2005f). As is well known, Franco's regime stressed the domestic role of women, and this evolution of domestic service is consistent with Franco's gender ideology and policy (Bussy Genevois 1992). Spanish women working in domestic service still were very numerous in the 1960s, as far as we know<sup>109</sup>.

### 1950-2000

In the 1930s, while Italian women had to face Fascist efforts to marginalise and expel them from the labour market, Alva Myrdal and other Swedish women discussed "how to combine family life with professional careers" (Platzer forthcoming). In Sweden the need for well-educated women was growing and it seemed inevitable that they would be increasingly involved in the labour market, even though men and workers' trade unions disliked this possibility because of high unemployment. Employing domestic personnel seemed to Alva Myrdal the best solution. However, the economic recovery created new employment opportunities for lower-class women, and domestics became scarce. So household management entered the political agenda, particularly since the birth rate was falling and this was interpreted as a sign of the difficulty – for women – of combining care and professional work<sup>110</sup>. In so far as neither household technology nor diminishing self-production seemed sufficient to eliminate the need for servants, it was suggested that part of domestic

109 Sarti 2005f; Dubert forthcoming; Muñoz Ruiz 2005; Colectivo IOÉ 2001, pp. 154-157, 171-176; Pedregal 1951, pp. 21-22; on the debate on domestic service in Franco's Spain see also Martín De Nicolas 1943; Pérez González 1944; Galvarriato 1946; Unsaín 1948; Lozano Montero 1948; Garcia Araujo 1958. I am grateful to Jesús Mirás-Araujo for information on Spain.

110 Domestic workers have been seen as a factor that is likely to facilitate their employers' birth rate in very different contexts: one of the reasons behind the Nazi policy to develop domestic service was exactly to stimulate the birth rate; in post-war Britain the "servant shortage" was presented as a hindrance to childbearing (Giles 2001, p. 313). In the current Italian public debate the "utility" of domestic workers is also sometimes seen as a factor that may help (among other things) increase the low fertility rate of Italian women. In the past it was the opposite: a high number of domestics in the total population was considered a hindrance to demographic growth, see for instance MOHEAU. *Recherches et considérations sur la population de la France* (1778), Paris, Librairie Paul Geuthner, 1912, p. 68.

work should be changed “into wage labour with the State as employer” (Platzer forthcoming). In the following decades child rearing was increasingly organised collectively. People working in public care services enjoyed better working conditions than private domestic servants, who almost disappeared. According to Swedish census data they represented 2.9 percent of the economically active population in 1950, but only 0.005 percent in 1990<sup>111</sup>. Other countries with well-developed welfare systems also witnessed a very strong reduction of domestics. In Western Germany (FRG) people employed in the domestic service sector (*Häusliche Dienste*) decreased from 4.1 percent of the economically active population in 1951 to 2.3 percent in 1961 and 0.6 percent both in 1970 and 1980 (see the Table in the Appendix). Moreover, according to Simone Odierna, after World War II live-in domestic workers rapidly disappeared and by the 1950s there were only live-out domestic helps (Odierna 2000, pp. 68-70; Keller 1950 spoke of *Hausflucht*, i.e. flight from the home).

Similarly, in Britain “although there has been some debate over the precise timing of the demise of residential domestic service, there is general agreement that by the 1950s the practice of ‘servant-keeping’ had all but disappeared except in a few aristocratic households” (Giles 2001, p. 301). While both

111 On Sweden see Platzer, forthcoming. I am grateful to the author for allowing me to quote from it. I am also grateful to Beatrice Kalnins (SCB BV/BI) for providing me with Swedish census data. Domestic workers (in Swedish *Hushållsarbete*), represented 2.9 percent of the economically active population in 1950, 2.2 percent in 1960, 1.3 percent in 1970, when also children’s nurses (*barnsköterska*) were included in the category, besides domestic servants (*hembitråde*), 0.005 percent in 1990, when the category included au pairs (*barnflicka*), domestic servants (*hembitråde*), domestic helps (*hemhjälp*), housekeepers (*hushållerska*), domestic workers (*hushållsarbete*), domestic assistants (*hushållsbiträde*) and matrons (*husmoder*) (see also the Table in the Appendix). They were 11 percent of economically active women in 1950, 7.5 percent in 1960, 3.4 percent in 1970, 0.1 percent in 1990. In Norway, as early as 1955 the sociologist Aubert, focusing on Norway, considered that of the housemaid “an occupational role in crisis” (Aubert 1955). Moreover, as Sølvi Sogner writes (2004, 2005), in the 1960s “the number of domestic servants was dwindling fast (...), approaching zero”. Similarly, Ellen Schrupf (2002) maintained that in the 1950s “there were very few domestic servants left in Norway”. The census data without/outside brackets used in the Table in the Appendix does not support these statements, because in Norway the percentage of domestic workers in the economically active population, though falling, never went below 2.7 percent, a much higher level than in several other European countries. Yet the employed category (*Personlig tjenesteyting*, i.e. “Personal services”) does not include domestic workers only, as I was able to learn thanks to the help of Gunnar Thorvaldsen and particularly that of Sølvi Sogner. Unfortunately, for the moment in spite of several efforts I have been able to find information on strictly domestic workers only for the years 1980-2001. Indeed, the Library and Information Centre of Statistics Norway have kindly provided figures about the people employed in private households as percentages of employed people. They were 0.5 percent in 1980; 0.2 percent in 1990; 0.06 percent in 2001 (Source: Population and Housing Census for the years 1980, 1990 and 2001).

in 1951 and 1961 domestic workers represented 5 percent of the economically active population according to census data (the Table in the Appendix), if we do not take into account charwomen and office cleaners, they shrank from 3.9 to 1.7 percent during the decade. As a consequence, “consumption of commodities and services” “became one of the markers of [middle] class identity rather than ‘servantkeeping’” (Giles 2001, p. 307). Middle-class women were forced to live without co-resident domestic help and to take on several menial tasks. As Chaplin writes (1978, p. 111), with the “disappearance of domestic servants”, middle-class wives became “the ‘slaves’ of their families” (on this point see also Fraisse 1979 for France). Yet, according to Giles, the increasing frustrations of middle-class educated women, “trapped, as they saw it, in domesticity, fuelled the re-emergence of a strong feminist movement” some times later (Giles 2001, p. 319).

Even in Italy there are some clues to the “merging” of servant and mistress into the housewife: in 1942 the periodical “La brava domestica” (i.e. “The good servant”), changed its title into “La casalinga e la brava domestica” (i.e. “The housewife and the good servant”). A few years later, in 1946, the title was changed again and became “La casalinga: brava massaia” (i.e. “The housewife: a good *massaia*: *massaia* is another term for housewife) (Sarti 1994, p. 348). As shown by the Table in the Appendix, the number of domestic workers was shrinking in Italy as well. Recent research by Asher Colombo<sup>112</sup> (2005) shows that in 1951 there were 23.3 co-resident domestic workers per thousand families, only 11.1 in 1961, and the percentage further reduced in the following years (it was 4.8 in 1971, 1.1 in 1981).

Significantly, after World War II, the idea that domestic service was a declining and increasingly obsolete occupation became (again) widespread (Stigler 1946; Aubert 1955; Coser 1973). The ongoing trends really seemed to support it (see the Table in the Appendix). However, scholars were aware that the number of domestic servants was not only affected by wealth or economic development: in 1946 Stigler wrote that “the *equality* of distribution of income, rather than the amount, may be a factor of considerable importance” (p. 6) and in 1978 Chaplin developed his analysis concluding that “social inequality turns out to be the primary basis for high servant-employer ratio”, focusing on the role of immigration policies (pp. 108, 110-111) and the presence of segregated or ethnic minorities (pp. 114-120). Indeed, he considered domestic service as

112 I am grateful to the author for allowing me to use this data before his article was published. It has to be stressed that the data refers to the category *servizi domestici presso famiglie e convivenze* (domestic services in families and co-habitations) and also includes domestic workers employed by people living together without being married or kin.

an index not only of the level, but also of the quality of industrialisation and modernisation, and as a measure of mass welfare (p. 123).

According to our data, in the early 1980s Germany and Sweden, which had the highest public social expenditure as a percentage of GDP, had the lowest percentage of domestic workers in the economically active population. In other countries with less developed welfare systems, such as the Mediterranean ones, and particularly Spain, the percentage of domestic workers in the economically

**Table 1. Public social expenditure, domestic workers and female employment rates**

Country	Public social expenditure 1981 (% of the GDP)	% of domestic workers in the economically active population 1980-1982	Female employment rates 1981
<b>Spain</b>	17.0	3.4	32.0
<b>Norway</b>	17.9 (1980)	2.7 (0.5)	63.9
<b>Italy</b>	19.8	0.9	40.0
<b>France</b>	22.2	1.4	55.0
<b>Germany</b>	23.7	0.6	53.1
<b>Sweden</b>	29.8	0.05	75.5

Source: OECD, *Social expenditure database 2004* (<http://www.oecd.org/els/social/depenses>); OECD, *Labour market statistics 2004* (<http://www.oecd.org/scripts/cde>); for data about domestic workers see Table in Appendix. For Sweden: *Arbetsmarknadsstatistik årsbok 1982-1983*, Stockholm, Sveriges officiella statistik, Statistiska centralbyrån, 1983, p. 49, Table 2.3.2 (1980).

active population was higher: in Spain they were 5.1 percent in 1950 and 3.9 in 1981. In other words, while in early modern times and even in the first decades of the 20<sup>th</sup> century domestic workers were more numerous in Northern Europe, as far as we know, after the World War II a more rapid change led to a reversal of this long-term balance (Table 1).

This data should absolutely not be considered conclusive. Even though, in the early 1980s, the share of informal work in the domestic service sector was probably smaller than it is today, data about the percentage of domestic workers may not be reliable (Odierna 2000; Sarti 2004a). Moreover, it would be necessary to use more refined indicators of social expenditures: Sciortino (2004, p. 215), for instance, has recently maintained that Italian households must “provide a very large share of personal services to their members (...) partly self-produced, partly acquired through public bodies and partly bought on the market” because they “have a fairly high likelihood of being recipients of some kind of public monetary transfer” while, with the exception of health care, “transfer and protections are embedded in a context where few services are available on

a generalized basis". Nevertheless, the data of Table 1 is extremely interesting, seeming to confirm that private domestic service is not at all a necessity, if there are good public services. With few exceptions, this seems to be true also in more recent times (Table 2). But to interpret this data we have to consider that in more recent times in some countries, such as Denmark, public social expenditure also supports the hiring of domestic workers by private households (see below).

Moreover, this data shows that high female employments rates do not

**Table 2. Employment by NACE 2-digit sector as percentage of working-age population, 1997 (Private households); public social expenditure as percentage of GDP, 1997; female employment rates, 1997**

Country	Private households	Public social expenditure	Female employment rates
Ireland	0.0	16.8	45.3
Sweden	0.0	31.0	67.9
Belgium	0.1	27.5	47.0
Finland	0.1	28.7	60.9
Denmark	0.1	30.7	71.2
Germany	0.2	27.6	53.6
The Netherlands	0.3	24.0	55.0
Austria	0.3	26.0	59.6
United Kingdom	0.4	22.0	63.9
Italy	0.5	24.2	36.7
Greece	0.6	22.1	40.1
Luxembourg	0.9	22.6	41.5
Spain	1.3	20.9	33.9
France	1.4	29.4	52.7
Portugal	1.6	18.9	58.7
<b>E15</b>	0.6	24.8	50.5

Source: Employment Rates Report 1998. Employment Performance in the Member States ([http://europa.eu.int/comm/employment\\_social/empl\\_esf/empl99/rates\\_en.htm](http://europa.eu.int/comm/employment_social/empl_esf/empl99/rates_en.htm)), Tables 1, 5; OECD, *Social expenditure database 2004* (<http://www.oecd.org/els/social/depenses>).

necessarily imply high percentages of domestic workers in the economically active population. Indeed, in the 1980s, in particular, the lowest percentage of domestic workers in the economically active population was to be found in Sweden, where female employment rates were the highest, while the country with most domestic workers was Spain, where working women were few (Table 1). In part, these results are true also in Table 2.

One of the aims of the Swedish welfare system was to reduce cleavages between social classes. Yet it took gender inequality for granted. As a consequence, it was upset by the reduction of the inequality between men and women due to spreading female full-time employment (Platzer forthcoming).

Northern European welfare systems assumed that women would continue to do an important share of caring work and domestic chores. Yet from the 1980s onwards, Scandinavian women have been increasingly working outside the home full-time, while men have embraced housework only to a limited extent. This considerably reduced the “care reservoir” (Widding Isaksen 2004, p. 457; 2005) represented by women exactly at a time when both population ageing and the rising birth rate increased the need for care. Sweden and Norway are trying different solutions for this new problem. Norway, for example, as shown by Widding Isaksen, “exports” the elderly to Spain where costs for care are lower, while both in Sweden and Norway employers have begun to offer domestic service as a wage benefit to their employees (sometimes only to women!). At the same time families increasingly have recourse to private domestic workers (Widding Isaksen 2004, 2005; Platzer forthcoming).

In other words, in these countries “modernisation” really implied a near complete disappearance of paid domestic work; yet their welfare systems could efficiently work as long as women continued to carry out that part of their traditional chores which was not taken over by the state. As a consequence, increasing female full-time activity rates (together with demographic change and other factors) have led to the present welfare difficulties as well as to the current “resurgence” of private domestic work.

As far as family care is concerned, Italy or Spain never had a welfare system as developed as the Scandinavian one. The “Mediterranean model” was, and is, based on the assumption that families (i.e. mothers and wives) were (and should be) the main care-givers. Until recently, there were few working women and women were encouraged to retire very young to devote themselves to housework, while public support for children and elderly care was limited. Increasing female activity rates and ageing of the population with related increasing needs for care have led many Italian and Spanish women to avoid maternity or drastically reduce the number of children they have: Italian and Spanish birth rates are today among the lowest in the world (Bettio & Villa 1998), while families with children and elderly members have increasing recourse to private domestic workers (Colombo 2005): a choice, that is possible because of the aforementioned large number of people willing to work as a domestic or carer in Western Europe.

So both Northern and Southern Europe are experiencing, it seems, a revival of paid domestic work. Solid quantitative evidence is lacking, not

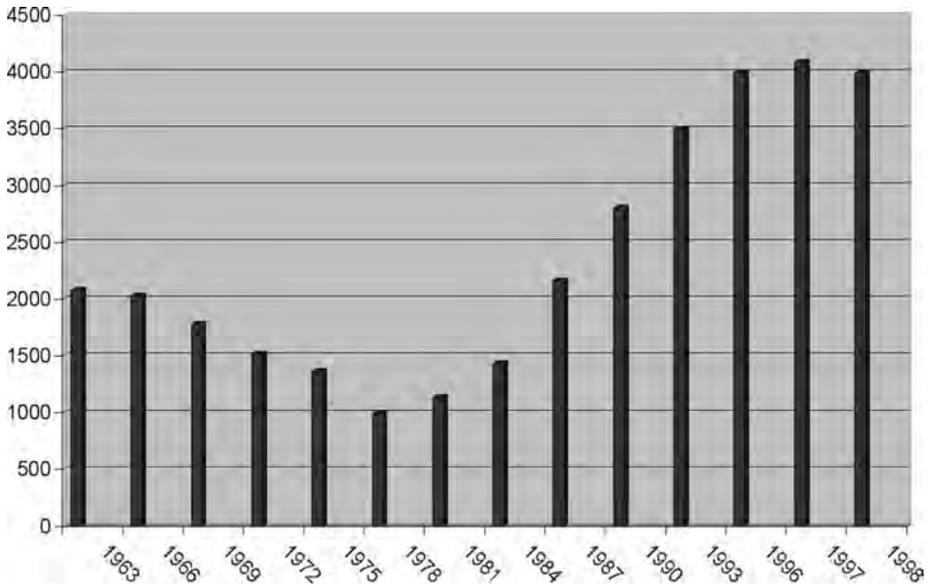
least because many domestic workers are undeclared workers. However in the United Kingdom “accurate records of household expenditure on domestic service date back to 1963. The amount spent in real terms, that is, after allowing for inflation, declined steadily until 1978, when it reached a figure of just under £1 billion. Expenditure on domestic services then increased steadily every year from 1978 until 1997, when it stood at over £4 billion” (Social Trends 30). This data also includes expenses for services which are not strictly domestic (see Figure 1, note), but is in any case quite impressive. “Personal and domestic services constitute one of the fastest growing sectors in the Danish economy. In 1998, the growth was 24% with a turnover of around € 130 million” (Renooy, Ivarsson, van der Wusten-Gritsai & Meijer 2004, p. 171). In Germany, according to Nicole Mayer-Ahuja (2004), the number of private household employees increased from 667,000 in 1987 to about a million in 1992 and 1.2 million in 1997, and in 2002 the Hartz Commission concluded that in the household sector there were between 1.2 and 2.9 million people in undeclared employment (Renooy *et al.* 2004, p. 169). In France in the last ten years there has been an “explosion of domestic help”: *assistantes maternelles, gardiennes d’enfants et travailleuses familiales* numbered 261,440 in 1990 and 538,390 in 1999 (Amossé 2001). In Italy (Sarti 2004a-b) paid domestic workers may have numbered 953,900 in 1992 and presumably reached 1,049,500 in 2000, according to evaluation by the Italian Statistical Office (which however is not completely convincing, see Colombo 2005; but see also the Table in the Appendix). Data on Spain is quite contradictory<sup>113</sup>. However, according to the results of the Encuesta de Población Activa between 1997 and 1999 employees increased by 54,000 (+8 percent yearly) (Colectivo IOÉ 2001, p. 449).

If we consider current demographic and socio-economic trends, in particular ageing of the population and increasing female employment, as well as income and quality of life imbalances on a global scale, we can expect a further increase in the recourse to paid domestic work.

However, we also have to consider political choices. From the 1950s, for instance, a public cleaning service was created in Germany in schools, hospitals and state offices to offer job opportunities and social protection to needy women.

113 According to the results of the *Encuesta de Población Activa*, it is possible to identify three different phases: 1977-1987: decrease by 99,000 jobs (-1.9 percent yearly); 1987-1997: further decrease by 102,000 jobs (-2.3 percent yearly); 1997-1999: growth by 54,000 jobs (+8 percent yearly). On the other hand, according to research by the Banco de Bilbao-Vizcaya between 1977 and 1983 the people employed numbered 430,000; between 1983 and 1987 they decreased (-20,000 in employment) while in the period 1983-1993 they increased (+121,000). The difference may be due to the fact that the first source probably leaves out moonlighting activities in the sector, while the second includes them to a larger extent (Colectivo IOÉ 2001, p. 449).

**Figure 1. Expenditure on domestic services at constant prices, United Kingdom, 1963-1998**



Source: *Expenditure on domestic services at constant prices, 1963-1998 (Selected Years): Social Trends 30* (<http://www.statistics.gov.uk/StatBase/xsdataset.asp?vlnk=480&Pos=&ColRank=1&Rank=272>)

Note: "This category includes domestic help, childcare payments and nursery, creche and playschool payments. The type of domestic service we are likely to spend money on has, of course, changed over the years" (*ibid.*)

Yet this strategy was abandoned from the 1970s. Cleaning jobs were transferred to private companies. More recently, German authorities have encouraged an expansion of cleaning jobs in private households, contributing to increased social inequality (Mayer-Ahuja 2004).

European authorities and governments consider proximity services as potential sources of employment and therefore try to expand them, as we shall see. Thus we can also expect a further increase in the recourse to paid domestic work as a consequence of these policies, even though, in the very last period there is, it seems to me, far less enthusiasm about the effectiveness of these policies.

As mentioned, much research has presented the "new" domestic service less as a luxury or a status symbol than as a need for overburdened families who do not necessarily belong to the upper and middle classes (Alemani & Fasoli 1994; Eurispes 2002; Flipo 1998; Andall 2003a; Alemani 2004). In the ongoing

French debate Yves Mérian and Mahrez Okba (1998) write that in a modern country it is necessary to develop services at home for the elderly, children and other people. Other authors give more importance to the externalisation and the “industrialisation” of the offer of services (Debonneuil & Lahidji 1998, p. 41). Yet a central issue in this debate is how to use proximity services to create jobs, to reduce social inequalities and to improve the quality of family life. Cette, Héritier, Taddei and Théry (1998) suggest developing a kind of quasi-money (the *tickets-services*) to buy proximity services. These tickets should be funded by the state in proportion to the needs of different kinds of families in order to reduce social inequality. At the same time as other analysts, these authors stress the importance of overcoming the traditional master/servant relationship (*relations de domesticité*) and recall the role, from this point of view, of collective agreements and intermediate organisms between employers and employees (already quite common in France) that can act as employers of domestic workers. They do not suggest “externalising” the offer of services completely. Yet they propose a growing externalisation of the labour relationship even when the home is maintained as workplace. Both in their analysis and in previous debate, private households do not seem right for the development of correct labour relationships, as they are not controlled and the traditional master/servants relationship represents a threatening model (Cette *et al.* 1998, pp. 16-30; Dussuet 2001, p. 293).

These proposals seem quite interesting in order to create an integrated public/private welfare system that could be useful both to cope with the new needs for care and to create new employment opportunities which do not run the risk of reviving regressive employment relationships<sup>114</sup>.

#### ***5.4. Expanding Regular Domestic Service to Create Jobs and Fight the Black Economy***

The data I have just quoted on the increasing number of domestic workers in Italy is partially conjectural, since it includes undeclared workers, who were supposed to represent 74.5 percent of the workforce in 1992 and 77 percent in 2000 (before the aforementioned amnesty) (Sarti 2004a, p. 19). The presence of many undeclared people among domestic workers is not peculiar to Italy. Colectivo IOÉ (2001, p. 450) estimated, for instance, that in 1999 there were 565,000 domestic workers in Spain. In 2001 those registered with the Department of Social Security’s Special Regime for Domestic Workers

114 In Italy local authorities are currently experimenting several different kinds of private/public integration, mainly in the caring sector, see Rossi 2004.

115 My calculations on the data published by Turrini 1977, pp. 21, 51-53.

numbered only 155,900 (Parella Rubio 2003a, p. 512). This makes it difficult to compare the situation in different countries as well as to analyse change over time, in particular because the proportion of undeclared workers is not always the same (in Italy in the 1970s they presumably were only 20-25 percent)<sup>115</sup>.

As previously mentioned, in recent times international migrants have increasingly supplied the necessary workforce in the field of domestic service and, as a consequence, migration policies have a decisive impact on the number and the characteristics of undeclared workers (see above, point 2.3). Yet, the presence of undocumented migrants is not the sole reason for the high number of illegal domestic workers.

In recent decades, one aim pursued by policies on domestic service in several European countries has been to expand it to (re)include unemployed and marginal workers in the labour market. The so-called “proximity services” belong to the new sources of employment defined in 1995 by the EC (Cancedda 2001; Pasleau & Schopp 2004, 2005a).

Some years ago the Danish “Minister of Industry and Business saw the development of services as the main path for future economic growth, and especially the decrease in household services from 127,000 employees in 1966 to 63,000 in 1990 indicated that ‘do it yourself’ work could be replaced by professionals – without ‘going back to the old days’ relationship between ‘masters and servants’” (Lind 2001). The Act on the Home Service Scheme (*Hjemmeservice*) came into force in 1994. According to it, the state paid a subsidy for some defined private household services. The subsidy was 50 percent of the wages. Interestingly, “the Act was designed to reduce unemployment among persons with no or little formal education and provide private households with services such as cleaning, window polishing, shopping, cooking, laundering and walking the dog (...) with the intention that more people should afford to use such services and thus especially improve the conditions for families and the elderly”. Yet the home service scheme was criticised because it created an “artificial market” of household services and because it provided bad jobs, considered as “slave labour” by part of public opinion. Many people thought that this policy was re-creating “a new humble proletariat of domestic servants”. They believed that this was unfair and that individuals “should provide for themselves”. In spite of criticism, the scheme survived and in 1997 became permanent. Critics also maintained that this system was too expensive for the taxpayer. Moreover, there also was a lot of fraud, because there was little control on the companies of domestic workers (to obtain the subsidy, the work has to be carried out by an authorised company). As a consequence, the subsidy was removed from window polishing, shopping, walking the dog, etc., while gardening and other outdoor maintenance work received a subsidy of 35 percent from 2000. For the other services the subsidy represented 40 percent of the labour costs (expenses

for materials are not subsidised). But since the beginning of 2004 it has been reduced only to cleaning services for retired people. In 1998, 80 percent of Danish households had recourse to the Home Service Scheme, on average five times a year, and almost 90 percent of consumers were satisfied. In 1997 the scheme had created 2,000 jobs, 3,700 by the year 2000. Yet in 2001 the Danish Ministry of Business Affairs admitted that the scheme had little influence on turning undeclared labour into formal labour. Indeed, according to a survey, only 10 percent of the users employed undeclared labour to perform domestic chores before the introduction of the scheme (Lind 2001; Renooy *et al.* 2004, p. 170)<sup>116</sup>.

The French authorities, too, particularly after 1992, have encouraged the expansion of paid domestic services. They introduced tax discounts and exemption from social charges for employers. Moreover, they reduced the red tape involved in employing workers. As a result, an increasing number of households declared they enjoyed some kind of paid domestic help, particularly after the introduction, in 1994, of the *chèque emploi service*, which allows the buying of domestic services without hiring a domestic worker. In 1995, there were around 250,000 permanent users of domestic services, while in 1998 there were 469,000 and in 2002 almost 800,000. Yet, the number of employees has not increased correspondingly: there were 370,261 in 1998, 425,845 in 2002. Moreover, they often work only a few hours weekly, often in different households: by 1996 the system had created only 40,000 full-time jobs, and at a high cost for the state (at that time the public deficit was roughly € 1,200 for each created job). Furthermore, the *chèques* were mainly used by the rich, and, among employers, the percentage of the elderly (70 and over) decreased from 36.2 in 1998 to 33 in 2002, even though their absolute number was growing (Audirac, Tanay & Zilberman 1998; Renooy *et al.* 2004, pp. 165-166). Therefore, diverging opinions have been expressed about this system: its supporters stress the reduction of undeclared work, the creation of employment, the “professionalisation” of the new services, the “democratisation” of the chances of having recourse to domestic help; its critics denounce the risk of a “new domesticity” and counterclaim that it only creates some *petits boulots* (minor casual jobs). However in France domestic workers paid with the *chèques*

116 I am grateful to Per H. Jensen, Ninna Nyberg Sørensen and Ellinor Platzer for information on the more recent changes to the scheme.

117 Besides the *chèques emploi service* (CES), in France the *titre emploi service* (TES) was introduced in 1996. “It allows work councils, regional and local authorities and welfare associations to guarantee financial assistance to their own staff members who hire someone to provide domestic services in their homes. Like the CES, the objective of the TES is to simplify hiring domestic services in a legal way. The main difference from the CES is that with TES, the private person does not employ someone, but is a client of a company that operates as the service provider. The private person receives the TES from his or her employer as part of the salary. Thus, unlike the CES, the TES is not for sale in

*emploi service* enjoy all social rights (Dussuet 2001, pp. 279-280)<sup>117</sup>. As far as I can evaluate, the situation is more problematic in other countries, like Belgium, for instance.

The Belgian authorities tried to make domestic service more interesting for potential employers through exemptions from the payment of social charges and through fiscal advantages. Yet the impact of these measures has been extremely limited, probably because black labour remains more convenient, as well as the labour performed by the unemployed who work with the *Agences locales pour l'Emploi* (ALE) or *Plaatselijke Werkgelegenheidsagentschappen* (PWA). The ALE-PWA were created to help the unemployed and to supply services difficult to find in regular work circuits. Between 1995 and 2000 the number of people working in the ALE-PWA increased from 10,808 to 40,049. Thus the ALE-PWA system has created some employment and has also pushed some “black” workers out of undeclared jobs (according to one estimate, 4 percent of the jobs carried out within the system were formerly undeclared). Yet it also creates confusion between proximity services and “odd jobs” (in 1999 the ALE-PWA workers worked on average 29 hours monthly). Furthermore, many important rights were not recognised for ALE-PWA employees<sup>118</sup>. If one considers that it is difficult to move from an ALE-PWA to the regular circuit, the conclusion is that the ALE-PWA system creates “grey” labourers who are often condemned to a very precarious existence. However, reform of the ALE-PWA system is currently under way. Since 2003-2004, a “service vouchers” scheme has been in force in Belgium. The user/employer (private individuals) buys service vouchers of 6.2 € for one hour’s work (an amount which is deductible up to a limit of 2140 € per year) from an issuing company (Accor TRB) or a local employment agency; then she/he can ask a specifically authorised company (a commercial company, a non-profit-making organisation, a mutual insurance company, a public centre for social aid (“CPAS” in French), a social-purpose business, a self-employed worker) to send a worker to her/his residence to carry out the requested service(s). Contrary to the “chèque-ALE” system, there are no requirements linked to a minimum unemployment period for the service providers. Moreover, they become proper wage-earners hired by a company by signing an open-ended

a bank, for example. The TES is intended mainly for private households that normally do not have access to domestic services. In this group, however, little extra demand has been generated” (Renooy, Ivarsson, van der Wusten-Gritsai & Meijer 2004, p. 166).

118 No wages are due during non-working periods of the ALE-PWA contract; the worker has no right to a wage in case of sickness, accident or if he is absent when responding to a job-offer or for family reasons. Several laws on holidays, welfare, etc. are not applicable to him/her, Pasleau & Schopp 2001 (pp. 258-260), 2003, 2005a.

119 I am grateful to Isabelle Schopp for her very useful information on the Belgian system.

contract (at least part-time) (Pasleau & Schopp 2004, 2005a; see also Renooy *et al.* 2004, pp. 159-162)<sup>119</sup>.

The German authorities fight unemployment by offering tax reductions and other incentives to potential employers: the idea is that many jobs could be created if low-skill services were sufficiently cheap. The so-called Hartz Commission has given precise recommendation on this. The law implementing these recommendations came into force in April 2003. According to this law, the so called *minijobs* in private households worth up to € 400 per month are taxed only at an all-inclusive rate of 12 percent and are free from any other taxes or contributions to social insurance (5 percent for pension cover scheme, 5 percent for health insurance system and 2 percent as a lump sum tax). Before the introduction of the reform, the limit was € 325, and the all-inclusive rate for the employer was 22 percent. As explained by Jaehrling (2004, pp. 243-244; 2005), “combined to that, the households get a tax credit amounting to 10% of their expenses (up to a limit of € 510 per year)”. “These jobs come with almost no social insurance. The employees are not provided with health and unemployment insurance, and their contributions to the pension scheme will not even add up to a pension that exceeds the public welfare benefit. That is to say, the core of the reform consists of a financial subsidy that encourages private households to act as employers, but this time only for part-time jobs not covered by social insurance. It is now the responsibility of the employees themselves to arrange for social protection in the case of illness, unemployment and age”. At the same time, the scheme extends financial subsidies to professional service companies, granting households a tax credit of 20 percent of their expenses for services provided by these companies (up to a limit of € 600 per year). Yet for these companies, this advantage is almost nullified by the fact of having to pay a sales tax of 16 percent “in addition to the full social insurance contributions of both employers and employees”: in other words, customers will pay a substantially higher price in the case of the service company than in the case of the *minijob*. This raises serious worries, because “there is no big difference left between a *minijob* and informal work”. However, advantages for employers are few, and this probably explains why some months after the reform there were only a few more registered jobs in private households than before (33,500 compared to around 27,000 in 2002). In short these measures are likely to result in (if anything) an expansion of the “grey labour market” (Mayer-Ahuja 2004; also Renooy *et al.* 2004, pp. 168-171; Jaehrling 2004, 2005).

In other words, the solutions adopted until now have not been completely successful in creating new, regular, adequately protected jobs, i.e. in implementing the principles established by the European Constitution, and particularly by article II-91 (“1. Every worker has the right to working conditions which respect his or her health, safety and dignity”; “2. Every worker has the right to limitation

of maximum working hours, to daily and weekly rest periods and to an annual period of paid leave”).

Indeed our societies are still looking for a satisfactory solution to the problem of managing production and reproduction, and hopefully historical and sociological analysis can help in this task. There is no doubt, however, that neither restoration of traditional hierarchies nor exploitation of new inequalities can offer a real solution to the dilemma.

In the executive summary of the Servant Project Final Report, we have suggested the measures that, in our view, should be taken to avoid the current conjuncture resulting in an unfair society, where the European values of equality and solidarity would be a dream for many people.

## Appendix

**Table. Percentage of servants in the economically active population in different European countries, 1851-2001**

Year	Sweden	Norway	England & Wales	Germany	Belgium	France	Spain	Italy	Czech Republic
1851			10.1			5.4			
1856					3.7				
1857									6.3
1860							11.4		
1861			10.2					3.6	
1866					5.6	5.0			
1869									7.8
1871			11.5					3.2	
1875		11.8							
1876						5.3			
1877							5.7		
1880					5.7				8.1
1881			13.8			6.0		4.1	
1882				9.2					
1886						5.8			
1887							5.7		
1890		12.1			6.0				3.1
1891			12.0			5.3			
1895				8.1					
1896						4.8			
1900		12.6			5.1		4.1		3.5
1901			11.2			4.5		3.0	
1906						4.4			
1907				6.4					
1910		13.3			5.0				3.1
1911			10.3			4.4		2.9	
1920		10.8							
1921			7.7 (7.0)			3.5		2.4	3.4
1925				4.3					
1926						3.2			
1928									
1930		12.3					4.5		3.0
1931			8.2 (7.5)			3.3		2.9	
1933				3.9					
1936						3.3		3.2	
1939				3.9					

Year	Sweden	Norway	England & Wales	Germany	Belgium	France	Spain	Italy	Czech Republic
1940							4.0		
1946		7.9							
1950	2.9	6.4					5.1		
1951			5.0 (3.9)	4.1				1.9	
1954						2.9			
1960	2.2	5.3							
1961			5.0 (1.7)	2.3				1.9	
1962						2.7			
1968						2.5			
1970	1.3	3.9		0.6					
1971			3.9 (1.9)					1.2	
1975						1.8			
1980	0.5	2.7 (0.5)		0.6					
1981			0.4				3.4	0.9	
1982						1.4			
1990	0.005	3.3 (0.2)							
1991			0.3					(0.7)	
2001		3.1 (0.06)		0.7				(1.3)	

Sources and notes, by country:

#### SWEDEN

1950-1970: Swedish census data. I am grateful to Beatrice Kalnins (SCB BV/BI) for providing this data and to Lotta Vikström for helping me to understand the meaning of the definitions employed in the census. Domestic workers (in Swedish *hushållsarbete*), represented 2.9 percent of the economically active population in 1950, 2.2 percent in 1960, 1.3 percent in 1970, when also children's nurses (*barnsköterska*) were included in the category, as well as domestic servants (*hembiträde*).

1980: STATISTISKA CENTRALBYRÅN, *Arbetsmarknadsstatistik årsbok 1982-1983*, Stockholm, Sveriges officiella statistik, Statistiska centralbyrån, 1983, p. 49, table 2.3.2, category *hushållsarbete*.

1990: Swedish census data. I am grateful to Beatrice Kalnins (SCB BV/BI) for providing this data. Domestic workers made up 0.005 percent of the economically active population in 1990, when the category included au pairs (*barnflicka*), domestic servants (*hembiträde*), domestic helps (*hemhjälp*), housekeepers (*hushållerska*), domestic workers (*hushållsarbete*), domestic assistants (*hushållsbiträde*) and matrons (*husmoder*).

#### NORWAY

See: <http://www.ssb.no/historisk/tabeller/9-9-1t.txt> (1875-1990); <http://www.ssb.no/english/yearbook/tab/t-0601-245.html> (2001). In Norway the economically active population included people aged 15 and over from 1875 to 1960; people 16 and over from 1970; people aged 16-74 in 2001. Moreover, for 1980, 1990 and 2001 those people who worked at least 1,000 hours per year were considered economically active, because "there is a good correlation between working at least 1000 hours per year and having a main occupation as the main source of livelihood, a term used in earlier censuses". The domestic servant category should not include farm servants. Yet it

probably includes people who also carried out farm work because of the difficulty, or even the impossibility, of clearly distinguishing farm servants from domestic servants, see Thorvaldsen 2005. According to Thorvaldsen (I am grateful to for his advice), all types of servants made up 10.9 percent of people aged 15 and over in 1866 and 11 percent in 1900 (i.e. 19.9 percent of economically active people, according to my calculations).

1980-2001, figures in brackets: people employed in private households as a percentage of the total number of people employed. Source: Population and Housing Census for the years 1980, 1990 and 2001. I am grateful to the Library and Information Centre of Statistics in Norway for supplying these figures and to Sølvi Sogner for her useful suggestions.

#### ENGLAND AND WALES

My calculations on the census data reported by WOOLLARD M., "The Classification of Domestic Servants in England and Wales, 1851-1951", in these *Proceedings*, vol. II. (1851-1951). I grateful to Matthew Woollard for allowing me to use this data; 1961-1981 data supplied by the United Kingdom Census Customer Services. I am grateful to Sue Bates for supplying this data. For the following years it does not seem possible to have data on domestic workers, who are merged in broader categories. Woollard explains that the economically active population includes people aged 5 and over from 1851 to 1881; 10 and over from 1891 to 1911; 12 and over in 1921; 14 and over in 1931; 15 and over in 1951. According to the instructions to tabulators, farm servants should not be ranked as domestic servants. English censuses allow the construction of a servant category by selecting some of the sub-divisions included in the broader category of the service occupations. I have considered the following sub-divisions:

- 1851: Domestic Servant (General), Coachman, Groom, Gardener, Housekeeper, Cook, Housemaid, Nurse, Charwoman.
- 1861: Domestic Servant, Coachman, Groom, Gardener, Housekeeper, Cook, Housemaid, Nurse, Laundry Maid, Charwoman, Park/Gate/Lodge Keepers (in 1861 cooks and nurses who were not part of domestic staff were classified separately and are not considered here; laundry maids are taken into account because this heading probably refers to domestic laundry maids, as in the next census).
- 1871: Domestic Servant (General), Domestic Coachman, Domestic Groom, Domestic Gardener, Domestic Cook, Domestic Housemaid, Domestic Nurse, Domestic Laundry-Maid, Housekeeper, Charwoman, Ladies Companion, Park/Gate/Lodge Keeper (not Government).
- 1881: Domestic Coachman, Groom, Domestic Gardener, Domestic Indoor Servant, Lodge/Gate/Park Keeper (not Government), Charwoman.
- 1891: Domestic Indoor Service, Lodge/Gate/Park Keeper (not Government), Charwoman. In this census Domestic Coachmen, Grooms and Gardeners were not classified within domestic servants but with their non-domestic colleagues. Moreover, in 1891 "all female relatives and daughters returned as 'helping at home' are to be included with domestics", which is different from previous and following censuses (Ebery & Preston 1976, p. 13; Higgs 1987, pp. 59-81; Woollard 2005a. Using data reworked by Charles Booth in the 19<sup>th</sup> century and by W. A. Armstrong in 1972, Ebery & Preston (1976) supply information about the number of coachmen, grooms and gardeners (p. 111). According to their (re-worked) data, in 1891 domestic servants made up 12.6 percent of people employed (my calculations).
- 1901: Other Domestic Indoor Servants (i.e. Domestic Indoor Servants who did not work in "Hotels, Lodging Houses, and Eating Houses"), Domestic Coachmen - Grooms, Domestic Gardeners, Charwomen.
- 1911: Other Domestic Indoor Servants (i.e. Domestic Indoor Servants who did not work

- “in Hotels, Lodging Houses, and Eating Houses”), Domestic Coachmen - Grooms, Domestic Motor Car Drivers - Motor Car Attendants, Domestic Gardeners, Park/Lodge/Gate Keepers (not Government), Day Girls - Day Servants, Charwomen.
- 1921: Domestic Servants (Indoor), Charwomen, Office Cleaners (Charwomen and Office Cleaners are in the same category; the number of people included in this category is similar to that of 1911, when the heading was “Charwomen”). Gardeners, coachmen and grooms were no longer ranked as domestic servants.  
7.0 percent (figure in brackets): percentage without Charwomen and Office Cleaners.
- 1931: Domestic Servants (Indoor), Charwomen - Office Cleaners (Charwomen and Office Cleaners are in the same category).  
7.5 percent (figure in brackets): percentage without Charwomen and Office Cleaners.
- 1951: Charwomen - Office Cleaners (Charwomen and Office Cleaners are in the same category), Domestic Service Indoor: Chefs - Cooks, Kitchen hands, Chambermaids - Housemaids - Parlourmaids, Other Domestic Servants (indoor).  
3.9 percent (figure in brackets): percentage without Charwomen and Office Cleaners.
- 1961: Maids, valets and related service workers n.c.c., Charwomen, Office Cleaners, Window Cleaners (Charwomen, Office Cleaners, and Window Cleaners, are in the same category).  
1.7 percent (figure in brackets): percentage without Charwomen, Office Cleaners, and Window Cleaners.
- 1971: Domestic housekeeper, Maids, valets and related service workers n.c.c., Charwomen, office cleaners, window cleaners, chimney sweeps (Charwomen, office cleaners, window cleaners, and chimney sweeps are in the same category).  
1.9 percent (figure in brackets): percentage without Charwomen, office cleaners, window cleaners, and chimney sweeps.
- 1981: Domestic Services (without sub-divisions).
- 1991: Domestic Services (without sub-divisions).

#### GERMANY

- 1882-1933: *Statistisches Jahrbuch für das Deutsche Reich*, herausgegeben vom Statistischen Reichsamte, Dreiundfünfzigsten Jahrgang 1934, Berlin, Reimar Hobbing, 1934, p. 16, category “häusliche Dienste” (domestic services). Data is standardised according to the criteria adopted in 1933. It does not include the Saar.
- 1939: My calculations on the data supplied by WILLMS A., “Segregation auf Dauer? Zur Entwicklung des Verhältnisses von Frauenarbeit und Männerarbeit in Deutschland, 1882-1980”, in MÜLLER W., HANDL J. and WILLMS A., *Strukturwandel der Frauenarbeit 1880-1980*, Frankfurt - New York, Campus Verlag, 1983, pp. 107-186, tables A2 and A3 and pp. 176-177, category “häusliche Dienste” (domestic services).
- 1951: *Statistisches Jahrbuch für die Bundesrepublik Deutschland, 1954*, edited by the Statistisches Bundesamt, Wiesbaden, Stuttgart - Köln, W. Kohlhammer, 1954, p. 126, category “häusliche Dienste” (domestic services), 30.06.1951. Data for the period 1951-1981 refers only to West Germany.
- 1961: *Statistisches Jahrbuch für die Bundesrepublik Deutschland, 1962*, edited by the Statistisches Bundesamt, Wiesbaden, Stuttgart - Mainz, W. Kohlhammer, 1962, p. 151, category “häusliche Dienste” (domestic services), 30.09.1961 (West Berlin also included).
- 1970: My calculations on the data supplied by WILLMS A., *op. cit.*, tables A2 and A3, pp. 176-177, category “häusliche Dienste” (domestic services).
- 1980: *Statistisches Jahrbuch 1982 für die Bundesrepublik Deutschland*, edited by the Statistisches Bundesamt, Wiesbaden, Stuttgart - Mainz, W. Kohlhammer, 1982, p. 98, category “hauswirtschaftliche Berufe” (jobs pertaining to the domestic economy), April 1980.

- 2001: *Statistisches Jahrbuch 2002 für die Bundesrepublik Deutschland*, edited by the Statistisches Bundesamt, Wiesbaden, Statistisches Bundesamt, 2002, p. 107, category “haus- und ernährungswirtschaftliche Berufe” (jobs pertaining to the domestic economy and nutrition), April 2001. The data refers to re-unified Germany.

#### BELGIUM

- PIETTE V., *Domestiques et servantes. Des vies sous condition. Essai sur le travail domestique en Belgique au 19<sup>e</sup> siècle*, Bruxelles, Académie Royale de Belgique, 2000, pp. 42-51.
- 1856: In 1856 the following headings were included among domestic servants: coachmen (*cochers*), chamber maids and nannies (*femmes de chambre et bonnes d'enfants*); female servants (*servantes*), wet nurses (*nourrices*), nurses (*gardes-couches*), porters (*portiers*), doorkeepers (*concierges*), valets (*valets de chambre*), domestics other than farm servants and other servants (*domestiques autres que ceux attachés aux exploitations agricoles et autres serviteurs*). The figure reported by Piette (p. 47) is 3.9 percent but calculating from the figures she reports, the result is 3.7 percent.
- 1866: The 1866 classification only differed from that of 1856 because of the addition of the heading “grooms” (*palefreniers*). Even though categories were almost identical, the number of domestic servants in 1866 was surprisingly higher than in 1856.
- 1880: Domestics in charge of preserving and preparing victuals (*domestiques chargés de la manutention et de la préparation des vivres*): house stewards/treasurers/supply officers (*économes*), cooks (*cuisiniers et cuisinières*), cellar men (*sommeliers*); domestics in charge of personal services (*domestiques préposés aux services des personnes*): valets (*valets de chambre*); footmen (*valets de pied*), lackeys (*laquais*), whipper-ins (*piqueurs*), chambermaids (*femmes de chambre*), wet nurses (*nourrices*), nannies (*bonnes d'enfants*), female servants (*servantes*); domestics in charge of leading and caring for horses and dogs (*domestiques chargés de conduire ou de soigner les chevaux ou les chiens*): coachmen (*cochers de maison, cochers de fiacres*), postilions (*postillons*), carters (*charretiers*), grooms (*palefreniers*), jockeys (*jockeys*), trainers (*entraîneurs*), huntsmen (*veneurs*). I am grateful to Antoinette Fauve-Chamoux for helping me with the English translation of this term). Doorkeepers, gamekeepers, foresters and waiters are no longer included among domestics. Governesses (whose classification in previous censuses is unknown) were not included either.
- 1890: Same classification as in 1880.
- 1900: Same classification as in 1880.
- 1910: Domestics in charge of preserving and preparing victuals [including female servants] (*domestiques chargés de la manutention et de la préparation des vivres [y compris les servantes]*); domestics in charge of personal services (*domestiques au service des personnes*); domestics in charge of leading horses, etc. (*domestiques chargés de conduire les chevaux, etc.*). In this census two new categories were added: 1) charwomen, scouring persons and floor polishers (*femmes de ménage, frotteurs et cirleurs*); 2) companions, readers, stenographers or dactylographers (not employed in industrial or commercial enterprises or in the public services), private secretary (*dame, demoiselle de compagnie, lectrice, sténographe ou dactylographe (en dehors d'une entreprise industrielle et commerciale ou d'un service public)*). Following Piette, I have not taken them into account. Had I done so, the percentage of domestic servants in the economically active population would be 5.9. Governesses, waiters and servants working in restaurants and hotels were not included among domestics.

#### FRANCE

- MARCHAND O. and THELOT Cl., *Deux siècles de travail en France. Population active et structure sociale, durée et productivité du travail*, Paris, Insee, 1991,

table 6t, p. 187. This data has been standardised by the authors. For the definition of economically active population and the methods used see in particular pp. 80-85. The servant category (*domestiques de la personne*) includes: domestic servants (*domestiques*), charwomen (*femmes de ménage*), cooks (in private households), coachmen (*cochers*), cooks (*cuisiniers*), wetnurses (*nourrices*), lady companions (*dames de compagnie*), employees of rentiers (*employés des rentiers*). Manual workers employed by rentiers (*ouvriers des rentiers*) were not included in this category, nor are farm servants (*domestiques des exploitations agricoles*), guards (*gardiens*) and doorkeepers (*concierges*), see p. 109, 103.

## SPAIN

- 1860-1887: DUBERT I., "Modernity without modernization: aspects of the historical evolution of domestic service in Spain and Galicia between the 18<sup>th</sup> and 20<sup>th</sup> centuries", *Gender and History* (forthcoming). I am grateful to Isidro Dubert for allowing me to use this data.
- 1900: *Censo de la población de España según el empadronamiento hecho en la Península é Islas adyacentes en 31 de diciembre de 1900*, t. IV, Madrid, Imprenta de la Dirección general del Instituto geográfico y estadístico, 1907, pp. 216-219; category *servientes domésticos* (domestic servants). The census does not report the total number of economically active people. I have calculated their number by subtracting the rentiers (*personas que viven principalmente de su rentas*, i.e. category IX), the people (all women) classified as "family members" (*miembros de la familia*, i.e. category IX-55-a) as well as unproductive people and the people whose profession was unknown (*improductivos, profesión desconocida*, i.e. category XII) from the total population.
- 1930: *Censo de población de 1930, clasificación de los habitantes inscritos en la población de hecho, por sexo, edad, estado civil y profesiones o industrias. Resumen de la nación, capitales y posesiones del Norte y Costa occidental de Africa*, pp. 8-9, category *servicio doméstico* (domestic service). The census does not report the total number of economically active people. I have calculated their number by subtracting the categories XXIII-XXVII from the total population, i.e. rentiers and pensioners, students, unproductive people, family members and people whose profession was unknown (*rentistas y pensionistas, población escolar, improductivos, miembros de la familia, profesión desconocida*).
- 1940: Presidencia del Gobierno, Instituto Nacional de Estadística, *Censo de la Población de España según la inscripción de 31 diciembre de 1940. Resumen nacional de las clasificaciones por sexo, edad, instrucción elemental, fecundidad y profesión de la población presente (HECHO), correspondientes a los totales de las provincias, de las capitales y de los municipios no capitales mayores de 20.000 habitantes*, Madrid, Barranco, [1945], p. 11, 15 category *servicio doméstico* (domestic service). The census does not report the total number of economically active people. I have calculated their number by subtracting the categories XXIII-XXVII from the total population, i.e. rentiers, retired people, students, institutionalised and hospitalised people, prisoners, beggars, unemployed, people without any profession, family members, children, and people whose profession was unknown (*rentistas, retirados, alumnos primera enseñanza, estudiantes, acogidos, hospitalizados, presos, mendigos, etc., sin trabajo, sin profesión, miembros de familia, niños pequeños, desconocida*).
- 1950: Presidencia del Gobierno, Instituto Nacional de Estadística, *Censo de la Población de España y territorios de su soberanía y protectorado, según el empadronamiento realizado el 31 de diciembre de 1950*, t. III, *Clasificaciones de la población de hecho de la península e islas adyacentes, obtenidas mediante una muestra del 10 por 100*, Madrid, Talleres Gráficos "Victoria", 1959, pp. 588-590 (pp. 593-597), category *servicios domésticos y análogos* (domestic service and similar). In this census people were also classified according to the place where they worked. According to this classification, the percentage of people working in domestic service was 4.9.

- 1981: Instituto nacional de estadística, *Censo de la población de 1981*, t. I, vol. I, *Resultados nacionales. Características de la población*, Madrid, I.N.E. Artes Graficas, 1985, p. 75 (pp. 76-77), category *servicios personales y domesticos* (personal and domestic services). The economically active population included people aged 16 and over.

### ITALY

My calculations on the Italian Population Censuses (see below). For more details see Sarti 2001c. As far as the economically active population is concerned, in the first censuses (1861 and 1871) there was no age limit; in 1881 and 1901 the economically active population included people aged 9 and over; 10 and over from 1911 to 1961; 14 and over in 1971-2001. After 1981 it seems impossible to find data which refers to domestic workers only, as they are merged in broader categories. The figures in brackets thus refer to a wider category, i.e. that of domestic services in families and co-habitations (*servizi domestici presso famiglie e convivenze*). Most Italian censuses allow the construction of a servant category by selecting some of the sub-divisions included in the broader category of the service occupations. I have considered the following categories and/or sub-divisions:

- 1861: *Statistica d'Italia. Popolazione. Parte I. Censimento generale (31 dicembre 1861)*, Firenze, Barbera, 1867, pp. 79, 102-103. No sub-categories (the category is called *domesticità*, i.e. "domesticity").
- 1871: *Statistica del Regno d'Italia. Popolazione classificata per professioni. Culti e infermità principali. Censimento 31 dicembre 1871*, vol. III, Roma, Regia tipografia, 1876, pp. 310-312: private employees, land stewards and butlers (*impiegati privati, intendenti e maggiordomi*), valets without any special qualification (*Camerieri senza speciale qualificazione*); Governesses (*Governanti*), Servants, domestics, doorkeepers, wardens, etc. (*Servi, domestici, portinaj, guardiani, etc.*), (wet)nurses (*nutrici e balie*). Without the first sub-groups (private employees, etc.) the percentage of servants in the total population would be 3.1 .
- 1881: *Censimento della popolazione del Regno d'Italia al 31 dicembre 1881*, vol. III, *Popolazione classificata per professioni o condizioni*, Roma, Tipografia bodoniana, 1884, pp. 682-683: land stewards and private collectors (*intendenti ed esattori privati*), book-keepers and copyists (*scritturali e copisti* [only private]); Governesses and companions (*governanti e damigelle di compagnia*); (wet)nurses (*nutrici*); cooks, confectioners, kitchen hands/stewards (*cuochi, credenzieri e dispensieri*), domestic servants, doorkeepers and maidservants (*servitori domestici, portinaj e fantesche*). Without the first two groups (stewards etc; book-keepers etc.) servants would make up 3.7 percent of the economically active population.
- 1901: *Censimento della Popolazione del Regno d'Italia al 10 febbraio 1901*, vol. III, *Popolazione presente classificata per professioni o condizioni*, Roma, Tipografia nazionale di G. Bertero e C., 1904, pp. 28-29: governesses, valets, chamber-maids, (wet)nurses, servants, cooks, scullery-boys and scullery-maids, doorkeepers and other people working in domestic service (*governanti, camerieri, cameriere, nutrici, servitori, cuochi, sguatter, portieri e altre persone addette ai servizi domestici*). In 1901 there are no sub-groups. Land stewards, home stewards, secretaries, private collectors, copyists, etc. were no longer classified in the same category as domestic servants.
- 1911: *Censimento della Popolazione del Regno d'Italia al 10 giugno 1911*, vol. IV, *Popolazione presente, di età superiore a dieci anni, classificata per sesso e per professione o condizione (Tav. VI)*, Roma, Tipografia Nazionale di G. Bertero e C., 1915, p. 24: domestic servants (*domestici*). In 1911 there were no sub-groups.
- 1921: *Risultati sommari del censimento della popolazione eseguito il 1° dicembre 1921*, vol. XIX, *Regno d'Italia*, Roma, Stabilimento poligrafico per l'amministrazione dello stato, 1927, p. 11; *Censimento della popolazione del Regno d'Italia al 1° dicembre 1921*, vol. XIX, *Relazione generale*, Roma, Stabilimento poligrafico

- per l'amministrazione dello stato, 1928, pp. 188\*-189\*: domestic servants, cooks, doorkeepers, (wet)nurses, companions, governesses and female private teachers (*domestici, cuochi, portieri, balie, damigelle di compagnia, governanti ed istitutrici*). In 1921 there were no sub-groups.
- 1931: *VII Censimento generale della popolazione, 21 aprile 1931 – IX*, vol. IV, *Relazione generale*, Parte seconda, Tavole (Ristampa), Roma, Tipografia I. Failli, 1935, pp. 122 ff: domestic servants, cooks, (wet)nurses, companions, governesses and female private teachers, drivers, etc. (*domestici, cuochi, balie, damigelle di compagnia, governanti ed istitutrici, autisti*, etc.). In 1931 doorkeepers and gatekeepers were allocated to a sub-category different from domestic servants. If we add them to domestic servants, creating a servant category similar to that of 1921, this category would make up 3.1 percent of the economically active population.
- 1936: *VIII Censimento generale della popolazione 21 aprile 1936-XIV*, vol. IV, *Professioni*, parte II, *Tavole, B) Industria, commercio, ecc. - condizioni non professionali*, 1. *Regno*, Roma, Tipografia Failli, 1939, pp. 742-743 and 735-736: lift boys, grooms (*ascensoristi, grooms*), cooks (*cuochi*), companions (*dame di compagnia*), domestic servants (*domestici*), linen maids and boys, kitchen hands/steward, etc. (*guardarobieri, dispensieri*, etc.), (wet)nurses (*nutrici e balie*), butlers, masters of ceremonies, home stewards (*maggiordomi, cerimonieri, maestri di casa*), scullery maids and boys and lowly kitchen staff (*sguatter e basso personale di cucina*). In 1936 doorkeepers and gatekeepers were classified in a completely different category. This census distinguishes people working in the domestic economy from people working in other sectors. For each sub-category I have considered only those employed in the domestic economy.
- 1951: *IX Censimento generale della popolazione, 4 novembre 1951*, vol. IV, *Professioni*, Roma, Stabilimento tipografico Fausto Failli, 1957, pp. 568-569: butlers and similar people (*maggiordomi e simili*), domestic servants (*domestici*), (wet)nurses (*nutrici e balie*), other (*altri*)
- 1961: *10° Censimento generale della popolazione, 15 ottobre 1961*, vol. VI, *Professioni*, Roma, Soc. A.B.E.T.E, 1967, pp. 46-47: employments pertaining to domestic service (*professioni inerenti ai servizi domestici*).
- 1971: *11° Censimento generale della popolazione, 24 ottobre 1971*, vol. VI, *Professioni e attività economiche*, tomo 2, *Professioni*, Roma, A.B.E.T.E, 1977, p. 7: domestics (*domestici*).
- 1981: *12° Censimento generale della popolazione, 25 ottobre 1981*, vol. II, *Dati sulle caratteristiche strutturali della popolazione e delle abitazioni*, Tomo 3, *Italia*, Roma, Istat, 1985, p. 347: domestics (*domestici*).
- 1991: figures in brackets: *Popolazione e abitazioni. Fascicolo nazionale. Italia. 13° censimento della popolazione e delle abitazioni- 20 ottobre 1991*, Istat, Roma, pp. 108, 339-355: The figures in brackets refer to domestic services in families and co-habitations (*servizi domestici presso famiglie e convivenze*). This category does not only include private domestic workers, but also domestic workers employed by co-habitations.
- 2001: figures in brackets: <http://dawinci.istat.it/dawinci/jsp/MD/dawinciMD.jsp?a1=m0GG0a0W&a2=m00Y8001W&n=1UH95909OG07F&v=1UH17009OG000000000>: The figures in brackets refer to domestic services in families and co-habitations (*servizi domestici presso famiglie e convivenze*). This category does not only include private domestic workers, but also domestic workers employed by co-habitations.

#### CZECH REPUBLIC

- FIALOVÁ L., "Domestic Service in the Czech Lands at the Turn of the 19<sup>th</sup> and 20<sup>th</sup> Centuries. A Statistical Overview", in these *Proceedings*, vol. IV and in FAUVE-CHAMOUX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> Centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 141-159.

# Bibliography\*

- ACADÉMIE D'AVIGNON, *Le travail non déclaré : études empiriques et nouvelle politique à l'échelle européenne*, rapport de juin 2002
- ADAMS K. M. & DICKEY S., *Home and Hegemony: Domestic Service and Identity Politics in South and Southeast Asia*, Ann Arbor, University of Michigan Press, 2000
- AGUILAR D. & LACSAMANA A. (eds.), *Women and Globalization*, Amherst NY, Humanity Books, 2004
- AKOFA H., *Une esclave moderne*, Paris, Lafont, 2000
- ALEMANI C., "La demande en travail domestique : une comparaison entre les employeuses", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. I, *Servants and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Liège, Éditions de l'Université de Liège, 2005a, pp. 161-180
- ALEMANI C., "Les lois relatives au travail domestique en Italie, 1950-2000", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. III, *Domestic Service and the Evolution of the Law*, Liège, Éditions de l'Université de Liège, 2005b, 231-251
- ALEMANI C., "Le Colf: ansie e desideri delle datrici di lavoro", *Polis*, XVIII, 2004-1, pp. 137-164
- ALEMANI C. & FASOLI M. G. (eds.), *Donne in frontiera. Le colf nella transizione*, Milano, Cens, 1994
- ALONZO P., *Femmes et salariat : l'inégalité dans l'indifférence*, Paris, L'Harmattan, 2000
- ALPERN ENGEL B., *Women in Russia, 1700-2000*, Cambridge, Cambridge University Press, 2004
- AMBROSINI M. *La fatica di integrarsi. Immigrati e lavoro in Italia*, Bologna, Il Mulino, 2001
- AMOSSÉ T., "L'espace de métiers de 1990 à 1999", *Insee première*, no. 790, juillet 2001 [[http://www.insee.fr/fr/ffc/docs\\_ffc/IP790.pdf](http://www.insee.fr/fr/ffc/docs_ffc/IP790.pdf)]
- ANDALL J., "La Acli-Colf di fronte all'immigrazione straniera: genere, classe ed etnia", *Polis*, XVIII, 2004-1, pp. 77-106
- ANDALL J., "Hierarchy and Interdependence: The Emergence of a Service Caste in Europe", in ANDALL J. (ed.), *Gender and Ethnicity in Contemporary Europe*, Oxford, Berg, 2003a, pp. 39-60
- ANDALL J., *Reconciling Live-in Domestic Work and Family Life: Domestic Workers' Children in Italy*, paper presented at the fifth seminar of the Servant Project, *The Modelization of Domestic Service*, Munich, 11-13 September 2003b
- ANDALL J., *Gender, Migration and Domestic Service: The Politics of Black Women in Italy*, Aldershot, Ashgate, 2000a

\* This bibliography includes all the texts used in the Final Report of the Servant Project submitted to the European Commission, not only those relevant to the Conclusion of these Proceedings. Since people interested in these Proceedings may wish to have access to a richer set of bibliographical references, we have decided to publish it in full, without deleting the texts not directly pertaining to the Conclusion.

- ANDALL J., "Organizing Domestic Workers in Italy: the Challenge of Gender, Class and Ethnicity", in ANTHIAS F. & LAZARIDIS G. (eds.), *Gender and Migration in Southern Europe. Women on the Move*, New York, Berg, 2000b, pp. 145-171
- ANDALL J., "Cape Verdean women on the move: 'immigration shopping' in Italy and Europe", *Modern Italy*, IV, 1999-2, pp. 241-257
- ANDALL J. & SARTIR., "La trasformazione del servizio domestico in Italia : un'introduzione", *Polis*, XVIII, 2004-1, pp. 5-16
- ANDERSON B., "Migrants and Markets: the Case of Domestic Labour in Private Households", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. II, *Domestic Service and the Emergence of a New Conception of Labour in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 105-124
- ANDERSON B., "The Devil is in the Detail: Lessons to be Drawn from the UK's recent Exercise in Regularising Undocumented Workers", in LE VOY M., VERBRUGEN N. and WETS J. (eds.), *Undocumented Migrant Workers in Europe*, Brussels - Leuven, 2004a, pp. 89-101
- ANDERSON B., "Who needs Yehudi Menuhin? Costs and Impact of Migration", in AGUILAR D. & LACSAMANA A. (eds.), *Women and Globalization*, Amherst NY, Humanity Books, 2004b, pp. 262-277
- ANDERSON B., "Just another Job? The Commodification of Domestic Labor", in EHRENREICH B. & RUSSELL HOCHSCHILD A. (eds.), *Global Woman: Nannies, Maids and Sex Workers in the New Economy*, New York, Metropolitan Books, 2003, pp. 104-114
- ANDERSON B., "Migrant Domestic Workers in the European Union", *Nemesis*, n°5, 2001a
- ANDERSON B., "Why Madam has so many Bathrobes? Demand for migrant domestic workers in the EU", *Economic and Social Geography*, XCII, 2001b-1, pp. 18-26
- ANDERSON B., *Doing the Dirty Work? The Global Politics of Domestic Labour*, London - New York, Zed Books, 2000
- ANDERSON B., "Overseas Domestic Workers in the European Union: Invisible Women", in HENSHALL MOMSEN J. (ed.), *Gender, Migration and Domestic Service*, London, Routledge, 1999, pp. 117-133
- ANDERSON B., "Servants and Slaves: Europe's Domestic Workers", *Race and Class*, XXXIX, 1997-1, pp. 37-50
- ANDERSON B., *Britain Secret Slaves: an Investigation into the Plight of Overseas Domestic Workers*, London, Anti-Slavery International, Kalayaan, 1993
- ANDERSON B. & PHIZACKLEA A., *Migrant Domestic Workers. A European Perspective. Report for the Equal Opportunities Unit, DGV*, Commission of the European Communities, May 1997
- ANDERSON M., "Mis-specification of servant occupations in the 1851 census: a problem revisited", *Local Population Studies*, LX, 1998, pp. 58-64
- ANDERSON M., "Households, families and individuals: some preliminary results from the national sample from the 1851 census of Great Britain", *Continuity and Change*, III, 1988, pp. 421-438
- ANGELOFF T., *Le temps partiel, marché de dupes ?*, Paris, Syros, 2000
- ANGELOFF T., "Travail et pauvreté", *Travail, Genre et Société. Revue du Mage*, 1999-1, pp. 43-70
- ANTHIAS F. & LAZARIDIS G. (eds.), *Gender and Migration in Southern Europe. Women on the Move*, New York, Berg, 2000
- ARIÈS Ph., "Le service domestique : permanence et variations", *XVII<sup>e</sup> siècle*, XXXII, 1980, pp. 415-420
- ARIÈS Ph., *L'enfant et la vie familiale sous l'Ancien Régime*, Paris, Plon, 1960 (English transl. *Centuries of Childhood: a Social History of Family Life*, New York, Vintage Books, 1962)
- ARLACCHI P., *Schiavi. Il nuovo traffico di esseri umani*, Milano, Rizzoli, 1999

- ARRIZABALAGA M.-P., "Urban Migrants and Domesticity in the 19<sup>th</sup> Century: the Basque Case", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. IV, *Domestic Service, a Factor of Social Revival in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 303-328
- ARRU A., "Un métier négociable dans la Rome des Papes : les domestiques aux XVIII<sup>e</sup> et XIX<sup>e</sup> siècles", in FAUVE-CHAMOUX A. & FIALOVÁ A. (eds.), *Le phénomène de la domesticité en Europe, XVI<sup>e</sup> - XX<sup>e</sup> siècles*, Praha, Česká Demografická Sociologický Ústav av CR, 1997, pp. 105-124 (Acta Demographica, XIII)
- ARRU A., *Il servo. Storia di una carriera nel Settecento*, Bologna, Il Mulino, 1995
- ARRU A., "The Distinguishing Features of Domestic Service in Italy", *Journal of Family History*, XV, 1990, pp. 547-566
- ARRU A., "Protezione e legittimazione: come si usa il lavoro di serva nell'Ottocento", in CENTRO DOCUMENTAZIONE DONNE DI BOLOGNA, *Ragnatele di rapporti. Patronage e reti di relazione nella storia delle donne*, edited by L. Ferrante, M. Palazzi. & G. Pomata, Torino, Rosenberg & Sellier, 1988, pp. 381-416
- ASSEMBLÉE PARLEMENTAIRE DU CONSEIL DE L'EUROPE, *Recommandation 1663 (2004) sur l'esclavage domestique : servitude, personnes au pair et « épouses achetées par correspondance »*, Strasbourg, 22 juin 2004 [<http://assembly.coe.int/Documents/AdoptedText/TA04/EREC1663.htm>]
- ASSEMBLÉE PARLEMENTAIRE DU CONSEIL DE L'EUROPE, *Recommandation 1523 (2001) sur l'esclavage domestique*, Strasbourg, 26 juin 2001 [<http://assembly.coe.int/Documents/AdoptedText/TA01/EREC1523.htm>]
- ASSEMBLÉE PARLEMENTAIRE DU CONSEIL DE L'EUROPE, *Directive 575 (2001) sur l'esclavage domestique*, Strasbourg, 26 juin 2001 [<http://assembly.coe.int/Documents/AdoptedText/TA01/EDIR575.htm>]
- "Assessing Domestic Service", *European Industrial Relations Review*, 313, 2000
- AUBERT V. A., "The Housemaid. An Occupational Role in Crisis", *Acta Sociologica*, I, 1955, pp. 149-158
- AUDIRAC P.-A., TANAY A. & ZILBERMAN S., "L'évolution du poids des services et des emplois familiaux en France", CONSEIL D'ANALYSE ÉCONOMIQUE, *Emplois de proximité*, Paris, La Documentation Française, 1998, pp. 94-98
- AVRIL C., *Aide à domicile auprès des personnes âgées : une voie d'insertion professionnelle pour les femmes en position défavorable sur le marché du travail*, papier présenté à la Conférence *Femmes et Insertion professionnelle*, Le Mans, 13-14 Mai 2004
- BACHI R., *La serva nella evoluzione sociale*, Torino, G. Sacerdote, 1900
- BAKAN A. & STASIULIS D., *Not One of the Family: Foreign Domestic Workers in Canada*, Toronto, University of Toronto Press, 1997
- BAKAN A. & STASIULIS D., "Making the Match: Domestic Placement Agencies and the Racialization of Women's Household Work", *Signs*, XX, 1995, pp. 303-335
- BALDISSERRI M., "Relazioni familiari nell'immigrazione peruviana a Firenze", in CAPONIO T. & COLOMBO A. (eds.), *Migrazioni globali, integrazioni locali*, Bologna, Il Mulino, 2005, pp. 89-116
- BALES K., *Disposable People. New Slavery in the Global Economy*, Berkeley - London, University of California Press, 1999
- BARBAGLI M., *Sotto lo stesso tetto. Mutamenti della famiglia in Italia dal XV al XX secolo*, Bologna, Il Mulino, 1984
- BARBAGLI M., COLOMBO A. & SCIORTINO G. (eds.), *I sommersi e I sanati. Le regolarizzazioni degli immigrati in Italia*, Bologna, Il Mulino, 2004
- BARD C., "Le triomphe du familisme", in BARD C. (ed.), *Un siècle d'antiféminisme*, Paris, Fayard, 1999, pp. 169-192
- BARTOLOMEI M. R., "Processi migratori e lavoro domestico. Il caso degli indiani del Kerala residenti a Macerata", *Polis*, XIX, 2005-2, pp. 203-231
- BASENGHI F., *Il lavoro domestico*, Milano, Giuffrè, 2000

- BATT F. R., *The Law of Master and Servant*, 5<sup>th</sup> ed. by G. J. Webber, LL.D., London, Sir Isaac Pitman & Sons, 1967 (1929<sup>1</sup>)
- BATTAGLIOLA F., *Histoire du travail des femmes*, Paris, Éd. La Découverte (Coll. Repères), 2000
- BATTAGLIOLA F., "Des femmes aux marges de l'activité, au cœur de la flexibilité", *Travail, Genre et Société. Revue du Mage*, 1999-1, pp. 157-177
- BEBEL A., *Die Frau und der Sozialismus*, 50<sup>th</sup> ed., 1910 (1879<sup>1</sup>) [<http://www.gutenberg.spiegel.de/bebel/frausoz/frau2741.htm>]
- BELLHOUSE M., *Servants, Slaves, and Simians: Representing Black Males in the Visual Culture of Early Modern France*, Paper presented at the first seminar of the Servant Project, *Servants and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Florence, 14-16 February 2002
- BETTIO F. & VILLA P., "A Mediterranean perspective on the breakdown of the relationship between participation and fertility", *Cambridge Journal of Economics*, XXII, 1998, pp. 137-171
- BIANCHINI M., FRIGO D. & MOZZARELLI C., *Governo della casa, governo della città*, Special issue of *Cheiron*, II, 1985
- BLACKETT A., "Promoting Domestic Worker's Human Dignity through Specific Regulation", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. III, *Domestic Service and the Evolution of the Law*, Liège, Éditions de l'Université de Liège, 2005, pp. 267-291
- BLACKETT A., "Promoting Domestic Worker's Human Dignity through Specific Regulation", in FAUVE-CHAMOUX A. (ed.), with SARTI R., *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 247-273
- BLACKETT A., "Making domestic work visible : the case for specific regulation", *Labour Law and Labour Relations Programme Working Paper*, n° 2, Genève, 1998 [<http://ilo.org/public/English/dialogue/ifpdial/publ/infocus/domestic>]
- BLEWETT N., "The Franchises in the United Kingdom 1885-1918", *Past and Present*, XXXII, 1965, pp. 27-56 (p. 33) [<http://www.knowingbritishhistory.co.uk/franchise.htm>]
- BOCK G., *Women in European History*, Malden Mass., Blackwell Publishers, 2001
- BOLANSKI L. & CHIAPELLO E., *Le nouvel esprit du capitalisme*, Paris, Gallimard, 1999
- BONO S., *Schiavi musulmani nell'Italia moderna. Galeotti, vu' cumprà, domestici*, Napoli, Edizioni Scientifiche Italiane, 1999
- BORDERIAS C., "Las mujeres, autoras des sus trayectorias personales y familiares: a través del servicio doméstico", *Historia y Fuente Oral*, VI, 1991, pp. 105-121
- BOSERUP E., *Women's Role in Economic Development*, London, Allen & Unwin, 1970
- BOTMAN S., "The Informal Economy of Paid Domestic Labour in Amsterdam", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. V, *The Modelization of Domestic Service*, Liège, Éditions de l'Université de Liège, 2005, pp. 141-152
- BOTT E., "I'm not racist: my cleaner is a Filipina". *Hierarchies and Racisms in Domestic Labour*, Dissertation for M. Sc. in Social Research, University of Leicester, 2001
- BOUNICEAU-GESMON P.-G.-M., *Domestiques et maîtres : à propos de quelques crimes récents*, Paris, Lemerre, 1896
- BROOM L. & SMITH J. H., "Bridging Occupations", *British Journal of Sociology*, XIV, 1963-4, pp. 321-334
- BRUNNER O., "Das 'ganze Haus' und die alteuropäische 'Ökonomik'", *Zeitschrift für Nationalökonomie*, XIII, 1950 (republ. in BRUNNER O., *Neue Wege der Verfassungs- und Sozialgeschichte*, Göttingen, Vandenhoeck & Ruprecht, 1980<sup>3</sup>, pp. 103-127)
- BURGESS P. J., "In the Service of Narrative: Master and Servant in the Philosophy of Hegel", in SCHULTE R. & HANTZAROULA P. (eds.), *Narratives of the Servant*, San Domenico (Firenze), European University Institute, EUI Working Papers, 2001, pp. 31-47

- BURNETT J. (ed.), *Useful Toil. Autobiographies of working people from the 1820s to the 1920s*, London, Penguin, 1974
- CAFFIERO M., *Battesimi forzati: storie di ebrei, cristiani e convertiti nella Roma dei papi*, Roma, Viella, 2004
- CAHIERS DU GENRE, *La relation de service. Regards croisés*, IRESCO, 2000 (Dossier n° 28)
- CAMPANI G., *Domestic Helpers in Italy: Trajectories and Strategies*, paper presented at the first seminar of the Servant Project, *Servants and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Florence, 14-16 February 2002
- CAMPANI G., "Migrant Women in Southern Europe: Social Exclusion, Domestic Work and Prostitution in Italy", in KING R., LAZARIDIS G. & TSARDANIDIS Ch. (eds.), *Eldorado or Fortress? Migration in Southern Europe*, London, Macmillan, 2000, pp. 145-169
- CANCEDDA A., *Employment in Household Service*, Dublin, European Foundation for the Improvement of Living and Working Conditions, 2001
- CANFORA L., "Il cittadino", in VERNANT A. (ed.), *L'uomo greco*, Roma - Bari, Laterza, 1991, pp. 121-152
- CARCHEDI F., MOTTURA G. & PUGLIESE E., *Il lavoro servile e le nuove schiavitù*, Milano, Angeli, 2003
- CASALINI M., "Un univers en mutation. La domesticité à Florence au XIX<sup>e</sup> siècle", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. IV, *Domestic Service, a Factor of Social Revival in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 101-124
- CASALINI M., *Servitù, nobili e borghesi nella Firenze dell'Ottocento*, Florence, Olschki, 1997
- CASTALDO A., "L'histoire juridique de l'article 1781 du Code Civil : 'Le maître est cru sur son affirmation'", *Revue historique de droit français et étranger*, s. 4, LV, 1977, pp. 211-237
- CAUSSE L., FOURNIER C. & LABRUYERE C., *Les aides à domicile. Des emplois en plein remue-ménage*, Paris, Éd. Syros (coll. Alternatives Sociales), 1998
- CAUSSE L., FOURNIER C. & LABRUYERE C., "Le développement des emplois familiaux, effets sur les métiers d'aide à domicile", *Céreq documents*, n° 121, février 1997
- CERISIS, "Titre-service, que comprendre, que penser ?", *Regards Économiques*, Louvain, mars 2004
- CETTE G., HERITIER P., TADDEI D. & THERY M., "Stratégie de développement des emplois de proximité", in CONSEIL D'ANALYSE ÉCONOMIQUE, *Emplois de proximité*, Paris, La Documentation Française, 1998, pp. 9-40
- CHABAUD D., FOUGEYROLLAS D. & SANTHONNAX F., *Espace et temps du travail domestique*, Paris, La Librairie des Méridiens, 1985
- CHADEAU A. & FOUQUET A., *Le travail domestique, essai de quantification*, Paris, Insee, 1981
- CHANEY E. & CASTRO M. G. (eds.), *Muchachas no more: household workers in Latin America and the Caribbean*, Philadelphia, Temple University Press, 1989
- CHANG G., *Disposable Domestic: Immigrant Women Workers in the Global Economy*, Cambridge, South End Press, 2000
- CHAPLIN D., "Domestic Service and Industrialization", *Comparative Studies in Sociology*, I, 1978, pp. 97-127
- CHELL-ROBINSON V., "Female Migrants in Italy: Coping in a Country of New Immigration", in ANTHIAS F. & LAZARIDIS G. (eds.), *Gender and Migration in Southern Europe. Women on the Move*, New York, Berg, 2000, pp. 103-123
- CHIN C., *In Service and Servitude: Foreign Female Domestic Workers and the Malaysian "Modernity" Project*, New York, Columbia University Press, 1998

- CHOPRA R., *Rethinking Pro-Feminism: Men, Work and Family in India*, paper presented at the Expert Group Meeting on *The role of men and boys in achieving gender equality*, 21-24 October 2003, Brasilia, organized by the United Nations Division for the Advancement of Women (DAW) in collaboration with the International Labour Organization (ILO), the United Nations Programmes on HIV/AIDS (UNAIDS), the United Nations Development Programme (UNDP), [<http://www.un.org/womenwatch/daw/egm/men-boys2003/EP12-Chopra.pdf>]
- CNEL-FONDAZIONE SILVANO ANDOLFI, *Le colf straniere: culture familiari a confronto. Report finale*, 2003 [<http://www.cnel.it>]
- COHEN R. & VERTOVEC S. (eds.), *Migration, Diaspora and Transnationalism*, Cheltenham UK - Northampton Mass., Edward Elgar Publishing, 1994
- COLECTIVO IOÉ, *Mujer, Inmigración y trabajo*, Madrid, Imserso, 2001 [<http://www.imsersomigracion.upco.es/nojava/default2.asp>]
- COLOMBO A., "Il mito del lavoro domestico. Struttura e cambiamenti del lavoro domestico salariato in Italia (1970-2003)", *Polis*, XIX, 2005-3, pp. 435-457
- COLOMBO A., "Razza, genere, classe. Le tre dimensioni del lavoro domestico in Italia", *Polis*, XVII, 2003-2, pp. 317-342
- COMMISSION EUROPEENNE (Emploi et Affaires Sociales, DG V), *L'emploi en Europe 2002 : Evolutions récentes et perspectives*, Bruxelles, juillet 2001
- CONNOR J., *Report on Domestic Slavery*, Strasbourg, Council of Europe, 2001 (doc. 9102, Commission on equal opportunity for men and women, for the Council of Europe Parliamentary Assembly, 17 May 2001) [<http://assembly.coe.int/Documents/WorkingDocs/doc.01/EDOC9102.htm>]
- COOMANS G., *Labour supply in the European Context : demographic determinants and competence issues*, paper presented at the European conference on the *Employment Issues in the Care of Children and older people Living at Home*, Sheffield Hallam University, 20-21 June 2002
- CORRÀ L., "Tra due lingue e due culture: note sulla competenza linguistica delle balie", in PERCO D. (ed.), *Balie da latte. Una forma peculiare di emigrazione temporanea*, Feltre, Comunità montana feltrina, Centro per la documentazione della cultura popolare, 1984, pp. 67-85
- CORSINI C. & SALINARI G., "La scelta matrimoniale: Firenze alla metà dell'Ottocento", *Popolazione e storia*, 2002-1, pp. 15-33
- COSER L. A., "Servants: The Obsolescence of an Occupational Role", *Social Forces*, LII, 1973-1, pp. 31-40
- COSTA P., *Civitas. Storia della cittadinanza in Europa. 1. Dalla civiltà comunale al settecento*, Roma - Bari, Laterza, 1999
- COX R., "The role of ethnicity in shaping the domestic employment sector in Britain", in HENSHALL MOMSEN J. (ed.), *Gender, Migration and Domestic Service*, London, Routledge, 1999, pp. 134-147
- CRIPPA E., *Lavoro amaro. Le estere in Italia*, Roma, Api-Colf, 1979
- CRIPPA E., *Morale professionale*, Frascati, Tipografia Laziale, 1968
- CRIPPA E., *La tua morale professionale*, Vimodrone, Bignami, 1959
- CROFF B., "Les emplois familiaux : le travail domestique réhabilité ?", *Les Cahiers du Mage*, 1996-4
- CUSENIER M., *Les domestiques en France*, Paris, A. Rousseau, 1912
- DA MOLIN G., *Famiglia e matrimonio nell'Italia del Seicento*, Bari, Cacucci, 2002
- DA MOLIN G., "Family forms and domestic service in southern Italy from the seventeenth to the nineteenth century", *Journal of Family History*, XV, 1990, pp. 503-527
- DAVIDOFF L. "Mastered for Life: Servant and Wife in Victorian and Edwardian England", *The Journal of Social History*, VII, 1974, pp. 406-428
- DAVIDOFF L. & HALL C., *Family fortunes. Men and women of the English middle class, 1780-1850*, London - Melbourne - etc., Hutchinson, 1987

- DEBONNEUIL M. & LAHIDJI R., "Services de proximité, État et marché", in CONSEIL D'ANALYSE ÉCONOMIQUE, *Emplois de proximité*, Paris, La Documentation Française, 1998, pp. 41-60
- DECIMO F., *Quando emigrano le donne : percorsi e reti femminili della mobilità transnazionale*, Bologna, Il Mulino, 2005
- DE FILIPPO E., "Le lavoratrici 'giorno e notte'", in VICARELLI G. (ed.), *Le mani invisibili. La vita e il lavoro delle donne immigrate*, Roma, Ediesse, 1994, pp. 65-72
- DE GROOT R. & OUELLET E., *Plus que parfaites. Les aides familiales à Montréal, 1850-2000*, Montréal, Les éditions du remue-ménage, 2001
- DE KEYZER D., *Madame est servie. Vivre au service de la noblesse et de la bourgeoisie (1900-1995)*, French Transl. Ch. de Trazegnies, Paris - Bruxelles, La Longue Vue, 1997
- DELAUNAY Q., *Société industrielle et travail domestique. L'électroménager en France (XIX<sup>e</sup> - XX<sup>e</sup> siècles)*, Paris, L'Harmattan, 2003
- DELPIANO P. & SARTI R. (eds.), *Servants, Domestic Workers and Children*, special issue of *Paedagogica Historica* (forthcoming)
- DEMETRIO D. et alii, *Il libro della cura di sé degli altri del mondo*, Torino, Rosenberg & Sellier, 1999
- DENNISON T., "Servants and Labourers in a Serf Society: the Role of Service in Rural Russia, 1745-1825", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. IV, *Domestic Service, a Factor of Social Revival in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 145-160
- DE RUIJTER E., "Trends in the Outsourcing of Domestic Works and Childcare in The Netherlands. Compositional or Behavioural Change?", *Acta Sociologica*, XLVII, 2004, pp. 219-234
- DESLINIÈRES L., *L'application du système collectiviste*, Paris, Librairie de la Revue Socialiste, 1899
- DESTREMAU B. & LAUTIER B. (eds.), *Femmes en domesticité. Les domestiques du Sud, au Nord et au Sud*, numéro thématique de la *Revue du Tiers Monde* (IEDES Paris 1), n° 170, avril - juin 2002
- DIEHL K., *Upstairs, Downstairs, in the master's Chambers: Domestic Spaces and Narratives Structure*, paper presented at the first seminar of the Servant Project, *Servants and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Florence, 14-16 February 2002
- DIEHL K., "The Doubling of the Narrative: Céleste Albaret and Marcel Proust", in SCHULTE R. & HANTZAROULA P. (eds.), *Narratives of the Servant*, San Domenico (Firenze), European University Institute, EUI Working Papers, 2001, pp. 103-114
- DILL B. T., "'Making your Job Good Yourself'. Domestic Service and the Construction of Personal Dignity", in BROOKMAN A. & MORGEN S. (eds.), *Women and the Politics of Empowerment*, Philadelphia, Temple University Press, 1988, pp. 33-52
- DØLVIK J. E., "Introduction", in DØLVIK J. E. (ed.), *At your service? Comparative Perspective on Employment and Labour Relations in the European Private Sector Services*, Bruxelles, P.I.E. & Peter Lang, 2001a, pp. 11-15
- DØLVIK J. E. (ed.), *At your service? Comparative Perspective on Employment and Labour Relations in the European Private Sector Services*, Bruxelles, P.I.E. & Peter Lang, 2001
- La domestique*, Paris, Impr. Ch. Basseville, [1906]
- DRAKE M., "Aspects of domestic service in Great Britain and Ireland, 1841-1911", *Family and Community History*, II, 1999, pp. 119-128
- DUBERT I., "Modernity without modernization: aspects of the historical evolution of domestic service in Spain and Galicia between the 18<sup>th</sup> and 20<sup>th</sup> centuries", *Gender and History* (forthcoming)
- DUBERT I., "Le service domestique en Espagne et en Galice rurale, 1630-1850: entre idéal et réalité", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. I, *Servants and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Liège, Éditions de l'Université de Liège, 2005a, pp. 45-63

- DUBERT I., "The Domestic Service of Rural Galicia, 1752-1787: Labour Markets, Gender and Social structure", in PASLEAU S. and SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. IV, *Domestic Service, a Factor of Social Revival in Europe*, Liège, Éditions de l'Université de Liège, 2005b, pp. 287-301
- DUBERT I., "Agricultural Work, Social Structure and Labour Markets of the Rural Domestic Service in Galicia in the mid-18<sup>th</sup> Century", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. V, *The Modelization of Domestic Service*, Liège, Éditions de l'Université de Liège, 2005c, pp. 39-52
- DUBERT I., "Agricultural Work, Social Structure and Labour Markets of the Rural Domestic Service in Galicia in the mid-18<sup>th</sup> Century", in FAUVE-CHAMOUX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 113-126
- DUBERT I., *Del campo a la ciudad. Migraciones, familia y espacio urbano en la historia de Galicia, 1708-1924*, Vigo, Editorial Nigra, 2001
- DUBERT I., "Domestic Service and Social Modernization in Urban Galicia, 1752-1920", *Continuity and Change*, XIV, 1999, pp. 207-226
- DUBERT I., *Historia de la familia en Galicia durante la época moderna 1550-1830*, A Coruña, Ecidios do Castro, 1992
- DUDDEN F. E., "Experts and Servants: The National Council on Household Employment and the Decline of Domestic Service in the Twentieth Century", *Journal of Social History*, XX, 1986, pp. 269-289
- DUDDEN F. E., *Serving Women. Household Service in Nineteenth-Century America*, Middletown, Connecticut, Wesleyan University Press, 1983
- DÜRR R., "La servante en ville. Une analyse des parcours à Schwäbisch Hall au XVII<sup>e</sup> siècle", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. V, *The Modelization of Domestic Service*, Liège, Éditions de l'Université de Liège, 2005, pp. 27-38
- DÜRR R., "Der Dienstbothe ist kein Tagelöhner... Zum Gesinderecht (16. bis 19. Jahrhundert)", in GERHARD U. (ed.), *Frauen in der Geschichte des Rechts*, München, C. H. Beck, 1997, pp. 115-139
- DÜRR R., *Mägde in der Stadt. Das Beispiel Schwäbisch Hall in der Frühen Neuzeit*, Frankfurt a. M - New York, Campus, 1995
- DUSO G. (ed.), *Oltre la democrazia. Un itinerario attraverso i classici*, Roma, Carocci, 2004
- DUSSUET A., *Travaux de femmes. Enquête sur les services à domicile*, Paris, L'Harmattan, 2005
- DUSSUET A., *Femmes dans les services à domicile : insertion professionnelle ou retour à la domesticité ?*, papier présenté à la Conférence *Femmes et Insertion professionnelle*, Le Mans, 13-14 mai 2004
- DUSSUET A., "Le genre dans l'emploi de proximité", in DANDURAND R. B., JENSON J. & JUNTER A., *Genre des politiques publiques, des constats et des actions*, n° 47 de la revue *Lien social et Politiques*, 2002, pp. 143-154
- DUSSUET A., "'On n'est pas des domestiques !'. La difficile professionnalisation des services à domicile", *Sextant*, n° 15-16, 2001, pp. 279-295
- DUSSUET A., *Logiques domestiques. Essai sur les représentations du travail domestique chez les femmes actives de milieu populaire*, Paris, L'Harmattan, 1997
- DUSSUET A. & LECOMTE S., "Formes d'emploi féminin dans les services à domicile", *Actes des 8<sup>e</sup> journées de Sociologie du Travail, LEST, Aix-en-Provence, 21-23 juin 2001* [[www.univ-aix.fr/lest/lesrencontres/journeesocio/atelier5.web.pdf](http://www.univ-aix.fr/lest/lesrencontres/journeesocio/atelier5.web.pdf)]
- EBERY M. & PRESTON B., *Domestic service in late Victorian and Edwardian England, 1871-1914*, University of Reading, 1976 (Reading geographical papers no 42)
- EBRON G., "Not Just the Maid: Negotiating Filipina Identity in Italy", *Intersections*, Issue 8, October 2002 [<http://www.she.murdoch.edu.au/intersections/issue8/ebbron.html>]

- EHRENREICH B. & RUSSELL HOCHSCHILD A. (eds.), *Global Woman: Nannies, Maids and Sex Workers in the New Economy*, New York, Metropolitan Books, 2003
- EIBEN O., *Age at Menarche and Social Status of Servants' Families*, paper presented at the fifth seminar of the Servant Project, *The Modelization of Domestic Service*, Munich, 11-13 September 2003
- Emplois de proximité*, Paris, La Documentation Française, 1998
- ENGELSING R., "Das häusliche Personal in der Epoche der Industrialisierung", *Jahrbuch für Sozialwissenschaft*, XX, 1969, pp. 84-121, republished in a longer version in ENGELSING R., *Zur Sozialgeschichte deutscher Mittel- und Unterschichten*, Göttingen, Vandenhoeck & Ruprecht, 1978 (1973<sup>1</sup>), pp. 224-261
- ENGELSING R., "Dienstbotenlektüre im 18. und 19. Jahrhundert", in ENGELSING R., *Zur Sozialgeschichte deutscher Mittel- und Unterschichten*, Göttingen, Vandenhoeck & Ruprecht, 1978 (1973<sup>1</sup>), pp. 180-223
- ERR L., *Rapport sur la campagne contre la traite des femmes*, Strasbourg, 2001 (doc. 9190, Commission sur l'égalité des chances pour les femmes et les hommes auprès de l'Assemblée parlementaire du Conseil de l'Europe, 7 septembre 2001) [<http://assembly.coe.int/Documents/WorkingDocs/doc.01/EDOC9190.htm>]
- ESCRIVÁ A., "The Position and Status of Migrant Women in Spain", in ANTHIAS F. & LAZARIDIS G. (eds.), *Gender and Migration in Southern Europe. Women on the Move*, New York, Berg, 2000, pp. 199-225
- EURISPES, *Il lavoro domestico in Italia. Regolare e sommerso*, Roma, Eurispes, [2002]
- EUROPEAN COMMISSION, *The future of the European Employment Strategy (EES) "A strategy for full employment and better jobs for all"* [COM (2003) 6 final]
- EUROPEAN COMMISSION, *Proposal for a council decision on guidelines for the employment policies of the member states* [COM (2003) 176 final]
- EUROPEAN COMMISSION, *Equal opportunities for Women and Men in the European Union. Annual report 1999*, Luxembourg, 2000
- EUROPEAN COMMISSION, *Communication, A Concerted Strategy to Modernise Social Protection*, Luxembourg, 1999
- EUROPEAN COUNCIL, *Presidency Conclusions, Lisbon European Council, 23-24 March 2000*
- EUROPEAN FOUNDATION FOR THE IMPROVEMENT OF LIVING AND WORKING CONDITIONS, *The Quality of Life in Europe, Results of the 2003 European survey, Summary*, [<http://www.eurofound.eu.int/>]
- EUROPEAN FOUNDATION FOR THE IMPROVEMENT OF LIVING AND WORKING CONDITIONS, *The Working Poor in the European Union* (COM (2003) 728) [<http://www.eurofound.eu.int/publications/>]
- EUROSTAT, *La vie des femmes et des hommes en Europe, un portrait statistique : Données 1980-2000*, 2002
- EWAN E., "Mistresses of Themselves? Female Domestic Servants and By-employments in Sixteenth Century Scottish Towns", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. IV, *Domestic Service, a Factor of Social Revival in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 25-45
- EWAN E., "Mistresses of Themselves? Female Domestic Servants and By-employments in Sixteenth Century Scottish Towns", in FAUVE-CHAMOUX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> Centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 411-433
- FAGUER J.-P., "Pour une histoire de la précarité: transformation des emplois précaires et des modes de management", *La Lettre du Centre d'Études de l'Emploi*, LVII, avril 1999, pp. 1-10
- FAIRCHILD C., *Domestic Enemies. Servants and Their Masters in Old Regime France*, Baltimore - London, The Johns Hopkins University Press, 1984

- FANNING Ch. (ed.), *The Exiles of Erin: Nineteenth-century Irish-American Fiction*, 2<sup>nd</sup> ed., Chester Springs, Pa., Dufour Editions, 1997
- FARAGO T., "Servants and Farmhands in Historic Hungary before the First World War, in the Mirror of Figures", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. II, *Domestic Service and the Emergence of a New Conception of Labour in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 247-268
- FARAGO T., *Scientific Report "The Modelization of Domestic Service"*, Servant Project, Seminar V, Munich, 11-13 September 2003
- FARAGO T., "Different household formation systems in Hungary at the end of the eighteenth century: variations on John Hajnal's thesis", *Historical Social Research*, XXIII, 1998, pp. 83-111
- FARGO BROWN L., *Apostle of democracy: the Life of Lucy Maynard Salmon*, New York - London, Harper & Brothers, 1943
- FAUVE-CHAMOIX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> Centuries*, Bern - Berlin - etc., Peter Lang, 2004
- FAUVE-CHAMOIX A., "L'état de la question. L'apport de l'historiographie internationale", *Sextant*, n° 15-16, 2001, pp. 9-31
- FAUVE-CHAMOIX A., "Servants in Preindustrial Europe: Gender Differences", *Historical Social Research/Historische Sozialforschung*, XXIII, 1998 (172), pp. 112-129
- FAUVE-CHAMOIX A., "Pour une histoire européenne du service domestique à l'époque pré-industrielle", in FAUVE-CHAMOIX A. & FIALOVÁ L. (eds.), *Le phénomène de la domesticité en Europe, XVI<sup>e</sup> - XX<sup>e</sup> siècles*, Praha, Česká Demografická Sociologický Ústav av CR, 1997, pp. 57-73 (Acta Demographica, XIII)
- FAUVE-CHAMOIX A. & FIALOVÁ L. (eds.), *Le phénomène de la domesticité en Europe, XVI<sup>e</sup> - XX<sup>e</sup> siècles*, Praha, Česká Demografická Sociologický Ústav av CR, 1997 (Acta Demographica, XIII)
- FIALOVÁ L., "Domestic Service in the Czech Lands at the Turn of the 19<sup>th</sup> and 20<sup>th</sup> Centuries. A Statistical Overview", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. IV, *Domestic Service, a Factor of Social Revival in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 125-144
- FIALOVÁ L., "Domestic Staff in the Czech Lands at the Turn of the 19<sup>th</sup> and 20<sup>th</sup> Centuries in the Light of Statistical Figures", in FAUVE-CHAMOIX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> Centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 141-159
- FINLEY M. I., *La democrazia degli antichi e dei moderni*, Roma - Bari, Laterza, 1992 (or *Democracy ancient and modern*, London, 1973)
- FISCHER-HOMBERGER E., "Shame in the Master-Servant Relationship. Notes on a Film ('The Servant', 1963)", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. I, *Servants and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Liège, Éditions de l'Université de Liège, 2005, pp. 89-101
- FIUME G. (ed.), *La schiavitù nel Mediterraneo*, special issue of *Quaderni storici*, CVII, 2001
- FLIPO A., "La demande de services de proximité : une mise en perspective", in CONSEIL D'ANALYSE ÉCONOMIQUE, *Emplois de proximité*, Paris, La Documentation Française, 1998, pp. 103-135
- FLIPO A., "Les services de proximité de la vie quotidienne", *Insee première*, n° 491, octobre 1996
- FLIPO A., "Faire garder ses enfants", *Insee première*, n° 481, août 1996
- FOLBRE N., *The Invisible Heart : Economics and Family Values*, New York, The New Press, 2001
- FOLBRE N., "The Unproductive Housewife: Her Evolution in Nineteenth-Century Economic Thought", *Signs*, XVI, 1991-3, pp. 463-484

- FOUGEYROLLAS-SCHWEBEL D., "La relation de service. Regards croisés", *Cahiers du Genre*, XXVIII, novembre 2000, pp. 5-18
- FOUGEYROLLAS-SCHWEBEL D., "Travail domestique", *Dictionnaire critique du féminisme*, Paris, PUF, 2000, pp. 235-240
- FOUGEYROLLAS-SCHWEBEL D., "De la réclusion au cloisonnement. Travail domestique et salariat", in DEFALVARD H. & GUIENNE V. (eds.), *Le partage du travail. Bilan et perspectives*, Paris, Éditions Desclée de Brouwer, 1998
- FOUQUET A., "Le travail domestique, du travail invisible au gisement d'emplois", in LAUFER J., MARY C. & MARUANI M. (eds.), *Masculin-Féminin : questions pour les sciences de l'homme*, Paris, PUF, 2001, pp. 99-127
- FOUQUET A., "Travail, emploi ou activité ?", in KERGOAT J., BOUTET J., JACOT H. & LINHART D. (eds.), *Le monde du travail*, Paris, Éd. La Découverte, 1998, pp. 228-236
- FRAISSE G., "Domesticité, emplois de services et démocratie", in MARUANI M. (ed.), *Les nouvelles frontières de l'inégalité. Hommes et femmes sur le marché du travail*, Paris, Éd. La Découverte, 1998, pp. 151-170
- FRAISSE G., *Femmes toutes mains. Essai sur le service domestique. Recherches, discussions, documentation et interviews en collaboration avec Martine Guillin*, Paris, Éditions du Seuil, 1979
- FREDERICK C., *The New Housekeeping. Efficiency Studies in Home Management*, Garden City - New York, Doubleday, Page and Co., 1914
- FRIESE M., "Arbeit und Geschlecht in der Erziehungswissenschaft unter besonderer Berücksichtigung personenbezogener Dienstleistungsberufe", in *GendA. Netzwerk feministische Arbeitsforschung*, Discussion Papers, VII, 2004 [<http://www.gendanetz.de/files/document46.pdf>]
- FRIESE M., "East European Women as Domestic Workers in Western Europe - New Social Inequality and Division of Labour Among Women", *Journal of Area Studies*, Issue 6 (*Women in Eastern and Western Europe - In Transition and Recession*), 1995, pp. 194-202
- FRIGO D., *Il padre di famiglia. Governo della casa e governo civile nella tradizione dell'"economica" tra Cinque e Seicento*, Roma, Bulzoni, 1985
- FRYE S. & ROBERTSON K. (eds.), *Maids and Mistresses, Cousins and Queens. Women's Alliances in Early Modern England*, New York - Oxford, Oxford University Press, 1999
- GABURRO M., *Report on domestic slavery: servitude, au pairs and mail-order brides*, Strasbourg, European Council, 2004 (doc. 10.144, Commission on equal opportunity for men and women, for the Council of Europe Parliamentary Assembly, 19 April 2004) [[http://assembly.coe.int/Documents/WorkingDocs/doc\\_04/EDOC10144.htm](http://assembly.coe.int/Documents/WorkingDocs/doc_04/EDOC10144.htm)]
- GALASSO C., "'Solo il loro servizio di brama, sia fedel, accurato sincer'. Il servizio domestico nella comunità ebraica di Livorno (secoli XVII-XVIII)", *Società e storia*, XXV, 2002, pp. 457-474
- GALVARRIATO M. D., "Notas para la historia del servicio doméstico", *Revista del Trabajo*, February 1946, no. 2, pp. 143-147
- GARCIA ARAUJO E., "El servicio doméstico: Problemas y soluciones", *Revista de Trabajo*, October-November 1958, nos. 10-11, pp. 53-67
- GARCÍA GONZALES F., "Labradores, jornaleros y sirvientes en la Sierra. Organización doméstica y ciclo de vida (Alcaraz, 1753-1787)", in GARCÍA GONZALES F. (ed.), *Tierra y familia en la España meridional, siglos XIII-XIX. Formas de organización doméstica y reproducción social*, Murcia, Universidad de Murcia, 1998, pp. 152-192
- GARDEY N., *Travail et genre, approche croisée*, Paris, L'Harmattan, 2001
- GATHER C., GEISSLER B. & RERRICH M. (eds.), *Weltmarkt Privathaushalt. Bezahlte Hausarbeit im globalen Wandel*, Münster, Westfälisches Dampfboot, 2002
- GATHORNE HARDY J., *The Rise and Fall of the British Nanny*, London, Hodder & Stoughton, 1972
- GHIJS I., *Vernederd, verkracht, verborgen. Huis-slaven in België*, Antwerp, Manteau, 2004

- GILES J., "Help for Housewives: Domestic Service and the Reconstruction of Domesticity in Britain, 1940-50", *Women's History Review*, X, 2001-2, pp. 299-324
- GILL L., *Precarious Dependencies: Gender, Class, and Domestic Service in Bolivia*, New York, Columbia University Press, 1994
- GIUSTI PESCI C., *Proposta per la classe delle domestiche presentata alla assemblea delle Donne Italiane il 3 Marzo 1913*, Stab. Grafici Riuniti Succ. Monti e Noè, [1913]
- GLASSE A.-K., *Rapport sur la communication de la Commission sur le travail non déclaré* [déposé à la Commission de l'emploi et des affaires sociales auprès du Parlement européen, le 30 août 2000]
- GODARD F., *La famille, une affaire de génération*, Paris, PUF, 1992
- GOLLINS T., "Male carers: a study of the inter-relations between caring, male identity and age", *Sheffield Online Papers in Social Research*, III, 2001
- GOTTSCHALL K., *The Employable European Citizen: Beyond Gender, Class and Ethnicity?*, paper presented at the Fourth European Feminist Research Conference, 28 September - 1st October 2000, Bologna, Italy. Workshop 10 *Ties that bind: the law, economics and the labour market* [<http://www.orlando.women.it/cyberarchive/files/gottschall.htm>]
- GOTZINGER G., "Les servantes luxembourgeoises à Bruxelles dans l'entre-deux-guerres", *Sextant*, XV-XVI, 2001, pp. 83-100
- GOWING L., "The Haunting of Susan Lay: Servants and Mistresses in Seventeenth-Century England", *Gender and History*, XIV, 2002, pp. 183-201
- GRAHAM H., "The context of Caring in the feminist Research: the case of Domestic Service", *Sociology*, XXV, 1991-1, pp. 61-78
- GRÉGOIRE H., *La domesticité chez les peuples anciens et modernes*, Paris, Egron, 1814
- GREGSON L. & LOWE M., *Servicing the Middle Classes. Class, Gender and Waged Domestic Labour in Contemporary Britain*, London - New York, Routledge, 1994
- GRELET Y. & MANSUY M., "De la précarité d'emploi à celle des trajectoires : une analyse de l'insertion en évolution", *Formation-Emploi*, n° 85, janvier-mars 2004
- GRENDI E., "Storia sociale e storia quantitativa", *Quaderni storici*, XXI, 1986, pp. 201-210
- GUBIN E., "La domesticité, une réalité mal adaptée au contexte de l'entre-deux-guerres en Belgique", *Sextant*, n° 15-16, 2001, pp. 33-59
- GUBIN E. & PIETTE V. (eds.), *Domesticité*, numéro special *Sextant*, n° 15-16, 2001
- GUIRAL P. & THUILLIER G., *La vie quotidienne des domestiques en France au XIX<sup>e</sup> siècle*, Paris, Hachette, 1978
- GUTTON J.-P., *Domestiques et serviteurs dans la France de l'Ancien Régime*, Paris, Aubier Montaigne, 1981
- GUTTORMSSON L., "Il servizio come istituzione sociale in Islanda e nei paesi nordici", *Quaderni storici*, XXIII, 1988, pp. 355-379
- HAHN S., "Nowhere at home? Female migrants in the nineteenth-century Habsburg Empire", in SHARPE P. (ed.), *Women, Gender and Labour Migration. Historical and global perspective*, London - New York, Routledge, 2001, pp. 108-126
- HAJNAL J., "Two kinds of pre-industrial household formation system", in WALL R., ROBIN J. & LASLETT P. (eds.), *Family Forms in Historic Europe*, Cambridge, Cambridge University Press, 1983, pp. 65-104
- HAJNAL J., "European marriage patterns in perspective", in GLASS D. V. & EVERSLEY D. E. C. (eds.), *Population in History*, London, Edward Arnold, 1965, pp. 101-135
- HANTZAROULA P., "The Dynamics of the Mistress-Servant Relationship, Greece 1920-1945", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. I, *Servants and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Liège, Éditions de l'Université de Liège, 2005a, pp. 113-140
- HANTZAROULA P., "The Status of Servant's Labour in State Policy, Greece, 1870-1960", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*,

- vol. II, *Domestic Service and the Emergence of a New Conception of Labour in Europe*, Liège, Éditions de l'Université de Liège, 2005b, pp. 225-246
- HANTZAROULA P., "The Dynamics of the Mistress-Servant Relationship", in FAUVE-CHAMOUX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 379-408
- HANTZAROULA P., *Sexual Violence in Domestic Service in Greece, 1920-1950*, paper presented at the fourth seminar of the Servant Project, *Domestic Service, a Factor of Social Revival in Europe*, Essex, 8-10 May 2003
- HANTZAROULA P., *The Making of Subordination: Domestic Servants in Greece, 1920-1945*, PhD thesis, Florence, European University Institute, November 2002
- HANTZAROULA P., "Shame in the Narratives of Domestic Servants in Greece, 1920-1945", in SCHULTE R. & HANTZAROULA P. (eds.), *Narratives of the Servant*, San Domenico (Firenze), European University Institute, EUI Working Papers, 2001, pp. 81-102
- HARDACH-PINKE I., *Die Gouvernante. Geschichte eines Frauenberufs*, Frankfurt a. M. - New York, Campus, 1993
- HARRINGTON MEYER M., *Care Work: Gender, Labor and the Welfare State*, New York, Routledge, 2000
- HARZIG C. (ed.), *Peasant Maids – City Women from the European Countryside to Urban America*, Ithaca, Cornell University Press, 1997
- HAY D. & CRAVEN P. (eds.), *Masters, Servants, and Magistrates in Britain and the Empire, 1562-1955*, Chapel Hill - London, University of North Carolina Press, 2004
- HEAD-KÖNIG A.-L., *The Emergence of a New Conception of Domestic Service in Switzerland (1870-1939)*, paper presented at the second seminar of the Servant Project, *Domestic Service and the Emergence of a New Conception of Labour in Europe*, Oslo, 13-15 June 2002a
- HEAD-KÖNIG A.-L., *Scientific Report "Domestic Service and the Evolution of the Law"*, Servant Project, Seminar III, Barcelona, 12-15 December 2002b
- HEAD KÖNIG A.-L., "La pénurie de domestiques en Suisse et ses remèdes (1870-1939)", *Sextant*, n° 15-16, 2001, pp. 127-148
- HECHT J. J., *The Domestic Servant in Eighteenth Century England*, London - Boston, Routledge & Kegan Paul, 1980 (1956<sup>1</sup>)
- HECHT J. J., "Continental and Colonial Servants in Eighteenth Century England", *Smith College Studies in History*, vol. XL, 1954, pp. 1-61
- HENKES B., *Heimat in Holland. Deutsche Dienstmädchen 1920-1950*, transl. M. Csollány, Tübingen, Straelener Manuskripte Verlag, 1998 (or. Dutch edition 1995)
- HENSHALL MOMSEN J. (ed.), *Gender, Migration and Domestic Service*, London, Routledge, 1999
- HESS S., "Au Pairs als informalisierte Hausarbeiterinnen", in GATHER C., GEISSLER B. & RERRICH M. (eds.), *Weltmarkt Privathaushalt. Bezahlte Hausarbeit im globalen Wandel*, Münster, Westfälisches Dampfboot, 2002, pp. 103-119
- HEYZER N., LYCKLAMA À NIJEHOLT G. & WEEKAROON N. (eds.), *The Trade in Domestic Workers: Causes, Mechanisms and Consequences of International Labour Migration*, London, Zed Books, 1994
- HEYZER N. & WEE V., "Domestic Workers in Transient Overseas Employment: Who Benefits, Who Profits", in HEYZER N., LYCKLAMA À NIJEHOLT G. & WEEKAROON N. (eds.), *The Trade in Domestic Workers: Causes, Mechanisms and Consequences of International Labour Migration*, London, Zed Books, 1994, pp. 31-101
- HIGGS E., "The tabulation of servants in the nineteenth-century census, with special reference to domestic servants", in MILLS D. R. & SCHÜRER K. (eds.), *Local communities in the Victorian census enumerators' books*, Oxford, Leopard's Head Press, 1996, pp. 27-35

- HIGGS E., "Women's Occupations and Work in the Nineteenth Century Census", *History Workshop*, XXIII, 1987, pp. 59-81
- HIGGS E., *Domestic Servants and Household in Rochdale 1851-1871*, New York - London, Garland, 1986
- HIGGS E., "Domestic servants and households in Victorian England", *Social History*, VIII, 1983, pp. 201-210
- HIGGS E., "Per la storia dei servi domestici: un'analisi quantitativa", *Quaderni storici*, XIV, 1979, pp. 284-301
- HILL B., *Servants. English Domestic in the Eighteenth Century*, Oxford, Clarendon Press - New York, Oxford University Press, 1996
- HONDAGNEU-SOTELO P., *Doméstica: immigrant workers cleaning and caring in the shadows of affluence*, Berkeley, University California Press, 2001
- HONDAGNEU-SOTELO P., "The International Division of Caring and Cleaning Work", in HARRINGTON MEYER M., *Care Work: Gender, Labor and the Welfare State*, New York, Routledge, 2000, pp. 149-162
- HONDAGNEU-SOTELO P., "Regulating the Unregulated? Domestic Workers' Social Network", *Social Problems*, XLI, 1994-1, pp. 50-64
- HONDAGNEU-SOTELO P. & AVILA E., "'I'm here, but I'm there'. The Meaning of Latina Transnational Motherhood", *Gender and Society*, XI, 1997-5, pp. 548-571
- HORN P., *The Rise and Fall of the Victorian Servant*, Dublin, Gill & Macmillan - New York, St Martin's Press, 1975
- ILO, *C177 Home Work Convention*, Geneva, June 1996
- INPS/CARITAS - Monitoraggio dei flussi migratori in collaborazione con il "Dossier Statistico Immigrazione Caritas/Migrantes", *Il mondo della collaborazione domestica: i dati del cambiamento*, 2004
- INSTITUTE OF RACE RELATIONS, *Plight of Domestic workers in Britain*, Aug. 2003 [<http://www.goacom.com/overseas-digest/Economic%20issues/domesticsuk.html>]
- IOLI A., "Incoming Workers and Housework", in PASLEAU S. and SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. III, *Domestic Service and the Evolution of the Law*, Liège, Éditions de l'Université de Liège, 2005, pp. 253-263
- JACKSON T. R., HUANG S. & YEOH B., "Les migrations internationales des domestiques philippines", *Revue européenne des migrations internationales*, XV, 1999-2, pp. 37-68
- JAEHLING K., "Political Reforms in the Domestic Service Sector - Aims and Impact", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. V, *The Modelization of Domestic Service*, Liège, Éditions de l'Université de Liège, 2005, pp. 161-172
- JAEHLING K., "Political Reforms in the Domestic Service Sector - Aims and Impact", in FAUVE-CHAMOUX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 235-246
- JANSSEN U., *Die "Dienstbotenfrage" um die Jahrhundertwende* [<http://www.stud.fernuni-hagen.de/q5232694/home/hadbf.htm>]
- JANSSENS A., *Scientific Report "Servants and Changes in Mentality"*, Servant Project, Seminar I, Florence, 14-16 February 2002
- JUHEL B., *L'aide ménagère et la personne âgée. Petites et grandes manœuvres autour d'un espace de vie à partager*, Paris, L'Harmattan, 1998
- KAMECKA M., "La domesticité dans le contexte socioéconomique de la Pologne", in FAUVE-CHAMOUX A. & FIALOVÁ L. (eds.), *Le Phénomène de la domesticité en Europe, XVI<sup>e</sup> - XX<sup>e</sup> siècles*, Praha, Česká Demografická Sociologický Ústav av CR, 1997, pp. 41-49 (Acta Demographica, XIII)
- KATZMAN D., *Seven Days a Week: Women and Domestic Service in Industrialising America*, New York, Oxford University Press, 1978

- KELLER G., *Hausgehilfin und Hausflucht, ein soziales Problem von gestern und heute*, Dortmund, Verlag "Soziale Welt", 1950
- KENT D. A., "Ubiquitous but Invisible: Female Domestic Servants in Mid-Eighteenth Century London", *History Workshop*, XXVIII, 1989, pp. 111-128
- KERTZER D., *The Kidnapping of Edgardo Mortara*, London, Basingstoke - New York, Alfred Knopf, 1997
- KESTEN-CONRAD E., "Zur Dienstbotenfrage. Erhebungen der Arbeiterinnenschutzkommission des Bundes Deutscher Frauenvereine", *Archiv für Sozialwissenschaft und Sozialpolitik*, XXXI, 1910, pp. 520-553
- KINDLER M., *Risk in the livelihoods of migrant domestic workers: the case of Ukrainian domestic workers in Poland*, paper presented at the Conference *Migration and Domestic Work in Global Perspective*, 26-29 May 2005, The Netherlands Institute for Advanced Studies, Wassenaar [[http://www.nias.knaw.nl/en/news\\_forthcoming\\_activities/lutz/new\\_12/kindler.pdf](http://www.nias.knaw.nl/en/news_forthcoming_activities/lutz/new_12/kindler.pdf)]
- KING R. & BLACK R. (eds.), *Southern Europe and the new Immigrations*, Sussex, Academic Press, 1997
- KING R., LAZARIDIS G. & TSARDANIDIS C. (eds.), *Eldorado or Fortress? Migration in Southern Europe*, New York, St Martin's Press, 2000
- KLAPISCH-ZUBER C., "Women Servants in Florence (14<sup>th</sup>-15<sup>th</sup> Centuries)", in HANAWALT B. (ed.), *Women and Work in Pre-industrial Europe*, Bloomington, Indiana University Press, 1986, pp. 56-80
- KNIEBIELHER Y., *La révolution maternelle depuis 1945*, Paris, Perrin, 1997
- KNIJN T., "Marketization and the Struggling Logics of (Home) Care in the Netherlands", in HARRINGTON MEYER M., *Care Work: Gender, Labor and the Welfare State*, New York, Routledge, 2000, pp. 232-248
- KOFFMAN E., PHIZACKLEA A., RAGHURAM P. & SALES R., *Gender and International Migration in Europe: Employment, Welfare and Politics*, New York - London, Routledge, 2000
- KOSER K. & LUTZ H., *The New Migration in Europe. Social Constructions and Social Realities*, London, Macmillan Press, 1998
- KRAUSMAN BEN-AMOS I., *Adolescence and Youth in Early Modern England*, New Haven - London, Yale University Press, 1994
- KRAUSMAN BEN-AMOS I., "Women apprentices in the trades and crafts of early modern Bristol", *Continuity and Change*, VI, 1991, pp. 227-252
- KRAUSMAN BEN-AMOS I., "Service and the coming of age in seventeenth-century England", *Continuity and Change*, III, 1988, pp. 41-64
- KUKLO C., "La domesticité en Pologne à la fin du XVIII<sup>e</sup> siècle, premiers résultats des recherches", in FAUVE-CHAMOUX A. & FIALOVÁ L. (eds.), *Le Phénomène de la domesticité en Europe, XVI<sup>e</sup> - XX<sup>e</sup> siècles*, Praha, Česká Demografická Sociologický Ústav av CR, 1997, pp. 51-56 (Acta Demographica, XIII)
- KUKLO C. & KAMECKA M., "Être domestique au sein d'une famille urbaine polonaise durant les XVI<sup>e</sup> - XX<sup>e</sup> siècles. Évolution du statut social et matériel des domestiques", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. I, *Servants and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Liège, Éditions de l'Université de Liège, 2005a, pp. 3-18
- KUKLO C. & KAMECKA M., "Les domestiques polonais dans la réalité juridique : règles et infractions (fin XV<sup>e</sup> - début XX<sup>e</sup> siècles)", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. III, *Domestic Service and the Evolution of the Law*, Liège, Éditions de l'Université de Liège, 2005b, pp. 115-126
- KUKLO C. & KAMECKA M., "Polsti slouzi v pravni praxi: pravidla a jejich porusovani (konec 15.-pocatek 19. století)", *Historická demografie*, XXVII, 2003, pp. 123-132 (Komise pro historickou a socialni demografii, Praha, 2003)

- KUKLO C. & KAMECKA M., "Etre servant dans une famille urbaine polonaise aux XVI<sup>e</sup> - XX<sup>e</sup> siècles. Evolution du statut social et matériel des domestiques", *Obradoiro de Historia Moderna*, XI, 2002, pp. 119-132
- KUSHNER T., "Asylum or Servitude? Refugee Domestic in Britain, 1933-1945", *Bulletin of the Society for the Study of Labour History*, LIII, 1988-3, pp. 19-27
- KUSHNER T., "Politics and Race, Gender and Class: Refugees, Fascists and Domestic Service in Britain, 1933-1940", *Immigrants and Minorities*, VIII, 1989, pp. 49-58
- KUSSMAUL A., *Servants in husbandry in Early Modern England*, Cambridge, Cambridge University Press, 1981
- LABRUYERE C., "Professionnaliser les emplois familiaux. Un objectif affirmé, mais un processus encore à construire", *Céreq Bref*, 125, 1999, pp. 1-4.
- LALLEMENT M., "Famille et emplois de service", in MARUANI M. (ed.), *Les nouvelles frontières de l'inégalité. Hommes et femmes sur le marché du travail*, Paris, Éd. La Découverte, 1998, pp. 157-167
- LAN P.-C., "Maid or Madam? Filipina Migrant Workers and the Continuity of Domestic Labour", *Gender and Society*, XVII, 2003a-2, pp. 187-208
- LAN P.-C., "'They Have More Money but I Speak Better English!' Transnational Encounters between Filipina Domestic and Taiwanese Employers", *Identities: Global Studies in Culture and Power*, X, 2003b, pp. 133-161
- LANZINGER M., *Das gesicherte Erbe. Heirat in lokalen und familialen Kontexten, Innichen 1700-1900*, Wien - Köln - Weimar, Böhlau, 2003
- LARQUEUR T. W., *La fabrique du sexe*, Paris, Gallimard, 1992
- LASLETT P., "Servi e servizio nella struttura sociale europea", *Quaderni storici*, XXIII, 1988, pp. 345-354
- LASLETT P., "Family and household as work group and kin group: areas of traditional Europe compared", in WALL R., ROBIN J. & LASLETT P. (eds.), *Family forms in historic Europe*, Cambridge, Cambridge University Press, 1983, pp. 513-564
- LASLETT P., *Family Life and Illicit Love in Earlier Generations*, Cambridge, Cambridge University Press, 1977a
- LASLETT P., "Characteristics of the Western Family Considered Over Time", *Journal of Family History*, II, 1977b, pp. 89-115
- LASLETT P., "Mean Household Size in England Since the Sixteenth Century", in LASLETT P. & WALL R. (eds.), *Household and Family in Past Time*, London, Cambridge University Press, 1972, pp. 125-158
- LASLETT P., "Size and Structure of the Household in England over Three Centuries", *Population Studies*, XIII, 1969, pp. 199-223
- LAUTIER B., "Les employées domestiques latino-américaines et la sociologie : tentative d'interprétation d'une bévue", in KERGOAT D. (coord.), *Travail des hommes, travail des femmes. Le mur invisible*, [Cahiers du Genre, XXXII, 2002], pp. 137-160
- LAZARD O., *Le statut professionnel des gens de maison et des concierges, avec les lois et la jurisprudence applicables en France et à l'étranger (accidents du travail, assurances sociales, congés payés, etc.)*, l'étude des revendications syndicales, l'état des travaux législatifs en cours, Paris, Éditions A. Pedone, 1939
- LAZARIDIS G., "Filipino and Albanian Women Migrant Workers in Greece: Multiple Layers of Oppression", in ANTHIAS F. & LAZARIDIS G. (eds.), *Gender and Migration in Southern Europe. Women on the Move*, New York, Berg, 2000, pp. 49-79
- LECOMTE S., "La bonne, figure résurgente d'une 'travailleuse frappée d'indignité'. À propos de la 'néo-domesticité'", *Sextant*, n° 15-16, 2001, pp. 319-344
- LECOMTE S., "L'accès à l'emploi : un mirage pour les assistantes maternelles", *Travail, Genre et Société. Revue du Mage*, 1999-2, pp. 71-89
- LE FEUVRE N., *French report for EUROPEAN FOUNDATION FOR THE IMPROVEMENT OF LIVING AND WORKING CONDITIONS, Employment, Family and Community activities: A new balance for Women and Men*, Dublin, 2000

- LE FEUVRE N. & PARICHON C., *Le développement de l'emploi dans les services domestiques aux ménages au regard de l'égalité hommes - femmes*, Toulouse, 1999
- LEONI D. et alii, 'Per vito e per vestito' (sulle condizioni di vita e di lavoro delle donne di servizio trentine), Corsi serali per lavoratori, 1980-1981, Unpublished manuscript
- LETABLIER M.-T. & LUROL M., "Les femmes entre travail et famille dans les pays de l'Union Européenne", *La Lettre du Centre d'Études de l'Emploi*, LXIII, juillet 2000, pp. 1-10
- LIND J., "Denmark: Private Service Growth. Towards a New Trajectory for Employment and Regulation?", in DØLVIK J. E. (ed.), *At your Service? Comparative Perspective on Employment and Labour Relations in the European Private Sector Services*, Bruxelles, P.I.E. & Peter Lang, 2001, pp. 189-230
- LINDIO-McGOVERN L., "Labour Export in the Context of Globalization. The Experience of Filipino Workers in Rome", *International Sociology*, XVIII, 2003-3, pp. 513-534
- LITT J. & ZIMMERMAN M., "Global Perspectives on Gender and Carework: An Introduction", *Gender and Society*, XVII, 2003-2, pp. 156-165
- LOMBARDI D. & REGGIANI F., "Da assistita a serva. Circuiti di reclutamento delle serve attraverso le istituzioni assistenziali (Firenze-Milano, XVII-XVIII sec.)", in ISTITUTO INTERNAZIONALE DI STORIA ECONOMICA "F. DATINI", Prato, *La donna nell'economia secc. XIII-XVIII. Atti della "Ventunesima Settimana di Studi", 10-15 aprile 1989*, edited by S. Cavaciocchi, Firenze, Le Monnier, 1990, pp. 301-319
- LORENTE B. & TUPAS T. R. F. "Demythologizing English as an economic asset: The case of Filipina domestic workers in Singapore", *The ACELT Journal*, VI, 2002-2, pp. 20-32
- LOZANO MONTERO M., "El servicio domestico y el contrato de trabajo", *Revista de Trabajo*, V, May 1948, pp. 378-384
- LUNDH C., "Life Cycle Servants in Nineteenth Century Sweden - Norms and Practice", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. III, *Domestic Service and the Evolution of the Law*, Liège, Éditions de l'Université de Liège, 2005, pp. 69-82
- LUNDH C., "Life Cycle Servants in Nineteenth Century Sweden - Norms and Practice", in FAUVE-CHAMOUX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 71-85
- LUNDH C., "Servant Migration in Sweden in the Early Nineteenth Century", *Journal of Family History*, XXIV, 1999, pp. 53-73
- LUTZ H., "Life in the Twilight Zone: Migration, Transnationality and Gender in the Private Household", *Journal of Contemporary European Studies*, XII, 2004-2, pp. 47-56
- LUTZ H., "Leben in der Twilightzone. Migration, Transnationalität und Geschlecht im Privathaushalt", in ALLMENDIGER J. (ed.), *Entstaatlichung und Soziale Sicherheit. Verhandlungen des 31. Kongresses der Deutschen Gesellschaft für Soziologie*, vol. I, Opladen, Leske & Budrich, 2003, pp. 254-266
- LUTZ H., "At your service Madam! The Globalization of Domestic Service", *Feminist Review*, LXX, 2002a, pp. 89-104
- LUTZ H., "Transnationalität im Haushalt", in GATHER C., GEISLER B. & RERRICH M. S. (eds.), *Weltmarkt Privathaushalt*, Münster, Westfälisches Dampfboot, 2002b, pp. 86-102
- LUTZ H., "Im fremden Diensten. Die neue Dienstmädchenfrage in Europa als Herausforderung für die Migrations- und Geschlechterforschung", in GOTTSCHALL K. & PFAU-EFFINGER B. (eds.), *Zukunft der Arbeit und Geschlecht*, Opladen, Leske & Budrich, 2002c, pp. 161-182
- LUTZ H., "Ketens van zorg. De nieuwe dienstmeisjes in de mondiale migratie", *Tijdschrift voor gender studies*, IV, 2001a-3, pp. 20-34
- LUTZ H., "Die neue Dienstmädchenfrage im Zeitalter der Globalisierung", in FECHTER M. (ed.), *Gesellschaftliche Perspektiven: Wissenschaft. Globalisierung.*

- Jahrbuch der Hessischen Gesellschaft für Demokratie und Ökologie*, Essen, Klartext Verlag, 2001b, pp. 114-135
- LUTZ H. & EREL U., *Gender, Ethnicity and Identity. New Servants in the Age of Globalization*, paper presented at the first seminar of the Servant Project, *Servants and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Florence, 14-16 February 2002
- LUTZ H. & SCHWALGIN S., "Irregular Migration and the Globalisation of Domestic Work: Migrant Domestic Workers in Germany", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. IV, *Domestic Service, a Factor of Social Revival in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 225-241
- LUTZ H. and SCHWALGIN S., "Irregular Migration and the Globalisation of Domestic Work: Migrant Domestic Workers in Germany", in FAUVE-CHAMOIX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 297-315
- LYNCH-BRENNAN M., "Was Bridget's Experience unique? A comparative view of American Domestic Service over Time and Space", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. V, *The Modelization of Domestic Service*, Liège, Éditions de l'Université de Liège, 2005, pp. 113-136
- LYNCH-BRENNAN M., "Was Bridget's Experience unique? A comparative view of American Domestic Service over Time and Space", in FAUVE-CHAMOIX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 489-515
- MAGAT M., "Women Breadwinners in the Margins: Filipina Domestic Workers in Rome, Italy", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. I, *Servants and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Liège, Éditions de l'Université de Liège, 2005, pp. 141-157
- MAGAT M., "Women Breadwinners in the Margins: Filipina Domestic Workers in Rome, Italy", in FAUVE-CHAMOIX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 351-368
- MANTECON T. À., "Master Authority vs. Maidservant Freedom in Early Modern Castile", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. III, *Domestic Service and the Evolution of the Law*, Liège, Éditions de l'Université de Liège, 2005, pp. 3-25
- MARCELLO L., "Andare a bottega. Adolescenza e apprendistato nelle arti (sec. XVI-XVII)", NICCOLI O. (ed.), *Infanzie. Funzioni di un gruppo liminale dal mondo classico all'Età moderna*, Firenze, Ponte alle Grazie, 1993, pp. 231-251
- MARCHAND M. H. & RUNYAN A. S. (eds.), *Gender and Global Restructuring: Sightings, Sites and Resistances*, London - New York, Routledge, 2000
- MARCHAND O. & THELOT C., *Deux siècles de travail en France. Population active et structure sociale, durée et productivité du travail*, Paris, Insee, 1991
- MARKLUND A., "Master and Servant in the Sixties: Some Comments on Joseph Losey's *The Servant*", in SCHULTE R. & HANTZAROULA P. (eds.), *Narratives of the Servant*, San Domenico (Firenze), European University Institute, EUI Working Papers, 2001, pp. 115-126
- MARTÍN CASARES A., "Domestic Service in Medieval and Early Modern Spain: Legislation and Social Practice", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. III, *Domestic Service and the Evolution of the Law*, Liège, Éditions de l'Université de Liège, 2005, pp. 45-62
- MARTÍN CASARES A., "Domestic Service in Spain. Legislation, Gender and Social Practice", in FAUVE-CHAMOIX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 189-209

- MARTÍN CASARES A., *La esclavitud en la Granada del Siglo XVI. Género, raza y religión*, Granada, Universidad de Granada, 2000
- MARTÍN DE NICOLAS I., "El servicio doméstico en relación con los seguros sociales", *Revista del Trabajo*, XXXIX, January 1943, pp. 29-33
- MARTIN-FUGIER A., *La place des bonnes. La domesticité féminine à Paris en 1900*, Paris, Grasset & Fasquelle, 1979
- MARTIN-HUAN J., *La longue marche des domestiques en France du XIX<sup>e</sup> siècle à nos jours*, Nantes, Éd. Opéra, 1997
- MARUANI M., "Travail, emplois, service(s): de quoi parle-t-on?" *Les Cahiers du Mage*, 1996-4.
- MARUANI M. & REYNAUD E., *Sociologie de l'emploi*, 2<sup>e</sup> éd., Paris, Éd. La Découverte, 1999
- MATTINGLY D., "Making Maids: United States immigration policy and immigrant domestic workers", in HENSHALL MOMSEN J. (ed.), *Gender, Migration and Domestic Service*, London, Routledge, 1999, pp. 62-79
- MAYEW G., "Life-cycle service in Rye", *Continuity and Change*, VI, 1991, pp. 201-226
- MAYEW G., "Life-cycle service and the family unit in early modern Rye", *Continuity and Change*, VI, 1991, pp. 201-226
- MAYER-AHUJA N., "Three worlds of cleaning: women's experiences of precarious labor in the public sector, cleaning companies and private households of West Germany, 1973-1998", *Journal of Women's History*, XVI, 2004-2, pp. 116-141
- MAYER-AHUJA N., *Wieder dienen lernen? Vom westdeutschen „Normalarbeitsverhältnis" zu prekärer Beschäftigung seit 1973*, Berlin, Edition Sigma, 2003
- MAZA S., *Servants and Masters in Eighteenth-Century France. The Uses of Loyalty*, Princeton, NJ, Princeton University Press, 1983
- MCBRIDE Th., "'As the Twig is Bent': the Victorian Nanny", in WOHL A. S. (ed.), *The Victorian Family. Structure and stresses*, London, Croom Helm, 1978, pp. 44-58
- MCBRIDE Th., *The Domestic Revolution. The Modernization of Household Service in England and France 1820-1920*, London, Croom Helm, 1976
- MCCRACKEN G., "The Exchange of Children in Tudor England: An Anthropological Phenomenon in Historical Context", *Journal of Family History*, VIII, 1983, pp. 303-313
- MCISAAC-COOPER S., "The Transition from Life-cycle Service in England, 18<sup>th</sup>-19<sup>th</sup> Centuries", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. II, *Domestic Service and the Emergence of a New Conception of Labour in Europe*, Liège, Éditions de l'Université de Liège, 2005a, pp. 61-71
- MCISAAC-COOPER S., "Servants and the Law in Early-Modern England", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. III, *Domestic Service and the Evolution of the Law*, Liège, Éditions de l'Université de Liège, 2005b, pp. 27-44
- MCISAAC-COOPER S., "Comparisons between Early-Modern and Modern English Domestic Servants", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. IV, *Domestic Service, a Factor of Social Revival in Europe*, Liège, Éditions de l'Université de Liège, 2005c, pp. 3-23
- MCISAAC-COOPER S., "From Family Member to Employee: Aspects of Continuity and Discontinuity in English Domestic Service, 1600-2000", in FAUVE-CHAMOIX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 277-296
- MCKINLEY B. E., *"The Stranger in the Gates": Employer Reactions toward Domestic Servants in America, 1825-1875*, Ph.D. diss., Michigan State University, 1969
- MELDRUM T., *Domestic Service and Gender 1660-1750. Life and Work in the London Household*, Harlow, Pearson Education, 2000
- MEMMI A., *La dépendance*, Paris, Gallimard, 1979

- MÉRIAN Y. & OKBA M., "Le dispositif d'aide aux services de proximité", in CONSEIL D'ANALYSE ÉCONOMIQUE, *Emplois de proximité*, Paris, La Documentation Française, 1998, pp. 137-167
- MILKMAN R., REESE E. & ROTH B., "The Macrosociology of Paid Domestic Labour", *Work and Occupations*, XXV, 1998-4, pp. 483-507
- MINGOZZI A., "Il lavoro di cura alla persona nel distretto faentino. Effetti della regolarizzazione sulle lavoratrici provenienti dall'ex Unione Sovietica", in CAPONIO T. & COLOMBO A. (eds.), *Migrazioni globali, integrazioni locali*, Bologna, Il Mulino, 2005, pp. 117-143
- MISCALI M., "Servir au féminin, servir au masculin : maîtres et serviteurs dans une communauté de la Sardaigne au XIX<sup>e</sup> siècle", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. II, *Domestic Service and the Emergence of a New Conception of Labour in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 73-86
- MISRA J., WOODRING J. & MERZ N. S., *The Globalization of Carework: Immigration, Economic Restructuring, and the World-System*, 2005 [<http://www.umass.edu/sadri/pdf/WP/WP13%20%20Misra%20Woodring%20Merz.pdf>]
- MITTERAUER M., "Servants and youth", *Continuity and Change*, V, 1990, pp. 11-38
- MOOSVI S., "Domestic Service in Pre-colonial India: Bondage, Caste and Market", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. V, *The Modelization of Domestic Service*, Liège, Éditions de l'Université de Liège, 2005, pp. 3-26
- MORELLI A., "Les servantes étrangères en Belgique comme miroir des divers vagues migratoires", *Sextant*, XV-XVI, 2001, pp. 149-164.
- MOOSVI S., "Domestic Service in Pre-colonial India: Bondage, Caste and Market", in FAUVE-CHAMOUX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 543-573
- MORING B., "Migration, Servanthood and Assimilation in a New Environment", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. IV, *Domestic Service, a Factor of Social Revival in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 71-97
- MORING B., "Servanthood, Marriage and Female Destinies in an Urban Environment", in FAUVE-CHAMOUX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 43-70
- MORINI C., *La serva serve. Le nuove forzate del lavoro domestico*, Roma, Derive & Approdi, 2001
- MOULIER-BOUTANG Y., *De l'esclavage au salariat : économie historique du salariat bridé*, Paris, PUF, 1998
- MOYA J. C., *Domestic Service in a Global Perspective : Gender, Migration, and Ethnic Niches*, paper presented at the Conference on *Niches, Gender and Ethnicity*, University of Leiden, The Netherlands, 17-18 June 2004 (forthcoming)
- MOZÈRE L., "La Philippine ou la 'Mercedes-Benz' des domestiques. Entre archaïsmes et mondialisation. Carrières de femmes dans l'informalité", *Sextant*, n° 15-16, 2001, pp. 297-317
- MOZÈRE L., *Travail au noir, informalité : liberté ou sujétion ?*, Paris, L'Harmattan, 1999
- MÜLLER H., *Dienstbare Geister. Leben und Arbeitswels städtischer Dienstboten*, Berlin, Staatliche Museen Preußischer Kulturbesitz, Schriften des Museums für Deutsche Volkskunde Berlin, 1985
- MÜLLER-STAATS D., *Klagen über Dienstboten. Eine Untersuchung über Dienstboten und ihre Herrschaften*, Frankfurt a. M., Insel, 1987

- MUÑOZ RUIZ M., "Domestic Service and Social Security in Franco's Spain : *The Montepío Nacional del Servicio Doméstico*", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. III, *Domestic Service and the Evolution of the Law*, Liège, Éditions de l'Université de Liège, 2005, pp. 189-201
- NAGATA M.-L., "One of the Family: Servants and Service in Early Modern Japan", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. I, *Servants and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Liège, Éditions de l'Université de Liège, 2005a, pp. 65-81
- NAGATA M.-L., "Emerging Economic Relations of Service and Labour in Early Modern Japan, 1600-1900", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. II, *Domestic Service and the Emergence of a New Conception of Labour in Europe*, Liège, Éditions de l'Université de Liège, 2005b, pp. 271-292
- NAGATA M.-L., "Domestic Service and the Law in Early Modern Japan", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. III, *Domestic Service and the Evolution of the Law*, Liège, Éditions de l'Université de Liège, 2005c, pp. 165-185
- NAGATA M.-L., "Domestic Service and the Law in Early Modern Japan", in FAUVE-CHAMOIX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 211-233
- NAGATA M.-L., *Scientific Report "Domestic Service: a Factor of Social Revival in Europe"*, Servant Project, Seminar IV, Essex, 8-11 May 2003
- NAKANO GLENN E., "From Servitude to Service Work: Historical Continuities in the Racial Division of Paid Reproductive Work", *Signs*, XVIII, 1992, pp. 1-43
- NARULA R., "Cinderella need not apply: A study of paid domestic work in Paris", in HEN HALL MOMSEN. J. (ed.), *Gender, Migration and Domestic Service*, London, Routledge, 1999, pp. 148-160
- NASH M., *Mujer, familia y trabajo en España, 1875-1936*, Barcelona, Anthropos, 1983
- NOTARI D., *Donne da bosco e da riviera. Un secolo di emigrazione femminile dall'alto Appennino reggiano (1860-1960)*, s.l., Parco del Gigante, 1998
- ODIERNA S., *Die heimliche Rückkehr der Dienstmädchen. Bezahlte Arbeit im privaten Haushalt*, Opladen, Leske & Budrich, 2000
- OTTMÜLLER U., *Die Dienstbotenfrage. Zur Sozialgeschichte der doppelten Ausnutzung von Dienstmädchen im deutschen Kaiserreich*, Münster, Frauenpolitik, 1978
- ÖZYEGIN G., "Calling the Tune: Domestic Worker's Earnings and Intra-Household Gender Relations in Turkey", in FAUVE-CHAMOIX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 317-350 [paper presented at the fifth seminar of the Servant Project, *The Modelization of Domestic Service*, Munich, 11-13 September 2003]
- ÖZYEGIN G., *Untidy Gender: Domestic Service in Turkey*, paper presented at the fourth seminar of the Servant Project, *Domestic Service, a Factor of Social Revival in Europe*, Essex, 8-10 May 2003
- ÖZYEGIN G., *Untidy Gender: Domestic Service in Turkey*, Philadelphia, Temple University Press, 2001
- PALMER P., *Domesticity and Dirt. Housewives and Domestic Servants in the United States, 1920-1945*, Philadelphia, Temple University Press, 1989
- PAOLI P. & MERLIE D., *Third European Survey on Working Conditions*, Dublin, European Foundation for the Improvement of Living and Working Conditions, 2000
- PAPING R., "Oferta y demanda de criados rurales en Holanda, 1760-1920. El caso de Groningen", SARASÚA C. (ed.), *Criados y mozos en la organización histórica del trabajo agrario*, special issue of *Historia Agraria*, XV, 2005, no 35, pp. 115-142 [paper

- presented at the fifth seminar of the Servant Project, *The Modelization of Domestic Service*, Munich, 11-13 September 2003]
- PARELLA RUBIO S., "Immigrant women in paid domestic service. The case of Spain and Italy", *Transfer*, IX, 2003a-3, pp. 504-517
- PARELLA RUBIO S., *Mujer, inmigrante, trabajadora: la triple discriminación*, Barcelona, Anthropos, 2003b
- PARLEMENT EUROPÉEN, *Résolution sur la normalisation du travail domestique dans l'économie informelle*, Bruxelles, 30 novembre 2000 [PE-0540/2000]
- PARREÑAS R. S., "Neo-liberalism and the Globalization of Care", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. IV, *Domestic Service, a Factor of Social Revival in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 205-223
- PARREÑAS R. S., "Gender Inequalities in the New Global Economy", in FAUVE-CHAMOIX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 369-378
- PARREÑAS R. S., "The care crisis in the Philippines: children and transnational families in the new global economy", in EHRENREICH B. & RUSSELL HOCHSCHILD A. (eds.), *Global Woman: Nannies, Maids and Sex Workers in the New Economy*, New York, Metropolitan Books, 2003, pp. 39-54
- PARREÑAS R. S., "Between Women: Migrant Domestic Work and Gender Inequalities in the New Global Economy", *Concilium. Revue Internationale de Théologie*, V, 2002-2, pp. 26-37.
- PARREÑAS R. S., *Servants of Globalization: Women, Migration and Domestic Work*, Stanford, Stanford University Press, 2001
- PARREÑAS R. S., "Migrant Filipina Domestic Workers and the International Division of Reproductive Labour", *Gender and Society*, XIV, 2000-4, pp. 560-580
- PASLEAU S., SARTI R. & SCHOPP I., *Socio-economic Role of Domestic Service as a Factor of European Identity. Final Report of the Servant Project*, Liège, 2005
- PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, 5 vols., Liège, Éditions de l'Université de Liège, 2005
- PASLEAU S. & SCHOPP I., "Les trois couleurs du service domestique en Belgique au début du XXI<sup>e</sup> siècle", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. II, *Domestic Service and the Emergence of a New Conception of Labour in Europe*, Liège, Éditions de l'Université de Liège, 2005a, pp. 125-146
- PASLEAU S. & SCHOPP I., "Une législation 'tardive et précoce' pour les travailleurs domestiques en Belgique aux XX<sup>e</sup> - XXI<sup>e</sup> siècles", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. III, *Domestic Service and the Evolution of the Law*, Liège, Éditions de l'Université de Liège, 2005b, pp. 203-230
- PASLEAU S. & SCHOPP I., "The Three Colours of Domestic Service in Belgium at the Start of the Twenty-First Century", in FAUVE-CHAMOIX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 435-453
- PASLEAU S. and SCHOPP I., *The Role of Domestic Services in EU*, paper presented at the Workshop *Informal/Undeclared Work: Research on its changing Nature and Policy Strategies in an Enlarged Europe*, Brussels, European Commission, 21<sup>st</sup> May 2003 [[http://www.cordis.lu/improving/socio-economic/conf\\_work.htm](http://www.cordis.lu/improving/socio-economic/conf_work.htm)]
- PASLEAU S. & SCHOPP I., "La domesticité en Belgique de 1947 à l'aube du XXI<sup>e</sup> siècle", *Sextant*, n<sup>o</sup> 15-16, 2001, pp. 235-277
- PEABODY S., *There are no slaves in France. The political Culture of Race and Slavery in the Ancien Régime*, New York - Oxford, Oxford University Press, 1996
- PECH S., "L'influence des nourrices sur la formation physique et morale des enfants qu'elles allaitent selon les médecins et moralistes espagnols des XVI<sup>e</sup> et XVII<sup>e</sup> siècles", in

- DELPIANO P. & SARTI R. (eds.), *Servants, Domestic Workers and Children*, special issue of *Paedagogica Historica* (forthcoming)
- PEDERSEN, S., *The shadow economy in Germany, Great Britain and Scandinavia. A measurement and results for selected countries*, Copenhagen, 2003 [Rockwool Foundation Research Unit, Study n° 5]
- PEDREGAL L. J., *Evolución legal del servicio doméstico (estudio histórico-jurídico)*, Sevilla, Imp. Carlos Acuña, 1951
- PELAJA M., “Mestieri femminili e luoghi comuni. Le domestiche a Roma a metà Ottocento”, *Quaderni storici*, XXIII, 1988, pp. 497-518
- PERCO D. (ed.), *Balie da latte. Una forma peculiare di emigrazione temporanea*, Feltre, Comunità montana feltrina, Centro per la documentazione della cultura popolare, 1984
- PEREIRA DE MELO H., *O serviço domestico remunerado no Brasil: de criadas a trabalhadoras*, Rio de Janeiro, 1998 [<http://www.ipea.gov.br/pub/td/td0565.pdf>]
- PEREIRA DE MELO H., *Trabalhadoras Domésticas: o eterno lugar feminino. Uma análise dos grupos ocupacionais*, ILO, w.d. [<http://www.ilo.org/public/english/standards/ipecc/publ/policy/papers/brasil/oithildete.pdf>]
- PETERSON M. J., “The Victorian Governess. Status Incongruence in Family and Society”, in VICINUS M. (ed.), *Suffer and Be Still. Women in the Victorian Age*, Bloomington - London, Indiana University Press, 1973, pp. 3-19
- PETITFRÈRE C., *L'oeil du maître. Maîtres et serviteurs, de l'époque classique au romantisme*, Bruxelles, Éditions Complexe, 1986
- PETZEN B., “Matmazels' nell'harem. Le governanti europee nell'Impero ottomano”, *Genesis. Rivista della Società Italiana delle Storiche*, I, 2002, pp. 61-84
- PETZEN B., *Governesses in the Ottoman Empire and Egypt in the late 19<sup>th</sup> and early 20<sup>th</sup> centuries*, paper presented at the seminar *Domestic Service and Mobility: Labour, Livelihood and Lifestyles*, Amsterdam, 5-7<sup>th</sup> February 2001
- PFAU-EFFINGER B., *Development of informal work in Europe. Causal factors, problems, approaches to solutions*, paper presented at the Workshop *Informal/Undeclared Work: Research on its changing Nature and Policy Strategies in an Enlarged Europe*, Brussels, European Commission, 21<sup>st</sup> May 2003 [[http://www.cordis.lu/improving/socio-economic/conf\\_work.htm](http://www.cordis.lu/improving/socio-economic/conf_work.htm)]
- PHIZACKLEA A., “Geschlechterparameter in der Migration”, in BLASCHKE J. (ed.), *Ost-West-Migration. Perspektiven der Migrationspolitik in Europa*, Berlin - Hamburg, Edition Parabolis, 2001, pp. 137-157
- PHIZACKLEA A., “Migration and Globalization: A Feminist Perspective”, in KOSER K. & LUTZ H. (eds.), *The New Migration in Europe. Social Constructions and Social Realities*, London, Macmillan, 1998, pp. 21-38
- PIERENKEMPER T., “‘Dienstbotenfrage’ und Dienstmädchenarbeitsmarkt am Ende des 19. Jahrhunderts”, *Archiv für Sozialgeschichte*, XXVIII, 1988, pp. 173-201
- PIETTE V., “La crise et ses remèdes. Vers un statut pour la domesticité ? Belgique 1920-1940”, *Sextant*, n° 15-16, 2001, pp. 101-126
- PIETTE V., *Domestiques et servantes. Des vies sous condition. Essai sur le travail domestique en Belgique au 19<sup>e</sup> siècle*, Bruxelles, Académie Royale de Belgique, 2000
- PIETTE V., “Maintenir les servantes dans le droit chemin. Un engagement des bourgeoises fin-de-siècle”, *Sextant*, n° 10, 1998, pp. 47-74
- PLATZER E., “From Private Solutions to Public Responsibility and Back Again. The new domestic services in Sweden”, *Gender and History* (forthcoming)
- PÉREZ GONZÁLEZ E., “Aspecto social del servicio doméstico”, *Revista del Trabajo*, II, February 1944, pp. 123-126
- POPE R., “Unemployed Women in Inter-war Britain: the case of the Lancashire weaving district”, *Women's History Review*, IX, 2000-4, pp. 743-759
- PROCHASKA F. K., “Female Philanthropy and Domestic Service in Victorian England”, *Bulletin of the Institute of Historical Research*, CXXIX, 1981, pp. 79-85

- RAHIKAINEN M., "Compulsory Child Labour: Parish Paupers as Indentured Servants in Finland, c. 1810-1920", *Rural History*, XIII, 2002, pp. 163-178
- RAY R., "Masculinity, Femininity and Servitude: Domestic Workers in Calcutta in the Late Twentieth Century", *Feminist Studies*, XXVI, 2000-3, pp. 691-718
- RAYSSAC G.-L., POUQUET L., SOMON M.-O., LE DANTEC V. & LEGRAND C., *L'aide à domicile et les employés de maison*, Paris, La Documentation Française, 1999
- REGGIANI F., "Un problema tecnico e un problema morale: la crisi delle domestiche a Milano (1890-1914)", in GIGLI MARCHETTI A. & TORCELLAN N. (eds.), *Donna lombarda 1860-1945*, Milano, Angeli, 1992, pp. 149-179
- REGGIANI F., "Domestici e domesticità. 'Marginalia' ad un tema emergente", *Società e Storia*, XII, 1989, pp. 133-164
- REHER D. S., "Family Ties in Western Europe: Persistent Contrasts", *Population and Development Review*, XXIV, 1998, pp. 203-235
- RENOOY P. & MATEMAN S., *Undeclared labour in Europe. Towards an integrated approach of combating undeclared labour*, Amsterdam, 2001 (Regioplan Publication, n°424) [[http://www.europa.eu.int/comm/employment\\_social/docs/undeclared\\_labour.pdf](http://www.europa.eu.int/comm/employment_social/docs/undeclared_labour.pdf)]
- RENOOY P., IVARSSON S., VAN DER WUSTEN-GRITSAI O. & MEIJER E., *Undeclared work in an enlarged Union. An analysis of undeclared work: an in-depth study of specific items*, European Union, Directorate General for Employment and Social Affairs, May 2004
- RESPECT, *L'Accessibilité des services sociaux pour les travailleuses immigrées employées de maison (TIEM) victimes de violence domestique : entre théorie et pratique*, s. 1., 2001 [<http://www.solidar.org/document.asp>]
- RESPECT, *Charte pour les droits des travailleurs domestiques migrants*, London - Bruxelles, 2000 [<http://www.solidar.org/document.asp?DocID=1688&tod=63616>]
- RESPECT, *Les employé(e)s domestiques migrant(e)s en Europe partagent leurs conseils et leurs expériences*, 1999 [<http://www.solidar.org/Français/pdf/manualFR.pdf>]
- REY CASTELAO O. & IGLESIAS ESTEPA R., "Le service domestique sous les règles des ordres religieux : la couronne de Castille à la fin de l'Ancien Régime", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. III, *Domestic Service and the Evolution of the Law*, Liège, Éditions de l'Université de Liège, 2005, pp. 83-99
- REY CASTELAO O. & IGLESIAS ESTEPA R., "Domestic Service in Spain, 1750-1836. The Domestic Servants of the Clergy", in FAUVE-CHAMOUX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 127-140
- RIGNANO SULLAM N., *Le addette ai lavori domestici*, Milano, Tipo-Lit. Rebeschini di Turati e C., 1914
- ROCHE D., *Le peuple de Paris*, Paris, Aubier Montaigne, 1981
- ROCHE D., "Les domestiques comme intermédiaires culturels", in *Les intermédiaires culturels. Actes du Colloque du Centre Méridional d'Histoire Sociale, des Mentalités et des Cultures*, Aix-en-Provence - Paris, 1978, pp. 189-202
- ROLLINS J., "Entre femmes. Les domestiques et leurs patronnes", *Actes de la recherche en sciences sociales*, LXXXIV, 1990, pp. 63-77
- ROLLINS J., *Between Women. Domesticity and their Employers*, Philadelphia, Temple University Press, 1985
- ROMANO D., *Housecraft and Statecraft. Domestic service in Renaissance Venice, 1400-1600*, Baltimore - London, The Johns Hopkins University Press, 1996
- ROMANO D., "The Regulation of Domestic Service in Renaissance Venice", *Sixteenth Century Journal*, XXII, 1991, pp. 661-677
- ROMERO M., *Maid in the U.S.A.*, New York - London, Routledge, 1992

- ROSANVALLON P., *Le sacre du citoyen. Du suffrage universel en France*, Paris, Gallimard, 1992 (It. transl. *La Rivoluzione dell'uguaglianza. Storia del suffragio universale in Francia*, Milano, Anabasi, 1994)
- ROSSI A., *Anziani e assistenti immigrate. Strumenti per il welfare locale*, Roma, Ediesse, 2004
- ROTTE R. & STEININGER M., "Foreign Labour, Unemployment and Xenophobia. An Empirical Analysis of Elections Results in Hamburg, 1993-2004", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. V, *The Modelization of Domestic Service*, Liège, Éditions de l'Université de Liège, 2005, pp. 173-194
- RUBERY J., SMITH M. & FAGAN C., *Women's Employment in Europe: trends and prospects*, London, Routledge, 1999
- RUBINOW I. M., "The Problem of Domestic Service", *The Journal of Political Economy*, XIV, n° 8 (Oct. 1906), pp. 502-519
- RUSSELL HOCHSCHILD A., "Global care chains and emotional surplus value", in HUTTON W. & GIDDENS A. (eds.), *On the Edge. Living with Global Capitalism*, London, Jonathan Cape, 2000a, pp. 130-146
- RUSSELL HOCHSCHILD A., "The Nanny Chain", *American Prospect*, XI, 2000b-4 [<http://www.prospect.org/print/V11/4/hochschild-a.html>]
- SACCONI R., "Le colf, queste sconosciute", *Politica ed Economia*, XV, s. III, 1, 1984, pp. 39-46
- SALINARI G., "De la montagne à la ville. Le long des parcours migratoires des servantes en Toscane au XIX<sup>e</sup> siècle", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. II, *Domestic Service and the Emergence of a New Conception of Labour in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 87-100
- SALINARI G., "Anatomia di uno gruppo senza storia. I domestici a Firenze (1800-1875)", *Polis*, XVIII, 2004-1, pp. 47-75
- SALMON L. M., *Domestic Service*, 2<sup>nd</sup> ed., New York - London, Macmillan, 1901 (1897<sup>1</sup>)
- SALZINGER L., "A Maid by Any Other Name: the Transformation of 'Dirty Work' by Central American Immigrants", in BURAWOY M. *et alii*, *Ethnography Unbound: Power as Resistance in the Modern Metropolis*, Berkeley, University of California Press, 1991, pp. 139-160
- SANJEK R. & COLEN S. (eds.), *At Work in Homes: Household Workers in World Perspective*, Washington, DC, American Anthropological Association, 1990
- SARASÚA C., "Were Domestic Servants Paid according to their Productivity?", in FAUVE-CHAMOUX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup>-21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 517-541 [paper presented at the fifth seminar of the Servant Project, *The Modelization of Domestic Service*, Munich, 11-13 September 2003]
- SARASÚA C., *Criados, nodrizas y amos. El servicio doméstico en la formación del mercado de trabajo madrileño, 1758-1868*, Madrid, Siglo Veintiuno, 1994
- SARTI R., "Nubili e celibi tra scelta e costrizione. I percorsi di Clio", in LANZINGER M., SARTI R. (eds.), *Nubili e celibi tra scelta e costrizione*, Udine, Forum (forthcoming b).
- SARTI R., "Domestic service: past and present in Southern and Northern Europe", *Gender and History* (forthcoming)
- SARTI R., "Introduction. Domestic Service in Europe (16th-21st Centuries).", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. I, *Servants and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Liège, Éditions de l'Université de Liège, 2005a, pp. XV-XXX
- SARTI R., "Who are servants? Defining Domestic Service in Western Europe, 16<sup>th</sup>-21<sup>st</sup> Centuries", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. II, *Domestic Service and the Emergence of a New Conception of Labour in Europe*, Liège, Éditions de l'Université de Liège, 2005b, pp. 3-59

- SARTI R., "Freedom and Citizenship? The Legal Status of Servants and Domestic Workers in a Comparative Perspective (16<sup>th</sup>-21<sup>st</sup> Centuries)", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. III, *Domestic Service and the Evolution of the Law*, Liège, Éditions de l'Université de Liège, 2005c, pp. 127-164
- SARTI R., "Domestic service as a 'Bridging occupation'. Past and Present", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. IV, *Domestic Service, a Factor of Social Revival in Europe*, Liège, Éditions de l'Université de Liège, 2005d, pp. 163-185
- SARTI R., "Conclusion. Domestic Service and European Identity", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. V, *The Modelization of Domestic Service*, Liège, Éditions de l'Université de Liège, 2005e, pp. 195-284
- SARTI R., "Da serva a operaia? Trasformazioni di lungo periodo del servizio domestico in Europa", *Polis*, XIX, 2005f-1, pp. 91-120
- SARTI R., "The True Servant. Self-definition of Male Domestic in an Italian City (Bologna, 17th-19th centuries)", *The History of the Family*, X, 2005g, pp. 407-433
- SARTI R., "'Noi abbiamo visto tante città, abbiamo un'altra cultura'. Servizio domestico, migrazioni e identità di genere in Italia: uno sguardo di lungo periodo", *Polis*, XVIII, 2004a-1, pp. 17-46
- SARTI R., "Servizio domestico, migrazioni, identità di genere", paper presented at the seminar *La catena globale della cura*, Torino, 6 June 2004 and at the seminar *Donne e migrazioni* held within the X<sup>th</sup> Meeting Internazionale Antirazzista, Cecina Mare, 17-24 Luglio 2004 (= Sarti 2004b) [[http://www.uniurb.it/scipol/drs\\_servizio\\_domestico.pdf](http://www.uniurb.it/scipol/drs_servizio_domestico.pdf)]
- SARTI R., *Europe at Home. Family and Material Culture*, New Haven - London, Yale University Press, 2002a
- SARTI R., *Scientific Report "Domestic Service and the Emergence of a new Conception of Labour in Europe"*, Servant Project, Seminar II, Oslo, 13-15 June 2002 (2002b)
- SARTI R., "Telling Zita's tale. Holy servant's stories and servant's history", in SCHULTE R. & HANTZAROULA P. (eds.), *Narratives of the Servant*, San Domenico (Firenze), European University Institute, EUI Working Papers, 2001a, pp. 1-30
- SARTI R., "Bolognesi schiavi dei 'Turchi' a Bologna tra Cinque e Settecento: alterità etnico-religiosa e riduzione in schiavitù", *Quaderni storici*, XXXVI, n°107, 2001b, pp. 437-473
- SARTI R., "La domesticité en Italie durant la période du fascisme (1922-1943)", *Sextant*, n° 15-16, 2001c, pp. 165-202
- SARTI R., *Quali diritti per 'la donna'? Servizio domestico e identità di genere dalla rivoluzione francese ad oggi*, Bologna, S.i.p., 2000 [[http://www.uniurb.it/scipol/drs\\_quali\\_diritti\\_per\\_la\\_donna.pdf](http://www.uniurb.it/scipol/drs_quali_diritti_per_la_donna.pdf)]
- SARTI R., *Work and Toil. Breadwinner Ideology and Women's Work in 19<sup>th</sup> and 20<sup>th</sup> Century Italy*, paper presented at the conference *Women, Work and the Breadwinner Ideology*, Salzburg, 10-11 December 1999a [[http://www.uniurb.it/scipol/drs\\_work\\_and\\_toil.pdf](http://www.uniurb.it/scipol/drs_work_and_toil.pdf)]
- SARTI R., "Comparir con 'equipaggio in scena'. Servizio domestico e prestigio nobiliare (Bologna, fine XVII-inizio XX secolo)", *Cheiron*, XVI, 1999b, n° 31-32, pp. 133-169
- SARTI R., "Il servizio domestico: un canale di mobilità sociale? Il caso di Bologna (fine '700 - inizio 900)", in SOCIETÀ ITALIANA DI DEMOGRAFIA STORICA, *Disuguaglianze: stratificazione e mobilità sociale nelle popolazioni italiane (dal secolo XIV agli inizi del secolo XX). Relazioni e comunicazioni presentate da autori italiani al II congré Hispano Luso italià de Demografica Histórica, Savona, 18-21 novembre 1992*, Bologna, Clueb, 1997a, t. I, pp. 145-167
- SARTI R., "Notes on the feminization of domestic service. Bologna as a case study (18<sup>th</sup> - 19<sup>th</sup> centuries)", in FAUVE-CHAMOIX A. & FIALOVÁ L. (eds.), *Le Phénomène de la domesticité en Europe, XVI<sup>e</sup> - XX<sup>e</sup> siècles*, Praha, Česká Demografická Sociologický Ústav av CR, 1997b, pp. 125-163 (Acta Demographica, XIII)

- SARTI R., "Zita, serva e santa. Un modello da imitare ?", in BARONE G., CAFFIERO M. & SCORZA BARCELLONA F. (eds.), *Modelli di santità e modelli di comportamento. Contrasti, intersezioni, complementarità*, Turin, Rosenberg & Sellier, 1994, pp. 307-359
- SARTI R., "Obbedienti e fedeli. Note sull'istruzione morale e religiosa di servi e serve tra Cinque e Settecento", *Annali dell'Istituto storico italo-germanico in Trento*, XVII, 1991, pp. 91-120
- SASSEN S., *Losing Control? Sovereignty in an Age of Globalization*, New York, Columbia University Press, 1996
- SCHECTER T., *Race, Class, Women and the State: The Case of Domestic Labour*, Montreal, Black Rose Books, 1998
- SCHRUMPF E., *Labour Organization of Domestic Servants in the 1880s and '90s and the Opposition of the Employers*, paper presented at the second seminar of the Servant Project, *Domestic Service and the Emergence of a New Conception of Labour in Europe*, Oslo, 13-15 June 2002
- SCHULTE R. & HANTZAROULA P. (eds.), *Narratives of the Servant*, San Domenico (Firenze), European University Institute, EUI Working Papers, 2001
- SCHULTE R., "Dienstmädchen im herrschaftlichen Haushalt. Zur Genese ihrer Sozialpsychologie", *Zeitschrift für bayerische Landesgeschichte*, XLI, 1978, pp. 879-920
- SCHUPP J., "Quantitative Verbreitung von Erwerbstätigkeit in privaten Haushalten Deutschlands", in GATHER C., GEISLER B. & RERRICH M. (eds.), *Weltmarkt Privathaushalt. Bezahlte Hausarbeit im globalen Wandel*, Münster, Westfälisches Dampfboot, 2002, pp. 50-70
- SCHWARZ L., "The Declining Number of Servants in England, 1650-1900", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. V, *Domestic Service, a Factor of Social Revival in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 53-64
- SCHWARZ L., "English servants and their employers during the eighteenth and nineteenth centuries", *Economic History Review*, LII, 1999, pp. 236-256
- SCHWENKEN H., "'Domestic Slavery' versus 'Workers Rights': Political Mobilizations of Migrant Domestic Workers in the European Union", University of California, San Diego, the Centre for Comparative Immigration Studies, Working paper no 116, January 2005 [<http://www.ccis-ucsd.org/PUBLICATIONS/wrkg116.pdf>]
- SCIORTINO G., "Immigration in a Mediterranean Welfare State: The Italian Experience in Comparative Perspective", *Journal of Comparative Policy Analysis*, VI, 2004, pp. 111-129
- SCRINZI F., "Une division 'ethnique' du travail entre les femmes ? Les migrantes dans les services domestiques en Italie et en France", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. IV, *Domestic Service, a Factor of Social Revival in Europe*, Liège, Éditions de l'Université de Liège, 2005a, pp. 245-266
- SCRINZI F., "Les hommes de ménage, ou comment aborder la féminisation des migrations en interviewant des hommes", *Migrations Société*, XVII, 2005b, pp. 229-240
- SCRINZI F., "Ma culture dans laquelle elle travaille. Les migrantes dans les services domestiques en Italie et en France", *Cahiers du Cedref*, X, 2004a, pp. 137-162
- SCRINZI F., "Professioniste della tradizione. Le donne migranti nel mercato del lavoro domestico", *Polis*, XVIII, 2004b-1, pp. 107-136
- SCRINZI F., "The Globalization of Domestic Work: Women Migrants and Neo-domesticity", in FREEMAN J. (ed.), *Gender and Insecurity: Women Migrants in Europe*, Aldershot, Ashgate, 2004c, pp. 77-90
- SCRINZI F., "Les employées de maison migrantes en Italie. Ethnicisation et contrôle dans le circuit catholique à Gênes", *Canadian Women Studies/Les Cahiers de la Femme*, XXII, 2003-3/4, pp. 182-187

- SHARPE P. (ed.), *Women, Gender and Labour Migration. Historical and Global Perspectives*, London - New York, Routledge, 2001
- SHARPE P., "Poor children as apprentices in Colyton, 1598-1830", *Continuity and Change*, VI, 1991, pp. 253-270
- SHINOZAKI K., "Making Sense of Contradictions: Examining Negotiation Strategies of 'Contradictory Class Mobility' in Filipina/Filipino Domestic Workers in Germany", in GEISEN T. (ed.), *Arbeitsmigration. WanderarbeiterInnen auf dem Weltmarkt für Arbeitskraft*, Frankfurt am M., IKO - London, Verlag, 2004 (forthcoming) [paper presented at the fourth seminar of the Servant Project, *Domestic Service, a Factor of Social Revival in Europe*, Essex, 8-10 May 2003]
- SIMONTON D., *A History of European Women's Work, 1700 to the Present*, London - New York, Routledge, 1998
- SKELDON R., *Emigration Pressure and Structural Change in Southeast and East Asia. A Synthesis*, Report prepared under UNDP Technical Support Services 1, ILO East Asia Multidisciplinary Advisory Team (ILO/EASMAT), ILO Regional Office for Asia and the Pacific, Bangkok, July 1997 [[http://www.ilo.org/public/english/region/asro/bangkok/paper/se\\_asia.htm](http://www.ilo.org/public/english/region/asro/bangkok/paper/se_asia.htm)]
- SMET M., *Question écrite relative à la réalisation d'une étude concernant le secteur du travail domestique rémunéré effectué par des tiers chez des particuliers dans le circuit informel*, Bruxelles, Parlement Européen, 7 mai 2002
- SMET M., "Die Normalisierung der Haushaltsarbeit im Informellen Sektor", in GATHER C., GEISSLER B. & RERRICH M. (eds.), *Weltmarkt Privathaushalt. Bezahlte Hausarbeit im globalen Wandel*, Münster, Westfälisches Dampfboot, 2002, pp. 183-201
- SMET M., *Rapport sur la normalisation du travail domestique dans l'économie informelle*, Bruxelles, 17 octobre 2000 [doc. A5-0301/2000 déposé à la Commission des droits de la femme et de l'égalité des chances auprès du Parlement européen]
- SOCIAL ALERT, *Economie informelle*, 2004 (Série « Études sur les Droits économiques, sociaux et culturels ») [<http://www.socialalert.org/pdf/economfr.pdf>]
- SOCIAL ALERT, *Invisible servitude. Étude approfondie sur les travailleurs domestiques dans le monde mars 2000* (Série « Recherche sur les Droits de l'homme ») [[http://www.socialalert.org/pdf/servitude\\_invisible.pdf](http://www.socialalert.org/pdf/servitude_invisible.pdf)]
- Social Trends 30. Expenditure on domestic services at constant prices, 1963-1998 (Selected Years)* [<http://www.statistics.gov.uk/StatBase/xsdataset.asp?vlnk=480&Pos=&ColRank=1&Rank=272>]
- SOGNER S., "The Legal Status of Servants in Norway, from the Seventeenth to the Twentieth Century", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. III, *Domestic Service and the Evolution of the Law*, Liège, Éditions de l'Université de Liège, 2005, pp. 103-114
- SOGNER S., "The Legal Status of Servants in Norway, from the Seventeenth to the Twentieth Century", in FAUVE-CHAMOUX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 175-187
- SOGNER S., "Young in Europe around 1700: Norwegian sailors and servant-girls seeking employment in Amsterdam", in BARDET J.-P., LEBRUN F. & LE MEE R., *Mesurer et comprendre. Mélanges offerts à Jacques Dupâquier*, Paris, PUF, 1993, pp. 515-532
- SOLÉ C. & PARELLA S., "Migrant Women in Spain", in ANDALL J. (ed.), *Gender and Ethnicity in Contemporary Europe*, Oxford, Berg, 2003, pp. 61-76
- SPAGNOLO R., "Serving the Household, Asserting the Self: Urban Domestic Servant Activism 1900-1917", in WOROBEK C. (ed.), *The Human Tradition in Imperial Russia*, Lanham, Rowman & Littlefield, 2005a (forthcoming)
- SPAGNOLO R., "When Private Home Meets Public Workplace: Service, Space and the Urban Domestic in 1920s Russia", in NAIMAN E. & KAIER C. (eds.), *Everyday Life in Early*

- Soviet Russia: Taking the Revolution Inside*, Bloomington, Indiana University Press, 2005b (forthcoming)
- STEEDMAN C., "The servant's labour. The business of life, 1760-1820", *Social History*, XXIX, 2004, pp. 1-29
- STEEDMAN C., "Servants and their Relationship to the Unconscious", *Journal of British Studies*, XLII, 2003, pp. 316-350 [paper presented at the first seminar of the Servant Project, *Servants and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Florence, 14-16 February 2002]
- STEEDMAN C., "Lord Mansfield's Women", *Past and Present*, no 176, 2002, pp. 105-143 [paper presented at the third seminar of the Servant Project, *Domestic Service and the Evolution of the Law*, Barcelona, 12-15 December 2002]
- STEINFELD R. J., *The Invention of Free Labour. The Employment Relation in English and American Law and Culture, 1350-1870*, Chapel Hill - London, The University of North Carolina Press, 1991
- STELLA A., *Histoires d'esclaves dans la Péninsule ibérique*, Paris, Éditions de l'École des Hautes Études en Sciences Sociales, 2000
- STIGLER G., *Domestic Servants in the United States, 1900-1940*, New York, National Bureau of Economic Research, 1946
- STILLICH O., *Die Lage der weiblichen Dienstboten in Berlin*, Berlin, Akad. Verl. für Soziale Wissenschaften, 1902
- STOLER A. L., *Carnal Knowledge and Imperial Power. Race and the Intimate in Colonial Rule*, Berkeley - Los Angeles - London, University of California Press, 2002
- STOLER A. L., "A Sentimental Education: Native Servants and the Cultivation of European Children in the Netherlands Indies", in SEARS L. J. (ed.), *Fantasizing the Feminine in Indonesia*, Durham, Duke University Press, 1997, pp. 71-91
- STONE L. & FAWTIER STONE J. C., *An Open Elite? England 1540-1880*, Oxford, Oxford University Press, 1986 (1984<sup>1</sup>)
- STRASSER S., *Never Done. A History of American Housework*, New York, Pantheon Books, 1982
- SURTEES R., "Female Migration and Trafficking in Women: the Indonesian Context", *Development*, XLVI, 2003-3, pp. 99-106
- SUTHERLAND D. E., *Americans and Their Servants: Domestic Service in the United States from 1800 to 1920*, Baton Rouge, Louisiana State University Press, 1981
- THIESSEN B., "'Das bisschen Haushalt...' – oder: Was hat die Putzfrau mit der Dienstleistungsgesellschaft zu tun?", *Frauenvorträge an der FernUniversität*, XLIII, Hagen, FernUniversität-Gesamthochschule, 2003 [<http://www.fernuni-hagen.de/GLEICHSTELLUNG/pdfDateien/43-thiessen.pdf>]
- THOMSIN L., LE GOFF J.-M. & SAUVAIN-DUGERDIT C., *Processus de socialisation des jeunes : les étapes de passage vers l'âge adulte. Comparaison européenne au départ de la Suisse*, papier présenté lors des Premières rencontres annuelles *Jeunes et Sociétés en Europe et autour de la Méditerranée*, Marseille, 22-24 octobre 2003
- THORVALDSEN G., "Norwegian Servants towards 1900. A Quantitative Overview", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. II, *Domestic Service and the Emergence of a New Conception of Labour in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 169-187
- TICHY M., *Alltag und Traum. Leben und Lektüre der Dienstmädchen im Wien der Jahrhundertwende*, Wien, Böhlau, 1984
- TIJDENS K., *Dutch report for EUROPEAN FOUNDATION FOR THE IMPROVEMENT OF LIVING AND WORKING CONDITIONS, Employment, Family and Community activities: A new balance for Women and Men*, Dublin, 2000
- TILLHET-PRETNAR J., "Employés de maison", in *Dalloz Encyclopédie Juridique*, 2<sup>e</sup> éd., *Répertoire du droit du travail*, publié sous la dir. de J. Laroque & g. H. Camelynck, t. II, Paris, Éditions Dalloz-Sirey, 1976.

- TILLY L., "Does Waged Domestic Labor Have a Future?", *International Labor and Working Class History*, XXXIX, 1991, pp. 61-71
- TORRÈS D., *Esclaves. 200 millions d'esclaves aujourd'hui*, Paris, Phébus, 1996
- Travail au noir et fraude : une menace pour l'État-Providence en Belgique et en Europe*, numéro thématique de la *Revue Belge de Sécurité Sociale*, 2003-3
- TRANBERG HANSEN K., *Distant Companions, Servants and Employers in Zambia, 1900-1985*, Ithaca - London, Cornell University Press, 1989
- TRONTO J., "The Nanny Question in Feminism", *Hypatia*, XVII, 2002-2, pp. 34-51
- TURRINI O., *Casalinghe di riserva. Lavoratrici domestiche e famiglia borghese*, Roma, Coines, 1977
- TSCHANNENP., *Putzen in der Sauberen Schweiz. Arbeitsverhältnisse in der Reinigungsbranche*, Bern, Wettingen, eFeF, 2003
- TYNER J. A., "The Web-based Recruitment of Female Foreign Domestic Workers in Asia", *Singapore Journal of Tropical Geography*, XX, 1999, pp. 193-209
- UNSAÏN M., "Evolución del servicio doméstico", *Revista del Trabajo*, January 1948, no 1, pp. 16-20
- Upstairs-downstairs. Dienstpersoneel in Vlaanderen 1750-1995*, Gent, Kadoc, 1996
- VANEMPTEN T., BOON E. R. & VANDELOO R., *International huispersoneel, Achtergrondossier. Lentecampagne 2002*, Wereldsolidariteit [<http://www.wereldsolidariteit.be/campagnes/2002/achtergrondossier.htm>]
- VAN HAEGENDOREN M. & VERREYDT G., "Informeconomie in het dagelijkse leven van vrouwen", *Onderzoekgroep sociale wetenschappen*, VIII, 1993
- VAZ CABRAL G., *Les formes contemporaines d'esclavage dans six pays de l'Union Européenne (Autriche, Belgique, Espagne, France, Grande-Bretagne, Italie)*, Paris, CCEM, 2001 [[http://www.esclavagemoderne.org/img\\_doc/ccem\\_fullreport\\_daphne\\_2000.org](http://www.esclavagemoderne.org/img_doc/ccem_fullreport_daphne_2000.org)]
- VAZ CABRAL G. (ed.), *Action nationale comparée de lutte contre l'esclavage moderne : le cas particulier de l'esclavage domestique en Belgique, Espagne, France et Italie*, 1998 (rapport établi dans le cadre de Daphné Initiative JAH/98/DAF/215) [[http://www.esclavagemoderne.org/img\\_doc/daphne\\_ccem98.pdf](http://www.esclavagemoderne.org/img_doc/daphne_ccem98.pdf)]
- VEBLEN T., *The Theory of the Leisure Class*, New York - London, Macmillan, 1899
- VERDORFER M., WALLNÖFER A. & LÜFTER U., *Wie die Schwalben fliegen sie aus... Südtirolerinnen als Dienstmädchen in italienischen Städten 1920-1960*, Bozen, Raetia-Verlag, 2006 (forthcoming)
- VERLINDEN C., *L'esclavage dans l'Europe médiévale*, 2 vols., respectively, *De Tempel*, Brugge, 1955 - *Drukkerij Universa Te Wetteren*, Gent, op Houtvrij Velijn, 1977
- VERLINDEN C., "L'origine de sclavus = esclave", *Archivum Latinitatis Medii Aevi*, XVII, 1942, pp. 97-128
- VERMEULEN G. (dir.), *Le personnel domestique international en Belgique, Etude exploratoire*, Gand, Université de Gand, Institute for International Research on Criminal Policy, 2003 [[http://www.kbr-frb.be/files/db/fr/PUB\\_1327\\_personnel\\_domestique\\_international\\_en\\_Belgique.pdf](http://www.kbr-frb.be/files/db/fr/PUB_1327_personnel_domestique_international_en_Belgique.pdf)]
- VIDALIES A., *Rapport d'information sur l'esclavage moderne* (déposé par la Mission d'information commune sur les diverses formes de l'esclavage moderne devant l'Assemblée Nationale Française, le 12 décembre 2001) [<http://www.assemblee-nat.fr/rap-info/i3459.asp>]
- VISENTIN S., "Il movimento della democrazia: antropologia e politica", in DUSO G. (ed.), *Oltre la democrazia. Un itinerario attraverso i classici*, Roma, Carocci, 2004, pp. 141-173
- VIKSTRÖM (M.-C.) L., "Quantitative and Qualitative Aspects on Female Domestic Servants in Sundsvall: a Swedish Sawmill Town, during Industrialization", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. I, *Servants*

- and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Liège, Éditions de l'Université de Liège, 2005a, pp. 19-41
- VIKSTRÖM (M.-C.) L., "Comparative Aspects on Servant's Routes and Residence. Differences and Similarities in the Spatial Mobility of Young Women and Men Migrating to Nineteenth-Century Sundsvall, Sweden", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. V, *The Modelization of Domestic Service*, Liège, Éditions de l'Université de Liège, 2005b, pp. 69-89
- VIKSTRÖM (M.-C.) L., "Female Domestic Servants in Sundsvall. A Swedish Sawmill Town, during Industrialization", in FAUVE-CHAMOUX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 87-112
- VON OERTZEN E., "From Muchacha to Migrant Domestic Worker. Ethnic Relations in Domestic Service in Latin America and Europe", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. I, *Servants and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Liège, Éditions de l'Université de Liège, 2005, pp. 183-197
- VORMBAUM T., *Politik und Gesinderecht im 19. Jahrhundert (vornehmlich in Preußen 1810-1910)*, Berlin, Duncker & Humblot, 1980
- WALDINGER R., *Still the Promised City. New Immigrants and African-Americans in Past Industrial New York*, Cambridge, Harvard University Press, 1999
- WALL R., "The Social and Economic Significance of Servant Migration", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. IV, *Domestic Service, a Factor of Social Revival in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 47-69
- WALL R., "The Social and Economic Significance of Servant Migration", in FAUVE-CHAMOUX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 19-42
- WALL R., *The Quality of the Master-Servant Relationship in Britain and the United States: The Experience of a Radical British Visitor to the United States in the 1830s*, paper presented at the first seminar of the Servant Project, *Servants and Changes in Mentality, 16<sup>th</sup> - 20<sup>th</sup> Centuries*, Florence, 14-16 February 2002
- WALL R., "The Household: Demographic and Economic Change in England, 1650-1970", in WALL R., ROBIN J. & LASLETT P. (eds.), *Family Forms in Historic Europe*, Cambridge, Cambridge University Press, 1983, pp. 493-512
- WALSER K., *Dienstmädchen. Frauenarbeit und Weiblichkeitsbildern um 1900*, Frankfurt a. M., Neue Kritik, 1986 (Frankfurt a. M., Extrabuch, 1985<sup>1</sup>)
- WALTER B., "Irish Domestic Servants and English National Identity", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. IV, *Domestic Service, a Factor of Social Revival in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 187-203
- WALTER B., "Irish Domestic Servants and English National Identity", in FAUVE-CHAMOUX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 471-488
- WARD P., "The Welfare of Female Servants. Five Case Studies", in PASLEAU S. & SCHOPPI I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. V, *The Modelization of Domestic Service*, Liège, Éditions de l'Université de Liège, 2005, pp. 91-106
- WARG S., *Employment Opportunities and Female Migration in Two Mining Communities of Northern Sweden at the Turn of the Century 1900*, paper presented at the fourth seminar of the Servant Project, *Domestic Service, a Factor of Social Revival in Europe*, Essex, 8-10 May 2003
- WIDDING ISAKSEN L., "Gender and Globalization: Care across Borders. New Patterns of Institutional Interaction: the Case of Norway", in PASLEAU S. & SCHOPPI I. (eds.),

- with SARTI R., *Proceedings of the Servant Project*, vol. II, *Domestic Service and the Emergence of a New Conception of Labour in Europe*, Liège, Éditions de l'Université de Liège, 2005, pp. 147-159
- WIDDING ISAKSEN L., "Gender, Care and Globalization as seen from Norway", in FAUVE-CHAMOUX A. (ed.), *Domestic Service and the Formation of European Identity. Understanding the Globalization of Domestic Work, 16<sup>th</sup> - 21<sup>st</sup> centuries*, Bern - Berlin - etc., Peter Lang, 2004, pp. 455-469
- WIERLING D., *Mädchen für alles. Arbeitsalltag und Lebensgeschichte städtischer Dienstmädchen um die Jahrhundertwende*, Berlin - Bonn, J. H. W. Dietz, 1987
- WILLMS A., "Grundzüge der Entwicklung der Frauenarbeit von 1880 bis 1980", in MÜLLER W., HANDL J. & WILLMS A., *Strukturwandel der Frauenarbeit 1880-1980*, Frankfurt a M. - New York, Campus Verlag, 1983a, pp. 25-54
- WILLMS A., "Segregation auf Dauer? Zur Entwicklung des Verhältnisses von Frauenarbeit und Männerarbeit in Deutschland, 1882-1980", in MÜLLER W., HANDL J. & WILLMS A., *Strukturwandel der Frauenarbeit 1880-1980*, Frankfurt a M. - New York, Campus Verlag, 1983b, pp. 107-186
- WINKLER U., "Hauswirtschaftliche Ostarbeiterinnen. Zwangsarbeit in deutschen Haushalten", in WINKLER U. (ed.), *Stiften gehen. NS-Zwangsarbeit und Entschädigungsdebatte*, Köln, PapyRossa, 2000
- WOOLLARD M., "The Classification of Domestic Servants in England and Wales, 1851-1951", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. II, *Domestic Service and the Emergence of a New Conception of Labour in Europe*, Liège, Éditions de l'Université de Liège, 2005a, pp. 189-216
- WOOLLARD M., "The International Classification of Servants in the Nineteenth Century", in PASLEAU S. & SCHOPP I. (eds.), with SARTI R., *Proceedings of the Servant Project*, vol. II, *Domestic Service and the Emergence of a New Conception of Labour in Europe*, Liège, Éditions de l'Université de Liège, 2005b, pp. 217-223
- WRIGLEY J., "Feminists and Domestic Workers", *Feminist Studies*, XVII, 1991-2, pp. 317-329
- YEANDLE S., GORE T., HERRINGTON A. & STIELL B., *UK report for EUROPEAN FOUNDATION FOR THE IMPROVEMENT OF LIVING AND WORKING CONDITIONS, Employment, Family and Community activities: A new balance for Women and Men*, Dublin, 2000
- ZAREMBKA J. M., "America's Dirty Work: Migrant Maids and Modern-Day Slavery", in EHRENREICH B. & RUSSELL HOCHSCHILD A. (eds.), *Global Woman: Nannies, Maids and Sex Workers in the New Economy*, New York, Metropolitan Books, 2003, pp. 142-153
- ZELLER O., "Rapports ancillaires et mobilité des domestiques à Lyon au XVIII<sup>e</sup> siècle", *Histoire, Economie et Société*, XI, 1992, pp. 237-275
- ZULL G., *Das Bild vom Dienstmädchen um die Jahrhundertwende. Eine Untersuchung der stereotypen Vorstellungen über den Charakter und die soziale Lage des städtischen weiblichen Hauspersonals*, München, tuduv-Verlagsgesellschaft, 1984